

Server Admin Labor Estimates for Server and OS upgrades

3/15/2022

Infrastructure Services

Hours

Physical Server Build - IT	7
Physical Server Build – FH	9
Retire Physical Server – IT	4
Retire Physical Server – FH	6
Cloud Server Build	2
Retire Cloud Server	1
Virtual Server Build	2
Retire Virtual Server	1
Adjust CPU/Mem/SAN	1

System Support Services

Hours

Server Monitoring Add/Remove/Modify	0.5
DNS Add/Remove/Modify (per DNS entry)	0.5

IAM & Messaging Services

Hours

ADFS Add/Remove/Modify	2
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Application Support Services

Hours

Netscaler URL Configuration	2
NetScaler URL configuration on Websphere	4
NetScaler URL Retirement	1
SiteMinder Web agent install/configure	7
Retire SiteMinder Protected website	2
Move-It Site Add/Remove/Modify	1
Citrix Application Publishing	1
Citrix Application Retirement	1
Citrix VDA install	3

Database Services Labor Estimates for Database Tasks

3/15/2022

SQL Server Database Services

Hours

Install SQL Server Instance	8
Install SQL Server AWS RDS Instance	5
Uninstall SQL Server Instance	4
Uninstall SQL Server AWS RDS Instance	4
Install SQL Server Client & Drivers	3
Apply SQL Server Patch	4
Create SQL Database	4
Refresh SQL Database	4
Upgrade SQL Database	4
Retire SQL Database	4
Run DDL/DML	0.5
Export Data Request	4
Add User Accounts and/or Permissions	1
Troubleshoot Issue	2
Pre-Rollout and/or Upgrade Tuning	4

Oracle Database Services

Hours

Install Oracle Instance	16
Install Oracle AWS RDS Instance	6
Uninstall Oracle Instance	4
Uninstall Oracle AWS RDS Instance	4
Install Oracle Client & Drivers	4
Apply Oracle Patch	4
Create Oracle Database	8
Refresh Oracle Database	6
Retire Oracle Database	5
Run DDL/DML	0.5
Export Data Request	4
Add User Accounts and/or Permissions	1
Troubleshoot issue	2
Pre-Rollout and/or Upgrade Tuning	4

SEP - Standard Estimate of Work Tasks

3/15/2022

SEP Scans

Hours

Security.Web Application Security Scan (Includes scanning the
Servers hosting the application)
Security.System Security Scan (Server Scan Only)

20

10