Project Goal Summary

Project Name	Project Goal
CLEMIS	
BO Reports Enhancement Budget D41183E1 Completed	BO Reports Enhancement Budget
CAD Enhancement Budget DF1183E2 Completed	To establish an Enhancement Budget so that additional value can be obtained from the CLEMIS CAD system.
CAD MDC over the Internet DF1183CM	To evaluate and implement new CAD delivery methods so that CLEMIS can move away from requiring a dedicated circuit and networking equipment, options include VDI or rewriting for HTTPS usage.
CFIRS Enhancement Budget D41183EB Completed	CFIRS Enhancement Budget
CFIRS Mobile Pages D49183MO Completed	To develop a mobile solution so that CLEMIS fire agencies would be able to review and enter data for Inspections/Occupancies, Hydrants, Vehicles, and Equipment into CFIRS, while on a call or at a scheduled activity/event.
CFIRS NEMSIS Version 3.5 Upgrade & Certification D41183NC	To upgrade the current CFIRS application so that it is compliant with the Michigan Emergency Medical System Information System (MI-EMSIS) current standards and is certified as a National Emergency Medical System Information System (NEMSIS) Gold Compliant system.
CLEMIS Admin Application DF1183AA	To develop and implement a new CLEMIS Agency Administration application so that the current application can be upgraded and rewritten to utilize newer technologies to be robust, scalable, and to meet the needs of CLEMIS administration.
CLEMIS Browser Compatibility Upgrade D41183BC Completed	To upgrade the current case management suite of applications so that applications are compatible with the current browser.
CLEMIS CAD Central Dispatch Deployment DF0183DI Completed	To develop a Central Dispatch CAD module so that the CAD system will support the comprehensive and efficient management and tactical deployment of public safety resources from multiple agencies for incidents.
CLEMIS Enhancement Budgets D40040EB Completed	To establish an Enhancement Budget so that additional value can be obtained from the CLEMIS systems.
CLEMIS Jail Management Remaining ETC DG9183JE	CLEMIS Jail Management Remaining ETC
CLEMIS Jail Management System Phase 1 DG9183J1 Completed	To implement a new Jail Management System (JMS) so that JMS can be upgraded to utilize newer technologies to be robust, scalable, and meet the needs of its CLEMIS participants.

Project Goal Summary

Project Name	Project Goal
CLEMIS	
CLEMIS Jail Management System Phase II DG9183J2	To implement a new Jail Management System (JMS) so that JMS can be upgraded to utilize newer technologies to be robust, scalable, and meet the needs of its CLEMIS participants.
CLEMIS Location-Based Project - Research & Design DF1183LB	To research and design a progressive location-based solution so that CLEMIS public safety partners have best of breed data data-driven solutions and tools to mitigate threats and/or hazards in their communities.
CLEMIS Location-based Enterprise Program DF1183LM	To provide a progressive location-based solution so that CLEMIS public safety partners have best of breed data data-driven solutions and tools to mitigate threats and/or hazards in their communities.
CLEMIS Michigan Indigent Defense Commission DG7183MI Completed	To ensure that Oakland County's video arraignment system can accommodate the State of Michigan's MIDC mandate such that a defense counsel can be provided to indigent defendants pre-arraignment.
CLEMIS Mugshot RFP D41183FR	To replace the current mugshot system so that the technology is current and secure, and to provide a consistent means for CLEMIS participating agencies to process new arrests.
CLEMIS New Agency Deployment Budget DF1183T2 Completed	To perform demos, training, deployment and support activities required to implement new member agencies so that they will be using and contributing to the shared database.
CLEMIS New Site Implementation Budget TP1186IB Completed	CLEMIS New Site Implementation Budget
CLEMIS SEP Enhancements D40183CE Completed	To establish a budget so that system weaknesses identified for the CLEMIS systems are mitigated.
CLEMIS SMS Implementation DF1183IN Completed	To provide law enforcement officers with an alternate method for receiving a CAD notifications so that officers can be more informed of the situation they are dispatched to.
CLEMIS Sizing Budget DF0040SB Completed	CLEMIS Sizing Budget
Citizen Engagement Budget - CLEMIS LG DE1183CM Completed	To establish a Citizen Engagement budget for the CLEMIS Leadership Group so that hours may be allocated in support of the development and expansion of Oakland County's digital media goals and objectives.
Clear Enhancement Budget DF1183EB Completed	Clear Enhancement Budget
Clear Rewrite - Device Independent Program DF1183CR	To rewrite the current case management suite of applications so that application can run on multiple platforms and be device agnostic.

Project Goal Summary

Project Name	Project Goal
CLEMIS	
Inmate Phone/Visitation System DG1443IP Completed	To assist the Oakland County Sheriff's Office with the 2021 Inmate Phone/Visitation System Request for Proposal (RFP) so that an integrated software package, telephone/video hardware, and investigative tools are selected and installed which meet the Sheriff's Office Investigative and Law Enforcement requirements.
LEIN - Core Expansion D49183TU Completed	To expand the multi bridge infrastructure so that the LEIN software can accommodate an increase in its user base.
M1000 Chassis Replacement D41183MR	To replace the existing end of life M1000 Chassis and servers with fifteen "pizza box" style servers so that they are compliant with Oakland County IT Standards.
New Automatic Vehicle Locator D41183VL	To rewrite/replace current AVL forwarder solution so that AVL are devices agnostic.
OCSO Body Cam Implementation DG2443BC	Implement OCSO Body Cameras
OCSO CCTV Storage DG9183TV	To increase storage and redundancy of the CCTV system by utilizing the AWS Cloud so that video can be retained and extracted for a period of forty-two months.
OCSO CCTV Storage East Annex DG9183EA Completed	To replace end of life hardware components within the OCSO East Annex CCTV system and link the camera files to the OCSO Main Jail CCTV so all OCSO jail monitoring camera video files are available within a single application.
OCSO Helicopter Video 2020 DG0181HP Completed	To install a Helicopter Video Link Download Turn-Key Solution so that the Oakland County Sheriff's Office can produce and retain Helicopter video files for internal distribution from the two OCSO Aviation Unit Helicopters.
SAN Replacement of SANS 1,2,3 D41183SR	To replace the existing three end of life SANS servers (two at Waterford, one at Farmington Hills) with 2 new SANS servers so that we are following Oakland County IT Standards.
Sheriff's Program Budget DG1443PB Completed	To establish a OCSO Program Budget so that hours may be allocated in the research, support and development of new projects identified and initiated by the Sheriff's Office.

2021-2022   Master Plan

Project Goal Summary

Project Name	Project Goal
CLEMIS - Radio	
CLEMIS Radio Enhancement Budget DL0040EB Completed	To establish an Enhancement Budget so that additional value can be obtained from the CLEMIS Radio system.
Children's Village Radio System Replacement DL9183CV Completed	To replace the current Children's Village Radio System so that the radios and equipment will be supportable, enhanced radio coverage throughout Oakland County achieved as well as taking advantage of technological advancements of the last decade.
Non-Safety Radio Replacement DL9183NS Completed	Non-Safety Radio Replacement
OAKWIN Radio System Enhancement - Ph3 DL9183P3	To continue efforts for the new radio system under the CLEMIS Radio Replacement Program so that all radio equipment is programmed, locations have equipment installed, and simulcast testing is executed.
OAKWIN Radio System Enhancement - Radio Mngmt DL9183P2	To complete the next phase of work necessary under the CLEMIS Radio Replacement Program so that continuous efforts can be made to fully implement a new public safety radio simulcast system.
OAKWIN Radio System Enhancement-Recording DL1183VR Completed	To deploy a recording solution with the new 911 radio system underway for the CLEMIS Radio Replacement Program so that Analog, Digital & VoIP recordings for Oakland County public safety departments are captured and retrievable.
OAKWIN Radio System Enhancement-Recording P2 DL2183RD	To design and install a recording solution with the new 911 radio system underway for the CLEMIS Radio Replacement Program so that Analog, Digital & VoIP recordings for Oakland County public safety departments are captured and retrievable.
T2911 DL9183NG	To expand the existing SMS text-to-911 capability currently at the Sheriff PSAP to all other Oakland County PSAPs, and to enable real time text-to-911 so that Oakland County emergency services and Public Safety Answering Points (PSAPs) can support the needs of the people of Oakland County for a real-time text-to-911 system.

2021-2022   Master Plan

Project Goal Summary

Project Name	Project Goal
Courts Justice Administration	
Animal Control OPLS Replacement D99178PL Completed	To implement a new Online Pet Licensing System (OPLS) and integrate with PAWS application so that OPLS meets the County's current technical and security standards and provides better user experience.
CMO Case Evaluation Rewrite DB9312CE Completed	To provide additional functionality to improve efficiency so that scheduling, tracking, and notifications for case evaluations are enhanced for the case management office.
CSTAR Appointment Scheduler DB1174AS	To integrate a vendor appointment scheduling tool or API within the Community Corrections CSTAR application so that duplicate entry is eliminated, therefore reducing input errors.
CSTAR Data Integration DB1174DI	To integrate the CSTAR application with data from available sources so that duplicate entry is reduced, manual look up using other systems is reduced, significant event detail related to Community Correction clients is available real time, and productivity increased.
CV Offline Case Management Enhancement D51177MR	To implement and utilize an application that can record patient information, as well as integrate with the existing case management application so that current manual documentation can be replaced by a more reliable, accurate, and secure method.
Case Management System Evaluation DB9212CS Completed	To evaluate options to replace the Case Management System (CMS) so that the Circuit Court and County Clerk can obtain a singular, fully-functioning CMS which will utilize modern technology in order to accommodate court and clerk business practices as required by court rule, statute, and standards.
Case Management System RFP Ph 1 DB1211CM	To replace the Case Management System (CMS) so that the Circuit Court and County Clerk can obtain a singular, fully functioning CMS which will utilize modern technology in order to accommodate court and clerk business practices as required by court rule, statute, and standards.
Case Management System RFP Ph 2 DB3211CM	To replace the Case Management System (CMS) so that the Circuit Court and County Clerk can obtain a singular, fully functioning CMS which will utilize modern technology in order to accommodate court and clerk business practices as required by court rule, statute, and standards.
Children's Village Case Management Reporting DE2177BO	To implement a new Business Objects Universe with the Next Step application data so that current reporting limitations will be remedied.
Circuit - e-filing GAP Remediation DB3212EF	To meet the SCAO mandate to migrate to the Standard MiFile solution so that Oakland County is in compliance with the Michigan Supreme Court directives.

Project Goal Summary

Project Name	Project Goal
Courts Justice Administration	
Circuit Court Judge Switch 2021 DB1314JS Completed	To modify case information when a judge and/or referee changes so that the case reflects the correct judge and/or referee.
Circuit Court Judge Switch 2022 DB2314JS Completed	To modify case information when a judge and/or referee changes so that the case reflects the correct judge and/or referee.
Circuit-Probate MiCourt Integration Phase 1 DB1344TI	To execute the Business Requirements and Architecture Design phases that provide integration of Oakland County Systems with the SOM MiCourt API so that entries are automatically written to the ROA in TCS, case number is verified to reduce error, and scanned documents are easily indexed minimizing or reducing manual entry.
Circuit-Probate MiCourt Integration Phase 2 DB3344TI	To complete the remaining phases related to the integration of Oakland County Systems with the SOM MiCourt API so that entries are automatically written to the ROA in TCS, case number is verified to reduce error, and scanned documents are easily indexed minimizing or reducing manual entry.
Citizen Engagement Budget - Courts LG DE1182CC Completed	To establish a Citizen Engagement budget for the Courts Leadership Group so that hours may be allocated in support of the development and expansion of Oakland County's digital media goals and objectives.
Clean Slate - Restore Cases from Microfiche DB1212RM	To facilitate quick and easy retrieval of case documents that were scanned to microfiche and stored so that they can be accessed and processed to a non-public status for set aside convictions due to the Clean Slate legislation passed in October 2020.
Clerks - Document Certification Process DB3212DC	To improve the process for certifying and delivering documents ordered online from the County Clerk's Office so that documents are secure and verified from Oakland County.
Clerks - Drivers License for Birth Certificate DB1212BC Completed	To enhance the functionality of the 'Clerk/Register of Deeds: Order Form' screen so that an end user can have an enhanced experience and faster document receipt when ordering a Birth Certificate.
Clerks - Rewrite Trust and Abstract Systems DB1212AT	To rewrite the Abstract and Trust Applications which are currently utilizing Access using newer technologies so that efficiencies can be utilized.
Courts Justice Administration Enhancement Budgets DB0040EB Completed	To establish an Enhancement Budget so that additional value can be obtained from the Courts Leadership Group systems.
Courts Mandate Program Budget 2021 - 2022 DB1120CM Completed	To establish a Courts Mandate Enhancement Budget so that hours may be utilized for Courts related development projects and application enhancements relating to mandates, to gain efficiency in the Courts business process.

Project Goal Summary

Project Name	Project Goal
Courts Justice Administration	
Courts Sizing Budget DB0040SB Completed	Courts Sizing Budget
Criminal Justice Reform Compliance Ph 1 DB2312RC	To update all systems impacted by expanded criminal justice reform legislation so that Oakland County is compliant. This project should be considered as Phase 1 of a multiphase criminal justice reform implementation. The project focuses on legislation passed as of April 2021.
FOC - Front Line Replacement DB1314FR	To replace the current Front-Line application so that the Front-Line staff can more efficiently log client contacts (phone and walk-in's) and transfer calls to appropriate staff.
FOC - Frontline Replacement DB3314FR	To replace the current Frontline application, which is at end-of-life, so that staff can continue to answer ACD phones remotely over the VPN, screen calls for security risks, and more efficiently log client contacts and transfer calls to appropriate staff.
FOC Document Creation and Import DB1314DM	To replace the current end of life Oakland eFile application so that FOC staffers can continue the electronic import of FOC documents and avoid having to resort to paper documents.
FOC Security Audit 2022 DB2314SA	To coordinate a mandatory security audit of current FOC and Prosecutor systems so that Oakland County meets the minimum requirements set forth by the State of Michigan and included in the IV-D Memorandum 2017-011 issued by the Department of Health and Human Services.
Imaging GovCloud Migration DB9182GM Completed	To migrate Laserfiche applications from the AWS Commercial cloud to the AWS GovCloud so that CJIS data will reside in a secure CJIS environment.
Imaging Program - Clerk, Circuit and FOC Migration DB7182CT	To gather requirements and migrate the circuit court, clerk, and the friend of court into Laserfiche so that the leverage of new technologies for document management, workflow, form generation and increased efficiency of the Court business.
Imaging Program - FS Payroll Imaging Enhancement DB7182FS	Develop Laserfiche Imaging Solution for Fiscal/Payroll
Imaging Program - Integrate Imaging into CStar DB7182IC	Develop interfaces to Laserfiche into CStar
Imaging Program - Medical Examiner Imaging Solution DB7182ME	To migrate Medical Examiner records maintained by Medical Examiner from the current Medical Examiner repositories to a new electronic document management system.

2021-2022   Master Plan

Project Goal Summary

Project Name	Project Goal
Courts Justice Administration	
Imaging Program - Prosecutor Implementation DB7182PI	To create a repository for the Prosecutor's Office in a document management system so that the Prosecutor Department can upload documents for storage and perform document searches along with text searches within documents.
Imaging Program Management DB6312PM	To manage resources, tasks, and budget for the Imaging Program so that communication within the county and with the vendor is consistent and complete as well, as delivering the Imaging Program on time and on budget.
JOS Replacement DB1312JR	To replace the current Judgment of Sentence (JOS) legacy program so that the overall user experience improves and requires less manual intervention from I.T.
Juvenile Casework Application Replacement DB1490JC	To replace the Juvenile Casework application so that the Juvenile Caseworkers can enter, track, and access juvenile and family information more efficiently and reliably.
MIDC COURTS 2020-2021 DB1312MI Completed	Ensure that OC's processes and To modify existing court systems so that Oakland County is working toward compliance with MIDC requirements as mandated.
Medical Examiner FCMS Enhancement DJ2176FE	To implement enhancements to Forensic Case Management System (FCMS), for additional process efficiencies for the intake calls, improved toxicology lab result processing, and barcoding for tracking of evidence and associated property to a case, so that the OCME team can further streamline the processing of ME and Non-ME cases.
OCME Dictation System Replacement DJ0176DS	To replace the existing dictation devices and transcription method with a new and improved transcription system, so that the OCME doctors have a reliable means to dictate autopsy notes, an efficient means for the clerks to access the recordings for transcriptions, a secure method of storing the recordings, as well as ensure the integrity of the recorded data.
OCME Replacement Solution DJ8176RP Completed	To identify, evaluate, select and implement a vendor product to replace the Oakland County Medical Examiner application so that productivity can be increased and efficiency can be gained through shared data input and the output of various statistical reports.
OakDocs Enterprise Enhancements DB3182OE	To implement OakDocs enterprise enhancements so that all Laserfiche workflow and document management features and functions are utilized to benefit the business.
Oxford Incident Support DB2411VA Completed	To establish an Enhancement Budget so that additional value can be obtained.
Pay Tickets Rewrite DB1321PS	To rewrite the online payment ticket system for the 52nd District so that payments are posted real-time to JIS (instead of batch processing), and the reconciliation process is automated.

2021-2022   Master Plan

Project Goal Summary

Project Name	Project Goal
Courts Justice Administration	
Redact PII Data on Court Forms DB1212PI	To redact personal identifying information (PII) in court filings in accordance with SCAO amendments MCR 1.109 and MCR 8.119 so that the courts division will be compliant with the amendment.

2021-2022 Master Plan

Project Goal Summary

Project Name	Project Goal
Finance/Admin	
ARP - HSD Inventory Management Implementation D51166IM	To implement a new inventory management solution for Emergency Management so that supplies and PPE purchased and stored for use and distribution during the pandemic and in future emergencies can be tracked and maintained in a centralized location.
BOC Technology Assessment & Program DJ0511AP	To conduct an assessment of technology needs of the Board of Commissioners (BOC) and determine the appropriate solutions for board activities such meeting management, document approval workflows, data retention of BOC materials (i.e., meeting minutes, questionnaires, resolutions, etc.) on any device, anywhere, at any time as well as video conferencing, presentations and broadcasting, so that there is increased productivity and efficiencies in the execution of BOC duties as well as increased quality, reliability, effectiveness and efficiency in both offline and real time communication with the Public.
Board of Commissioners Reapportionment DJ0511OP Completed	To implement a dedicated solution to be used by the County Apportionment Commission so that the Board of Commissioner boundaries can be redrawn efficiently and accurately using the 2020 US Census data.
CMS Replacement Part 2 DE3182P2	To implement a new, selected Content Management System (CMS) for the Oakland County website so that content generation, visitor engagement, mobilizing and editing may be improved and brought to industry best services.
COVID - BOC Board Management Solution Implementation (Phase 1) DJ0511BM Completed	The goal of the project is to implement a solution manage Board of Commissioners (BOC) activities such as meeting attendance, document review and approval, provide secure paperless access and management of Board of Commissioners materials (i.e., meeting minutes, questionnaires, resolutions, etc.) on any device, anywhere, at any time, so that there is increased productivity and efficiencies in the execution and organization at the BOC as well as increased quality in document processing and version control through a portal platform accessible on-site and remotely.
COVID - County Executive Technology Enhancements DE0211TE Completed	To implement virtual broadcast solutions to provide a set of standard, consistent, quality public/employee communication systems to be used for communications for and with the public, and other governmental entities, so that county executives are able to effectively communicate, as intended, in leading the county's response to emergencies through meetings, trainings and public education communications, both in person and remotely, during the pandemic.
COVID - Health Connect TT0186HC Completed	To define and implement cloud-based Automated Call Distribution for Oakland County (OC) Health agents that can effectively work and meet the needs of OC constituents.
Citizen Engagement Budget - Finance LG DE1182CF Completed	To establish a Citizen Engagement budget for the Finance and Admin Leadership Group so that hours may be allocated in support of the development and expansion of Oakland County's digital media goals and objectives.

Project Goal Summary

Project Name	Project Goal
Finance/Admin	
County Executive Program Budget DE0111CE Completed	To establish a Program Budget so that new technology can be leveraged to gain efficiency in the County Executive's Office.
Distributed eLearning Solution Implementation D50162EL Completed	To implement a system that allows Oakland County Health & Human Services Department and Friend of the Court staff to create and distribute online training regarding internal policy, procedures, requirements, and strategic plan efforts so that the system will allow participants to be tracked for compliance and documentation
Economic Development Salesforce Enhancements (2021-22) D12191SF Completed	To enhance Economic Development's Salesforce instance with customizations, integrations, and other application development, so that user adoption is increased, and reporting metrics, intake process, and outreach can become more efficient and standardized.
Emergency Preparedness Inventory Management Solution D50162EP	To implement an inventory management system for Emergency Preparedness using existing technology to scan assets so that users can track, document, and distribute all inventory purchased through grants during outbreaks and immunization clinics as well as have reports available quickly in the time of an emergency.
FHCM & HCM Archival Solution for PS Data DA1151PS	To determine and implement an archiving solution that can be utilized for the HCM and FHCM data so that select HR and Fiscal staff can view and extract legacy data.
FHCM ADP Employment Tax Implementation DA0151TX Completed	To deploy the ADP Employment Tax solution for W2 and 1099 tax document processing as part of the FHCM Implementation program so that system testing, and the finalized configuration can continue and the program proceeds towards completion.
FHCM Architect & Configurations (FCM) DA9151FA Completed	To assist the implementation vendor and customer with FCM functions in the Architect and Configure stages of the FHCM Implementation program so that processes and functionality can be further aligned with business needs of Oakland County and the FCM product.
FHCM Configuration Tenant Build (FCM) DA0151AC Completed	To extract the Financial data from the legacy system to populate the Configuration tenant as part of the FHCM Implementation program with the customer and implementation vendor so that workflow and data can be validated within the system.
FHCM End-To-End Round 3 Tenant Build DA0151PG Completed	To extract the financial data from the legacy system to populate the E2E Round 3 tenant as part of the FHCM Implementation program with the customer and implementation vendor so that workflow and data can be validated within the system.
FHCM End-to-End Round 2 Tenant Build DA0151R2 Completed	To extract the Financial data from the legacy system to populate the end-to-end tenant Round 2 as part of the FHCM implementation program so that the workflow and data can be validated within the system.

2021-2022   Master Plan

Project Goal Summary

Project Name	Project Goal
Finance/Admin	
FHCM Enterprise Enhancements 21-22 DA1151FC Completed	To implement enterprise enhancements for the FHCM program for human resource management, payroll, fiscal management, banking, procurement, and various reporting/publication needs so that efficiencies can be gained in the management of these Countywide activities.
FHCM Financial IS/Job Acct Integrations(FCM) DA0151CI Completed	To develop or modify integration(s) as part of the FHCM Implementation program, so that resources leveraging the FHCM system(s) are able to generate and process internal and external invoices after program deployment
FHCM Financial Integrations (FCM) DA0151FI Completed	To develop and test the assigned FCM critical, high and highest integrations as part of the FHCM Implementation program so that system testing and finalized configuration can continue towards deployment.
FHCM Financial Production Data Tenant DA2151DT Completed	To extract the financial data from the legacy system to populate the Production tenant as part of the FHCM Implementation program with the customer and implementation vendor so that workflow and data can be validated within the system.
FHCM Financials E2E Testing DA2151TF Completed	To complete the final unit testing of FCM OCIT assigned integrations as well as complete thorough testing of all OCIT assigned integrations during the End-to-End Phase as part of the FHCM Implementation program so that final system testing and configuration is achieved to meet system implementation goals.
FHCM Financials Implementation Plan DA2151IP Completed	To prepare final system configuration, integrations, reports and security for production deployment of the FHCM program so that successful go-live of the Financial system can be accomplished
FHCM Mobile & Integrations Implementation DA0151IN Completed	To deploy the mobile time entry application and develop integrations as part of the FHCM Implementation program so that system testing and finalized configuration can continue and the program proceeds towards deployment.
FHCM Program Management DJ8151PM Completed	To manage resources, tasks, and budget for the FHCM Program so that communication within the county and with the vendor is consistent and complete as well, as delivering the FHCM Program on time and on budget.
FHCM Remaining ETC DA0151RE	To implement the selected Financial and Human Capital Management product so that it aligns more closely with business needs and continues to evolve with the latest infrastructure, security, and technology needs of Oakland County.
FHCM Report Development (FCM/HCM) DA9151RE Completed	To development the assigned HCM, Payroll and FCM critical reports and integrations as part of the FHCM Implementation program, so that system testing and finalized configuration can continue and program proceeds through FCM deployment.

Project Goal Summary

Project Name	Project Goal
Finance/Admin	
FHCM Roadmap Implementations DA2151RI	To identify, develop and test Financial integrations and modules with impacted financial departments as part of the FHCM Implementation program so that Financial transaction and workflow efficiencies are achieved.
FHCM WRC CAMS Workday Integration DA1151WC	To replace the existing CAMS WRC PeopleSoft Integration with the Workday Application integration so that WRC staff can efficiently complete work orders in CAMS and Fiscal can manage their work order costs and reporting in Workday
Finance/Admin Enhancement Budgets DJ0040EB Completed	To establish an Enhancement Budget so that additional value can be obtained from the Finance/Admin Leadership Group systems.
Finance/Admin Sizing Budget DJ0040SB Completed	Finance/Admin Sizing Budget
HIPAA Enhancement Budget D50182RE Completed	HIPAA Program Enhancement Budget
HIPAA External Risk Assessment D59182EA Completed	To coordinate an external risk assessment of Oakland County Health and Human Services (OC-HHS), Human Resources (HR), Information Technology (IT), and Sheriff Office (OCSO) systems so that the HIPAA Compliance Working Group (HCWG) can evaluate county compliance with federal HIPAA regulations.
HSD GIS Data Consolidation D59166DC	To develop a system and process within the enterprise GIS so that data relevant to Emergency Response (hospitals, day care centers, schools, etc.) is collected and maintained in a centralized manner.
Intranet Replacement Project DE0151HR Completed	To replace the Intranet template so that Oakland County can continue to provide a destination Intranet for employee communications at a lower cost.
KPI Software Implementation DE1111KC Completed	To implement a strategy reporting software so that designated departments throughout the County can set, track, and report on Community Indicators, department headline KPIs and service KPIs.
Law Library Infrastructure Improvement DJ6513ON Completed	To migrate network and software currently under Law Library's responsibility onto Oakland County, OCIT supported infrastructure so that data and hardware can be managed utilizing a standardized security framework
MyInsight Implementation D88182MI	To implement the latest version of MyInsight so that workflow efficiencies and improvements can be gained for Health Division staff and the current version of Insight can be retired to ensure the most secure platform available is online for patient information management.

2021-2022   Master Plan

Project Goal Summary

Project Name	Project Goal
Finance/Admin	
Physical Records Management System DJ0138PR	To replace the end-of-life OmniRIM application with a supported application so that off-site storage inventory can be tracked and maintained efficiently and securely.
Point of Sale Terminal Replacement RFP DJ1212TR	To select a vendor to replace the current point of sale (POS) terminals across the County with configurable POS terminals that can integrate via as standard application interface with backend County systems, so that the deployment, maintenance, and updating of the POS terminals is flexible and efficient.
Public Safety Transparency Dashboard Enhancements DG0111EB Completed	To establish a Public Safety Transparency Dashboard Enhancement Budget so CLEMIS can CLEMIS member agencies.
Public Safety Transparency Dashboards DG0111TD Completed	To select a vendor to offer CLEMIS Police Department Agencies to design transparency dashboard websites using CLEMIS and department data so that police data including citations, arrest and crash incident information is available to the general public.
Siren Management Application Replacement D59166SA Completed	To upgrade the current Siren Management application so that it adheres to the current IT standards, utilizes the latest GIS technologies, and allows HSD to gain improved and increased functionality, is able to retain and manipulate historical data, to streamline data input, report generation, incorporate photos, add GPS coordinates and add e-mail capability.
Treasurer Chargeback Workflow System DJ1711CB	To replace the manually driven process for tracking credit card chargebacks on SharePoint and through emails with a system-driven workflow process, so that there is greater visibility into the status of in-process credit chargebacks for tracking and reporting.

2021-2022   Master Plan

Project Goal Summary

Project Name	Project Goal
Internal Services	
ARP - IT Funded Initiatives DH1181AR Completed	To establish an American Recovery Plan Budget so that hours may be utilized for ARP initiatives.
Application Development Program Budget D51182AD Completed	To improve and refine the development lifecycle standards so that the requirements, development and testing processes continue to be standardized resulting in more efficient services to Oakland County.
COVID-19 IT DH9181DI Completed	COVID-19 IT
Disaster Recovery Toolkit Improvements - Phase II Implementation DR0181DR	To improve and simplify OCIT Disaster Recovery documentation requirements and to improve the DRCMDB so that current recovery methods and processes are accurately defined for each of the individual restore environments.
IT Department Initiatives DH1181DI Completed	IT Department Initiatives
IT EULA Management Budget DH1181EM Completed	EULA Management Budget
IT HR / Fiscal Services Initiatives DH0181HR Completed	IT HR Initiatives
IT Service Agreements Budget DH1181SA Completed	IT Service Agreements Budget
Internal Services Enhancement Budgets DR0040EB Completed	To establish an Enhancement Budget so that additional value can be obtained from the Internal Services Leadership Group systems.
Internal Services Sizing Budget DR0010SB Completed	Internal Services Sizing Budget
M365 - MS Teams Organizational Implementation DE1182TE	To implement MS Teams so that Oakland County IT can replace Skype for Business Online and expand the value and recognize investment with Office 365.
O365 Enhancement Budget DE2182EB Completed	O365 Enhancement Budget

2021-2022   Master Plan

Project Goal Summary

Project Name	Project Goal
Internal Services	
O365 Implementation - Phase 6 & 7 DE9184IM Completed	To replace SharePoint 2010 content in Office 365 organizational governance model so that the information remains secure and available to identified users.
O365 Implementation Phase 8 DE1182IM Completed	To implement Delve and migrate classic SharePoint sites to modern sites so that Oakland County IT can expand the value and recognize investment with Office 365.
O365 Program Management DE1182PM Completed	To manage resources, tasks, and budget for the O365 Program so that communication within the county and with the vendors is consistent and complete as well, as delivering the O365 Program on time and on budget.
O365 Remaining ETC DE0182RE	O365 Remaining ETC
Project Management Program Development DH1181PD Completed	To establish a Project Management Budget so that hours may be utilized for Project Management development initiatives leveraging new Clarity functionality to gain improved efficiency in Project Management.
SC Communications Change Order Services DR0181CO Completed	SC Communications Change Order Services
Service Center Program 2021-2022 DR0181SP Completed	To implement improvements for Incident, Change, and Problem Management so that OCIT Service Center utilizes ITIL best practices. This includes updating the Incident and Problem Management processes to include matching to CIs and adding new Change Types to better identify, act, and report on Change Requests.

2021-2022   Master Plan

Project Goal Summary

Project Name	Project Goal
Land Systems	
AAT Mandate Program Budget 2021-2022 D91125MB Completed	To update the Equalization and Treasurer applications with State or County mandated legislative changes, so that State and County reporting deadlines are met.
BS&A Cash Receipting Integration D99182CI	To implement real-time posting of cash receipting data to the enterprise Oakland County Tax database, so that that there is no lag between the entry of a receipt and the update of the processed tax payment.
BS&A Development Budget 2021-2022 D91182DB Completed	To implement enterprise enhancements and apply BS&A database processes, so that new application functionality can be leveraged to gain efficiency in the Equalization, Treasurer and Local Municipality Offices and databases are created for the 2021 & 2022 assessment and tax calendar years.
CAMS Enterprise Enhancements 2021-2022 D11182CE Completed	To implement enterprise enhancements for the CAMS initiative for asset management, permit management, and citizen requests/complaints Countywide so that efficiencies can be gained in the support and maintenance of the system and enterprise enhancements can be implemented.
CAMS Public Request Portal D11182RP	To implement a public request portal system so that Oakland County CAMS participants can engage local residents, improve and expand data collection and maximize workflow efficiencies through an integrated solution.
Citizen Engagement Budget - Land LG DE1182CL Completed	To establish a Citizen Engagement budget for the Land Leadership Group so that hours may be allocated in support of the development and expansion of Oakland County's digital media goals and objectives.
EH Enterprise Imp - Accela Implementation D98162AI	To implement an enterprise solution for the Wells, Well log, Labs, and Pools programs so that independent health applications can be replaced and data can be easily accessed between programs.
Equalization LAMS Photo Automation D91125PH	To automatically load appraiser photos to the Land Address Management System (LAMS), so that the current manual work flow can be eliminated.
Equalization LAMS Property Split Workflow D93125PS	To create an electronic property split workflow application for Assessors to submit property splits to the Oakland County Land Description Department so that forms/documentation submitted, notifications and parcel creation status can be tracked.
FM GIS Expansion D11147GE	To expand the use of GIS and ArcGIS Online for Facilities Management (FM) so that additional information can be standardized, collected and reported on from a central location.

Project Goal Summary

Project Name	Project Goal
Land Systems	
FM GIS Indoors D12148GI	To implement an automated solution to convert CAD data to GIS data so that Facilities Management staff can easily and accurately report on department space allocations, streamline their data maintenance workflow and provide up to date GIS applications & dashboards to support building maintenance throughout the county campus.
FM LED Sign Service Model D12148LS Completed	To create a service model for public-facing electronic LED signs located on Oakland County's campus, so Oakland County Information Technology can support customer incidents, software maintenance and network security.
FMO Replace Building Management System Phase 3 D10147BM Completed	To continue to implement a new Facilities Management Building Management System (BMS) for HVAC so that the current system can be modernized.
GIS Enterprise Program (2021-22) D11182GB Completed	To provide a progressive, location-based solution so that informed decision making is promoted, citizen services are improved, and collaboration across all levels of government is encouraged.
LAMS Rewrite Phase 2 D90182L2 Completed	To re-write the front end of the Land Address Management System (LAMS) using current versal template, so that the maintenance and management of existing land and address data can be performed with increased efficiency Phase 2 will include development and testing of Reports, To Do List, and Look Up Screens.
LAMS Rewrite Phase 3 D90182L3 Completed	To re-write the front end of the Land Address Management System (LAMS) using current versal template, so that the maintenance and management of existing land and address data can be performed with increased efficiency Phase 3 will include development and testing of Parcel Details and the remaining portion of the To Do List.
LAMS Rewrite Phase 4 D90182L4	To re-write the front end of the Land Address Management System (LAMS) using current versal template, so that the maintenance and management of existing land and address data can be performed with increased efficiency.
Land Enhancement Budgets D90040EB Completed	To establish an Enhancement Budget so that additional value can be obtained from the Land Leadership Group systems.
Land Sizing Budget D90040SB Completed	Land Sizing Budget
Microfilm Transition D91216MF	To provide a feasibility study to determine the options available to the Register of Deeds and Treasury, so that microform conversion goals can be met.

2021-2022   Master Plan

Project Goal Summary

Project Name	Project Goal
Land Systems	
Mobile Assessment Data Collection D91125DC	To integrate mobile devices with BSA assessment data collection software for the Equalization contracted appraisal units so that field appraising can be completed at the property site electronically, saving time with data input, reduce errors and improving accuracy with parcel sketching projects.
Municipal Services IT Program TP0186MS Completed	Municipal Services IT Program
OCHD Mandate Program Budget 2021-2022 D50162MP Completed	To establish an OCHD E-Health Mandate Application Development Budget so that hours may be utilized for E-Health development projects and application enhancements relating to mandates, to gain efficiency in the Health Division business process.
OCIA Lease Management Application D51137LR	To replace the current airport and hangar management application and add new functionalities so that it is modernized, standardized to the current IT standards and the current system limitations will be eliminated and labor savings will be realized.
Parcel Fabric Migration D11182PF Completed	To migrate the management of Oakland County parcel geometry into the most recent GIS framework so that that maintenance workflows can be simplified and quality assurance can be improved.
Property Gateway Invoicing Enhancements DJ2182PG	To improve Property Gateway and Survey Oakland invoicing and payment features connected to Access Oakland accounts, so that manual effort is reduced for invoicing.
RCOC Traffic Signal Management D19182SM	To replace the existing MS2 traffic signal management application so that RCOC staff can more easily manage their traffic signal inventory.
Tax Management System - Testing and Implementation II D99071TS Completed	To complete the testing, implementation and post-implementation phases of the Tax Management System project so that the Treasurer's Office can go live with the DevNet application.
Treasurer Pay Delinquent Pay Current Revision DJ0711TR	To simplify the process for taxpayers of Oakland County property to pay their current and delinquent taxes, improve the efficiency of supporting and managing the application, and enable reporting for validation and reconciliation of funds paid with funds received so that taxpayers have a streamlined process for paying tax that is up to marketplace standards, the risk of unintended foreclosures is reduced, and support costs are reduced by having a single application to support.
WRC Asset Optimization 2021-2022 D51611AO Completed	To implement an asset optimization state zero solution so that data updates can be integrated in to the capital asset management planning system at an increased frequency for improved reporting and modeling.

Project Goal Summary

Project Name	Project Goal
Land Systems	
WRC Billing - Connect DT1611BC Completed	To replace the legacy on premise Billing Automatic Call Distribution (ACD) system for the Water Resources Commission (WRC) with a Remote Worker friendly Cloud-based solution so that WRC will be able track service calls accurately and make changes as needed.
WRC Development Budget 2021-2022 D50611DB Completed	To establish a Development Budget so that new technology can be leveraged to gain efficiency in the Water Resources Commissioner's office
WRC Digital Content Management Requirements D50611CM Completed	To conduct a discovery phase for the WRC Content Management solution so that a suitable solution and estimates can be provided for WRC to pursue the implementation of the Content Management Solution that seamlessly integrates with Cityworks and ESRI
WRC Hach WIMS Phase 2 D58611HW Completed	To migrate all current water and wastewater infrastructure data management and processes to the Hach WIMS system so that the Water Resources Commissioners Office (WRC) can utilize increased lab analytics, threshold alert capabilities, and achieve an overall increase in system functionality for both water and wastewater operations and reporting
WRC Legacy App Requirements D50611DR Completed	To conduct a discovery phase for the 20+ legacy apps that WRC uses so that a suitable solution and estimates can be provided for WRC to pursue the rewrite of these apps.
WRC NorthStar Replacement Phase 2 D59611N2	To implement a replacement solution for the utility billing system so that the application is on a standard platform to allow for easier maintenance, seamless integration with Cityworks and Oakland County's Financial Management system, and allow WRC Billing to offer more payment options to their customers.
WRC Northstar Replacement Phase 1 D59611N1 Completed	To implement a replacement solution for the utility billing system so that the application is on a standard platform to allow for easier maintenance, seamless integration with Cityworks and Oakland County's Financial Management system, and allow WRC Billing to offer more payment options to their customers.
WRC Northstar Replacement Phase 2 D52611N2	To implement a replacement solution for the utility billing system so that the application is on a standard platform to allow for easier maintenance, seamless integration with Cityworks and Workday, and allow WRC Billing to offer more payment options to their customers.

2021-2022   Master Plan

Project Goal Summary

Project Name	Project Goal
Technical Systems & Network	
2022 IAM Innovation Program TT2186II Completed	To provide a program so that Identity and Access Management (IAM) efforts can provide upgrading ability and implement new features for the Oakland County's IAM system.
ARP - Remote Work TN2186RW Completed	To provide county-issued equipment, so that County workers can work remotely in response to the pandemic.
ARP - Remote Work 2 TN2186R2	To continue providing county-issued equipment, so that County workers can work remotely in response to the pandemic.
ARP - Remote Work MDM Implementation TN0186MD Completed	To research and implement a Mobile Device Management (MDM) solution so that end user mobile devices can be supported and secured in County IT environment.
Acrobat Rationalization TN0186AR Completed	To migrate from the current serialization licensing model to the mandated user-based licensing model so that we prevent the expiry of the Adobe Acrobat product and prevent user calls. To rationalize (reduce) the number of Adobe Acrobat installations, replacing with Adobe Reader, on 1300 county workstations using the user questionnaire that was completed by county users first quarter FY 2019 so that the county will not incur a cost increase.
Building Program 2021-22 TP0186BP Completed	Building Program 2021-22
CTO Technology Planning TT0186CT Completed	To continue the attention on the strategic direction of IT through the CTO Technology Planning for OC so that the County can bring its focus to special research as needs arise.
Cloud Billing Partner and Redesign Billing TT0186CB	To select/renew the Cloud Billing Partner contract and standardize billing process so that it will enable Oakland County to optimize Cloud cost controls, which include Service Provide License Agreement (SPLA) licenses.
Cloud Network Connect TT6186NC Completed	To complete the RFP process through contract negotiations so that a fully executed contract for the Cloud Network Connectivity solution and provider will be established.
Cloud Optimization TT9186CO Completed	To evaluate, prototype and test new cloud technologies so that Oakland County can realize additional benefits and further reduce costs as part of the Cloud First strategic journey.
Cloud RFP - Initial TT0186CR	To evaluate and select new vendor for vendor managed AWS Services contract so that Oakland County can continue utilizing Amazon Web Services as its cloud provider.

Department of Information Technology

2021-2022   Master Plan

Project Goal Summary

Project Name	Project Goal
Technical Systems & Network	
Customer Change Order Services TN1186CO Completed	To implement customer initiated change orders so that the customer's benefits and business objectives are achieved.
Data Center Colocation RFP TN2186CR	To evaluate and select a vendor for a physical colocation data center services so that Oakland County will continue to have a redundant data center location.
Data Center Enhancements TN0186DE Completed	To improve the heating, ventilation and air conditioning system in the Waterford Data Center and develop a long-term plan of improvements so that the Waterford Data Center will be more energy efficient and resilient to various environmental issues.
Design & Migrate Mainframe CIP Connectivity to Modern Solution TN0186MC	To migrate from the current legacy Channel Interface Processor (CIP) routers to a newer technology so that mainframe connectivity sustainability will be improved as the routers are 25 years old.
Enterprise Architecture Program TT0186EA Completed	To continue the improvement, strategic execution and delivery of IT, through the Enterprise Architecture Program for Oakland County so that county can achieve greater productivity through increased efficiency and effectiveness.
Enterprise Service Improvement T61186EI	To Implement Server Admin enterprise service improvements so that SA functions will be ran more efficiently and effectively.
Fiber Asset Management Software and Services TP9186FM Completed	To implement a Cloud Based asset management for Oaknet fiber so that management of Network assets is improved.
File Storage Replacement T61186FS	To conduct content analysis and migration of relevant content on the K: InfoTech drive and folder structure to SharePoint, so that the K: InfoTech can be decommissioned.
Greenfield Deployment T61186GD	Greenfield Deployment
IAM Citrix Phase I-Analysis & Design TT2186CC	To conduct analysis and design a proof of concept for the Okta integration with the Citrix system so that the Identity Access Management ("IAM") standardized solution integration efforts can be determined for authenticating users for the Citrix applications.
IAM Full Authentication TT0186FA	To continue efforts for integration of the Identity Access Management ("IAM") solution for selected production applications beyond 2018-2020 MP so that a standardized solution is in place for authenticating users for County specific applications.

2021-2022   Master Plan

Project Goal Summary

Project Name	Project Goal
Technical Systems & Network	
IAM Implementation - Siteminder TT9186P3 Completed	To implement an Identity Access Management ("IAM") solution for the TOS and EHealth applications so that Oakland County will have a comprehensive mechanism for providing access to Oakland County's systems and services that will increase the security of the identities for employees, citizens and partner organizations.
IAM Implementation-App Integration TT9186P2 Completed	To implement an Identity Access Management ("IAM") solution so that Oakland County will have a comprehensive mechanism for providing access to Oakland County's systems and services that will increase the security of the identities for employees, citizens and partner organizations.
IAM Implementation-M365 TT9186MS Completed	To stand up, configure and test a 365 Okta QA environment to be similar to the current 365 Production environment so that future deliverables can be implemented for the 365 Identity Access Management ("IAM") solution.
IAM Program - Remaining ETC TT1186IR	IAM Program - Remaining ETC
IT Infrastructure Modernization-PH1 T62186P1	To select on-premises storage and network providers via competitive bid, develop a detailed cost analysis and initial design for delivering new data center infrastructure, so that modern storage and network equipment can be procured to replace legacy systems.
Infrastructure Automation T61186IA	To develop a strategic roadmap for software defined infrastructure methodologies to manage TSN storage and compute infrastructure resources so that builds and changes will be more consistent, verifiable, and auditable.
Kiosk Strategy TN0186KS	To identify standardization options and provide a recommendation for future deployments so that the Kiosk technology is homogenous and optimal County wide.
Network Capacity TT0186NC	To improve monitoring capabilities (Integrated view of monitoring tools) so that Oakland County can ensure network health/performance and excellent customer experience.
Network Services Change Order Services TP1186CH Completed	Network Services Change Order Services
OS Management & Patch Optimization T61186PM	To identify a solution and options so that the Server Administration can optimize processes and procedures for inventorying, managing, and reporting on deployed servers.
PDF Editor Strategy and Approach TN0186PE	To investigate Adobe Acrobat DC comparable products so that Oakland County can obtain best pricing for a PDF Editor solution.
Papercut Implementation TN9186PI	To implement the Papercut application replacing unsupported Managed Print Services software so that Oakland County can continue using the print/fax/scan function on all Multi-Function Devices (MFD).

Oakland County   **23**

Department of Information Technology

2021-2022   Master Plan

Project Goal Summary

Project Name	Project Goal
Technical Systems & Network	
Remote Work - Training TT0186RT Completed	To create a training offering that focuses on the technology tools and applications so that it is available to staff members working at home due to the Covid-19 pandemic.
Remote Work Options & Initial Deployment TT0186RW Completed	To define and implement remote work options so that Oakland County workers can effectively work.
Server Admin Change Order Services T61186CO Completed	Server Admin Change Order Services
TSN Redesign Roadmap T61186RM Completed	To develop an infrastructure roadmap and budgetary plan so that funding can be appropriated to support efforts to implement strategic solution that continues to deliver a sustainable and more efficient technological environment.
TSN Sizing Budget TP0040SB Completed	TSN Sizing Budget
Technical Systems & Networking Enhancement Budgets T30040EB Completed	To establish an Enhancement Budget so that additional value can be obtained from the Technical Systems & Networking systems.
UCC Voice Change Order Services TP1186CO Completed	UCC Voice Change Order Services
UCC2 - Enterprise Planning - Connect TT1186PC Completed	To provide enterprise planning for replacement of the Oakland County on-premise Automatic Call Distribution (ACD) systems with a remote worker friendly Cloud-based solution so that the cloud-based ACD systems will be able to complete and track calls.
UCC2 - IT Service Center - Connect TT1181IS Completed	To replace the legacy on premise Automatic Call Distribution (ACD) system for the Information Services Service Center with a Remote Worker friendly Cloud-based solution so that the Service Center will be able track service calls accurately.
UCC2 - MDSL Connect Integration DR1181CI	To implement modifications to the MDSL Connect application so that existing process can be converted from the PBX telephone model to the new UCC VoIP model.
UCC2 - Migrate ACDs - Connect TT1186MA Completed	To migrate the on-premise Automatic Call Distribution (ACD) systems with a remote worker friendly Cloud-based solution so that the cloud-based ACD systems will be able to complete and track calls.

2021-2022 Master Plan

Project Goal Summary

Project Name	Project Goal
Technical Systems & Network	
UCC2 - Network Replace Imp - CLEMIS Sites TP9186CS Completed	To implement new CISCO software defined network switch equipment and technology so that Oakland County Information Technology can replace all existing network access layer (end-of-life) switch equipment and deliver reliable, secured, and higher capacity network transport services that will support future needs of the County.
UCC2 - Program Management TP8186PM	To manage resources, tasks, and budget for the UCC Program so that communication within the county and with the vendor is consistent and complete as well, as delivering the UCC Program on time and on budget.
UCC2 - VOIP Phase 1 TP1186PI Completed	To design the Voice over IP (VoIP) technology so that Oakland County Information Technology can replace all existing end-of-life telephony equipment and deliver reliable, secured, and higher capacity communication services that will support future needs of the County.
UCC2 - VOIP Phase 2 TP0186PP Completed	To design the Voice over IP (VoIP) technology so that Oakland County Information Technology can replace all existing end-of-life telephony equipment and deliver reliable, secured, and higher capacity communication services that will support future needs of the County.
UCC2 - VOIP Phase 3 TP2186P3 Completed	To design the Voice over IP (VoIP) technology so that Oakland County Information Technology can replace all existing end-of-life telephony equipment and deliver reliable, secured, and higher capacity communication services that will support future needs of the County.
UCC2 - VOIP Phase 4 TP2186P4	To implement a Voice over IP (VoIP) technology so that Oakland County Information Technology can replace all existing end-of-life telephony equipment and deliver reliable, secured, and higher capacity communication services that will support future needs of the County.
UCC2 - VoIP Pilot Implementation TP0186PI Completed	To design the Voice over IP (VoIP) technology so that Oakland County Information Technology can replace all existing end-of-life telephony equipment and deliver reliable, secured, and higher capacity communication services that will support future needs of the County.
UCC2 - Wi-Fi Expansion Group A TP0186GA Completed	To implement a new Wi-Fi system that provides enhanced security, faster connectivity and a public and private wireless network. This project will also implement Wi-Fi Access Points at seven locations.
UCC2 - Wi-Fi Expansion Group B TP1186GB	To implement a new Wi-Fi system so that it provides enhanced security, faster connectivity, and a public and private wireless network.
UCC2 Phase 2 - Remaining ETC TP7186RE	UCC2 Program Phase 2 - Remaining ETC
Universal Threat Management Implementation TP1186FW	To replace the internal and external threat management systems so that data security is maintained and improved.
Universal Threat Management Replacement TP0186FW	To replace the internal and external threat management systems so that data security is maintained and improved.

Department of Information Technology

Project Goal Summary

Project Name	Project Goal
Technical Systems & Network	
Wireless LAN Redundancy TP0186WR	To provide LAN connection redundancy to command and control, Leadership and Security/Safety areas of the County so that network connection can be maintain if the primary connection is unavailable.

Project Goal Summary

Project Name	Project Goal
eGovernment	
CMS Replacement Part 1 DE2182P1 Completed	To implement a new, selected Content Management System (CMS) for the County website so that content generation and editing may be improved and brought to industry best services.
Citizen Engagement Budget - IT DE1182CE Completed	To establish a Citizen Engagement budget for the IT Leadership Group so that hours may be allocated in support of the development and expansion of Oakland County's digital media goals and objectives.
Content Management System Strategic Planning DE9182CS Completed	To research and select a Content Management System (CMS) so that development and content editing can be improved and be aligned with industry best practices.
County Recognition and Initiatives DE1182CR Completed	To establish a County Recognition and Initiatives Program Budget for the duration of the next Master Plan Cycle so that hours may be allocated in support of Oakland County IT goals and objectives.
Employee Engagement Budget DE1182EE Completed	To establish an Employee Engagement budget for the IT Leadership Group so that hours may be allocated to create and facilitate communications with Oakland County employees through Oakland County's employee Intranet.
G2G Cloud Solutions Analytics Dashboard TT0186AD	To create a G2G Cloud Solutions Analytics Dashboard so that the data is viewed in a impactful way that provides effective analysis and allows the program to be properly monitored on a regular basis (daily/weekly/monthly/quarterly/yearly) in order to make accurate, educated and impactful decision for the program.
G2G Cloud Solutions Marketing Budget TT0186CM Completed	To provide brand management and marketing services for G2G Cloud Solutions so that the brand is supported for maximum growth over the next master plan.
G2G Marketplace Marketing Budget TT0186MP Completed	To provide brand management, marketing services and Vendor development for G2G Marketplace so that the brand is supported for maximum growth over the next master plan.
G2G Marketplace Vendor Implementation Budget TT0186VI Completed	To perform the necessary activities to implement new vendors into the G2G Marketplace so that other government agencies can purchase off their Particpating Public Body (PPB) Contract for their products and services through the G2G Marketplace website.
G2G Marketplace Website Replacement DE2182IP Completed	To create a replacement of the current G2G Marketplace website with a new G2G Marketplace website or application so that government agencies and G2G Marketplace Vendors can leverage Oakland County's IT contracts and best practice documents.
G2GCS Participant Development Budget TT0186PD Completed	To perform lead generation activities required to locate and enroll additional government agencies into the G2G Cloud Solutions program so that the program can continue to grow and expand.

2021-2022   Master Plan

Project Goal Summary

Project Name	Project Goal
eGovernment	
G2GCS Participant Implementation Budget DJ0182PI Completed	To perform the necessary activities to implement new customers to use G2G Cloud Solutions so that the customers can take advantage of products and services that Oakland County has to offer.
G2GCS Program Development DJ0182GD Completed	To establish a Program Development Budget for the duration of the next Master Plan so that hours may be allocated to enhance G2G Cloud Solutions to meet customer and technology needs
G2GCS Program Management DJ0182PM Completed	To manage and provide oversight of various projects for G2G Cloud Solutions so that new technology and/or processes can be leveraged to gain efficiencies for both current and potential customers, as well as support staff, for G2G Cloud Solutions systems.
PCI Enhancement Budget DJ0182EB Completed	To establish an Enhancement Budget so that additional value can be obtained from the PCI system.
eCommerce Redesign (Phase 2) - EAF DJ9182RE Completed	To develop new platforms for data storage, data communication, and transaction tracking for the enhanced access fee calculation component of eCommerce applications, as part of the eCommerce Redesign Program, so that Oakland County has the capability to offer more efficient and flexible service, in support of its departments and G2G agencies.
eCommerce Redesign - Refund (Part 2) DJ8182R2 Completed	To develop new platforms for data storage, data communication, and transaction tracking for eCommerce applications, and develop new payment refund processing and enhanced access fee calculation components, as part of the eCommerce Redesign Program, so that Oakland County has the capability to offer more efficient and flexible service, in support of its departments and G2G agencies.
eCommerce Redesign - Remaining ETC DJ0182ET	eCommerce Redesign - Remaining ETC
eCommerce Redesign - Shop Migration DJ0182SM Completed	To migrate the DEV Shopping Cart application onto a server with the more current O/S, so that the Online Payments application will continue to receive O/S security patches and upgrades.
eCommerce Service Fee Compliance DJ2182SF	To change the naming convention, of transaction processing fees from Enhanced Access Fee (EAF) to Service Fee and separate the processing of Oakland County (County) credit card transactions between products cost and service fees between different Merchant Identification numbers (MIDs), so that County credit card fees and nomenclature align with credit card Service Fee rules and State of Michigan Enhanced Access to Public Record Act.

Project Goal Summary

Project Name	Project Goal
eGovernment	
eCommerce Service Fee Program DJ0182SF	To change the naming convention and structure of Oakland County (County) credit card and electronic check fees from Enhanced Access Fee (EAF) to Service Fee, which includes updates to all applications, I.T. Service Agreements, documents, external agency and citizen facing material (e.g., digital, hard copy, etc.) so that County credit card fees align with credit card Service Fee rules and State of Michigan Enhanced Access to Public Record Act.
eGovernment Program Development DE1182PD Completed	To establish an eGovernment Program Development Budget for the duration of the next Master Plan Cycle so that hours may be allocated in support of eGovernment goals and objectives.
eGovernment Sizing Budget DE0040SB Completed	eGovernment Sizing Budget