



SERVICES DIRECTORY

NURSE ON CALL



Experienced Public Health Nurses provide callers with reliable, up-to-date resources and information about various health concerns.

- Answers questions regarding immunizations, communicable diseases, pregnancy, infant and child health, nutrition, and more
- Referrals to community resources, such as health care, prescription medicine, emergency and community assistance programs
- Information and referrals to Health Division programs and services



CONTACT NURSE ON CALL AT:

800.848.5533 or by email at
noc@oakgov.com

HOURS:

Monday - Friday
8:30 A.M. - 5:00 P.M.



NURSE ON CALL

HEALTH PROMOTION SERVICES



Hearing and Vision • 248.424.7070

- No-cost screenings for preschool and school-age children
- Treatment referrals for preschool and school-age children

Health Education • 800.848.5533

Health promotion programs, presentations, and resources available about various health topics, including: substance use prevention, disease prevention, injury & violence prevention, healthy eating, physical activity, and more.

Public Health Emergency Preparedness • 248.858.1318

Prepares for public health emergencies such as natural disasters, chemical spills, and disease outbreaks.

- Develops and exercises public health emergency plans
- Educates the community about public health emergencies & planning needs



Nutrition Services • 248.221.8976

- Home and community visits for individuals with nutritional needs
- Nutrition counseling for high-risk pregnant women and infants, and children living with a medical condition that is nutritionally related/impairs nutrition.
- Food, nutrition, and breastfeeding education and referrals

Community Nursing Services • 800.848.5533

- Home visits to high-risk pregnant women during and after pregnancy
- Guidance and education about a variety of health topics
- Information and services for families with young children under age three
- Referrals to community services

FAMILY SUPPORT SERVICES



Nurse Family Partnership (NFP) • 800.848.5533

Assists income-eligible pregnant women for a healthy pregnancy and baby.

- Home visits
- Education about parenting, pregnancy, infant growth and development
- Referrals

Participation guidelines:

- Live in a qualifying city
- Must join before 28th week of pregnancy
- First pregnancy



Early On Program (EO) • 800.848.5533

A collaborative early intervention program with Oakland Schools for children ages 0-3 years, with a developmental delay or established health condition.

- Case management, education and referrals
- Infant-toddler growth and development assessments
- Individualized family service plan

Children's Special Health Care Services (CSHCS) • 248.858.0056

Assists families with children through age 21 with qualifying severe, chronic health issues or disability, and adults with certain diagnoses.

- Payment assistance for medical care, equipment, and medication
- Connections to community resources
- Families of all incomes eligible to apply

Nurturing Parenting Program (NPP) • 800.848.5533

A parenting education program tailored to each family's needs.

- 16 weekly home visits with a Public Health Nurse
- Health education
- Growth and development screening and monitoring
- Referrals

Childhood Lead Poisoning Prevention Program • 800.848.5533

- Blood lead testing for children under 6 enrolled in WIC program
- Evaluation of environment to identify sources of lead
- Education

WIC (Women, Infants & Children) • 248.858.1272

For income-eligible pregnant and breastfeeding women, new parents, infants, and children under age five.

- Benefits for healthy food
- Nutrition education and counseling
- Breastfeeding support/resources
- Referrals to community services

ENVIRONMENTAL HEALTH SERVICES

Pontiac • 248.858.1312 | Southfield • 248.424.7191



Water Programs

- Monitor and sample groundwater in contamination areas
- Issue private, public (Type II and III), and geothermal well permits
- Inspect well installations and conduct water sampling
- Complete sanitary surveys of non-community public water supplies
- Test drinking water, public swimming pools, and public beach water
- Review private water sample test results and provide consultation
- Inspect public swimming pools and spas

Shelter and Prevention Programs

- Inspect and issue licenses for Body Art establishments
- Train and issue permits to Body Art Practitioners
- Provide testing options, information, and consultation for lead, mercury, and radon concerns in residential housing
- Provide pest control information and consultation
- Inspect licensed day care centers, adult foster homes, group homes, and public campgrounds
- Perform plan reviews for daycare and childcare facilities



Food Safety Program

- License, inspect, and conduct plan reviews for restaurants, festival food booths, mobile food units, and school kitchens
- Investigate foodborne illness complaints and outbreaks
- Provide food safety education for food service managers, staff, and others

Land Programs

- Evaluate soil and issue permits for on-site sewage disposal systems
- Review commercial and residential on-site sewage disposal system installation proposals
- Evaluate proposed land developments utilizing on-site sewage disposal and/or water wells
- Inspect and monitor licensed septage hauler vehicles and receiving facilities

CLINICAL & DISEASE PREVENTION SERVICES



Dental Program • 248.858.1306



For income-eligible Oakland County residents and veterans (with a valid VA Veteran ID card) without dental insurance. Application and enrollment fee are required. There may be a copay for some services.

- Basic dental services for one year

Immunizations • 800.848.5533

- Routine vaccinations for all ages
- Flu (seasonal)



Communicable Disease/Epidemiology • 248.858.1286

- Surveillance, monitoring, and investigation of communicable diseases
- Community presentations

Tuberculosis Control

Pontiac: 248.858.1305 • Southfield: 248.424.7046

- Walk-in or by appointment testing
- Treatment, counseling, and case management
- Chest x-ray for residents with positive TB tests

Hepatitis C • 800.848.5533

- Testing, diagnosis, and treatment
- Walk-in or appointment at North/South Oakland Health Centers or 148 N. Saginaw, Pontiac



Sexually Transmitted Infection Program • 800.848.5533

- Testing, diagnosis, and treatment
- Walk-in or by appointment

HIV/AIDS Prevention and Control Services • 248.858.5416

- Rapid HIV testing, same-day results
- Treatment referrals & linkage to care
- Confidential HIV counseling
- Community presentations
- Partner Services
- Pre-Exposure Prophylaxis (PrEP)
 - Medication coverage assistance
 - By appointment



Harm Reduction & Syringe Services • 248.858.1729

- Needle exchange, Narcan distribution, and referral to substance use treatment
- Storefront location at 148 N. Saginaw, Pontiac
- Mobile services in Ferndale, Pontiac, and Hazel Park

NURSE ON CALL PUBLIC HEALTH INFORMATION
800.848.5533 NOC@OAKGOV.COM
OAKGOV.COM/HEALTH



@PUBLICHEALTHOC

===== **North** =====
Oakland Health Center
1200 N. Telegraph Rd • 34E
Pontiac, MI 48341
Phone: 248.858.1280

===== **South** =====
Oakland Health Center
27725 Greenfield Rd
Southfield, MI 48076
Phone: 248.424.7000



David Coulter
Oakland County Executive



The Oakland County Health Division will not deny participation in its programs based on race, sex, religion, national origin, age or disability. State and federal eligibility requirements apply for certain programs.

1/22/24