



OAKLAND COUNTY
Homeless Healthcare
Collaboration

ID Task Force Agenda
Wednesday, January 20, 2021 2:00 pm

Attendees: Elizabeth Kelly, Shelli Wood, Genessa Doolittle, Laurel Burchfield, Allison Green, James Fackler, LaTonya Terry, Tom Baker, Jessica Willis, Shane Bies, Jason Weller, Talishe Cross, Taylor Cloutier, Takeya Haughabook, Debra Hayes, Roger Walk, Carol Jolly, Janet Smith, Lynn Bauman

Report from Secretary of State Rep on homeless state ID issues

James Facklar shared that approximately 8-10 groups have taken advantage of the new appointment system, and no issues have been reported back to him.

The issue of the system locking up was raised. This usually happens on Monday mornings, due to system overload. SoS is working on increasing system capacity. In the meantime, reach out to James with the spreadsheet if this is happening to you, especially if you're trying to enter more than one client.

Remember that clients may not always be able to get an appointment at the SoS branch that is most convenient, but the new appointment system has been a huge help. Lots of people are trying to get appointments with the shut-down.

Social Security Administration

If you know your Social Security number, you can request verification of Social Security from your local office; this does not require Dire Need documentation. Takeya Haughabook will work on providing a list of local offices/contacts, as each office has their own protocols for providing verifications.

Dire Need issues have been straightened out, and emergency orders have been reworked.

Social Security cards for housing is a Dire Need. Housing agencies want to see Social Security cards. Dire Need appointments are dependant on homelessness, clients are able to bring documents to local office to get a card as opposed to waiting for replacement cards to be mailed.



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MDHHS Central Registry Birth Certificates

No issues to report by Shelly Wood.

Waivers for Birth Certificates require documentation. This documentation can include a homeless verification letter and HDMIS identification. Vital Records will work with individuals to gather documentation. Local offices have their own processes, though it can be difficult to coordinate everyone (client, case manager, Vital Records) on the phone together.

MDHHS does not require payment but it does have to be mailed.

Send as much identification documentation as you can - the more the better.

Next Meeting: Wednesday, February 24, 2021