Shipt

Order groceries from stores you trust with Shipt.

How to redeem your free membership.

1. Type **shipt.com/offer** into your internet browser.
2. Find "Enter coupon code" to enter your personal code, found in your member portal.
3. Select **Redeem**.
4. Enter your email address and ZIP code and click **Sign Up**.

How to place an order.

1. Type **shipt.com** into your internet browser.
2. Click **Log in** in the top right corner.
3. Type in your email address and password. Click **Log in**.
4. Click the store logo in the top left corner of the screen to select the retailer you'd like to order from.
5. Browse items by searching or navigating by categories, found in the upper banner of the screen, beneath the search bar.
6. Click the + sign next to an item to add it to your cart.
7. When you're done adding items, click the cart icon in the top right of the screen. Review the items in your cart, and select **Check Out** if you are ready to place your order.
8. Click the + signs to select your delivery address and payment methods.
9. Then, choose your delivery day and 1-hour delivery window by clicking the bubble next to the time of your choosing. Your order will arrive within that 1-hour time span.
10. Choose a substitution preference by clicking the + sign and selecting one of the options:
    - Contact me so I can choose: If the store is out of an item you've requested, your Shipt Shopper will contact you using the phone number saved to your account.
    - Choose for me: Your Shipt Shopper will use their best judgment to replace any out-of-stock items with a similar alternative.
    - Do not substitute: Your Shipt Shopper will not replace any out-of-stock items with an alternative.
11. Add any additional delivery instructions you may have for your shopper.
12. Click Place Order in the top right of the screen to complete your order. After your order has been placed, you will see a confirmation screen with all of your order details.
13. Click Account in the top right of the screen and then **Log Out** when you're all done.

[Click here](#) to watch a short video to see how it works!

Have a question? We're here to help.
(205) 502-2500