

Contributing to economic prosperity

OUR REACH

16

LOCAL WATER SYSTEMS

serving 270,000 people

1,300 MILES of water mains

7 water treatment plants

5

REGIONAL SEWER SYSTEMS

serving 1.5 million people

5 retention treatment facilities

450 MILES of sewer

16 sewage pump stations

23

LOCAL SEWER SYSTEMS

serving nearly 300,000 people

3 water resource recovery facilities

175 pump stations


673 MILES of storm drains

1,160 MILES of sewer

Maintaining reliable, high-quality service

69,000


TOTAL ACCOUNTS



92%

residential


63,563 accounts



8%


non-residential

4,864 accounts



595

sprinkler accounts



163

WRAP program: new participants

Preserving natural resources and a healthy environment

CLINTON RIVER WATER RESOURCE RECOVERY FACILITY REDUCES CARBON FOOTPRINT AND ODORS

treats

30 million gallons

of stormwater and sanitary sewage each day



4 completed drain projects

totaling \$45.2 MILLION



20% reduction in volume of biosolids




50% reduction in disposal costs




Protecting public health & safety

DURING THE COVID-19 PANDEMIC

Collaborated with governments and universities




Worked with Oakland County Health Department on the COVID-19 Wastewater Surveillance Project to sample and analyze wastewater to detect the virus



Provided wastewater samples to Michigan State University from three WRC locations for COVID-19 sampling and research

Helped customers pay their water and sewer bill


Through a statewide program funded by the Michigan Department of Health and Human Services



\$617,000 in bill-pay relief

for WRC customers in nine communities

Suspended late-payment water program and restored water to



51 HOMES free of charge

CAREER INFORMATION

Are you looking for a career opportunity where you can make a difference?
To see current WRC job listings, visit oakgov.com/careers or call (248) 858-0530.

FINANCIALS

To review our 2020 expenditures, visit oakgov.com/yir.

Ensuring the value of investment

PROJECTS BY CATEGORY



Drains

- 6 completed totalling \$53 million
- 9 under construction totalling \$66 million
- 8 under development totalling \$48 million*



Water & Sewer

- 4 completed totalling \$8 million
- 7 under construction totalling \$25 million
- 12 under development totalling \$11 million*



Lake Level

- 4 completed totalling \$1 million
- 5 under development totalling \$790,000*

*Some under-development projects' costs are to be determined and not included in estimate

FEATURED PROJECTS



Oakland-Macomb Interceptor Drain Biotrickling Filter, *Detroit*

Filter installed to relieve odors and corrosion in the system, which serves 830,000 residents in Macomb and Oakland counties and includes 21 miles of large-diameter pipes



Evergreen-Farmington Sanitary Drain, *Various Communities*

Newly established Chapter 20 drain and regional system improvements to transport wet weather flow through the system



Upper Straits Dam, *West Bloomfield Township*

Controls the water levels of Upper Straits Lake and restores the area's wetlands



I-75 Flood Prevention Project with MDOT, *Madison Heights*

Operate and maintain new pump station to transport I-75 runoff for treatment nearly 100 feet to the nearby George W. Kuhn Retention Treatment Basin



Huron-Rouge Sewage Disposal System Storage Facility, *Novi*

Underground storage facility and pump station with 5-million-gallon-per-day capacity to store excess flow from heavy rains

Community engagement

DESPITE THE YEAR'S CHALLENGES, WE WERE A VISIBLE PART OF YOUR COMMUNITY.



Giving Back

- 2020 Census Partnership
- Michigan State Fair
- Oakland County Parks and Recreation Kiosks
- Gleaners Giving Campaign (*approximately \$15,000 raised, providing an estimated 90,000 meals*)



Ongoing Outreach

- Commissioner Nash's Water by The Quarter Show
- WRC Library Discussion Series: Water Infrastructure 101
- Kids' Clean Water Calendar Contest
- PBS Kids Club and Great Lakes Now Shows
- Water Roundtable Discussions With Community Leaders



Awards

- Water Resources "Utility of the Future Today" Recipient
- National Association of Counties Achievement Recipient



SHARE OUR YEAR IN REVIEW VIDEO: oakgov.com/yir

24-HOUR EMERGENCY LINE
(248) 624-6366

Call our emergency services for sewer and water maintenance 24 hours a day, seven days a week with a response time of two hours or less anywhere in Oakland County.

24-HOUR POLLUTION HOTLINE
(248) 858-0931

Call our pollution hotline to report any suspicious discharges or illegal dumping of pollution into storm drains, lakes, creeks or streams.

WRC CONTACT INFORMATION

- (248) 858-0958**
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- wrc@oakgov.com