



Memorandum

To: Oakland County Health Benefit Plan Enrollees
From: ASR Health Benefits
Subject: Health Plan Identification Card
Date: February 1, 2022

New federal legislation requires that health plan identification (ID) cards include plan deductible and out-of-pocket amounts so covered persons have easy access to this benefit information before obtaining services. Accordingly, last month ASR printed new ID cards and mailed them to persons covered under the Oakland County Health Benefit Plan. Unfortunately, these ID cards contain benefit information specific to your master medical benefit, which applies to very few services. ASR then printed revised ID cards that contain benefit information specific to your basic benefit, which applies to most services covered under the plan, and mailed them to Oakland County Health Benefit Plan members, also last month.

To access care, you may use either of the ID cards you received. The group and member ID numbers are correct. Further, the ID cards include a QR code, which when scanned, links to your plan's full benefit summary with details on the basic and master medical benefits. Alternatively, you may access and use your ASR virtual ID card, which is always up-to-date, either on our Website or via our mobile app:

- Visit www.asrhealthbenefits.com and log in. From the **My Plan Coverage** menu, select **View Benefits and Claims**. Then, click on **Download ID Card** to access your virtual copy.
- Download the MyASR app. You will have ready access to your ID card anytime, anywhere.

We sincerely apologize for this error and any confusion it may have caused. If you have any questions or need assistance, please contact ASR at (800) 968-2449.