

Water Affordability Coalition

Affordability and Planning Grant Award 2021



Grant Overview



Michigan Department of Energy, Great Lakes, and Environment Affordability and Planning Grant Details:

- Overview
- Work Task Commitments
- Schedule and Structure



MICHIGAN DEPARTMENT OF ENVIRONMENT, GREAT LAKES, AND ENERGY

What does this grant do?

- Funds WRC efforts to create a sustainable affordability plan
- Funds the use of expert consultants to help study and develop the affordability plan

What this grant does not do?

- Does not provide money for payment of water/sewer bills
- Does not provide money for investment in infrastructure

Grant Details





Our Work Task Commitments



- Engage the community and local elected and public officials
- Identify demographics and reasons for nonpayment of water bills
- Research and document affordability programs and short-list applicable ones
- Identify legal hurdles
- Identify and leverage other community, state and federal programs
- Work with non-governmental organizations that serve low-income customers
- Create affordability plan framework
- Evaluate long-term financial sustainability





Schedule



		2021						2022								
	Description	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept
1	Engage Local Officials															
2	Identify Demographics and Reasons for nonpayment															
3	Research and Document Affordability Programs															
4	Identify Legal Hurdles and Mitigation Efforts															
5	Identify and Leverage Other Community, State & Federal Programs															
6	Convene a NGOs Task Force to Assist with Customer Engagement															
7	Create the Framework for the Affordability Plan															
8	Evaluate Long-Term Financial Sustainability															

Stakeholders



Community Representatives: (Pontiac and Royal Oak Township Coalitions)	Provide Monthly Feedback on Program Development					
Broad WRC Stakeholder Group	Engineering, Legal, Billing, Finance, Marketing and Communications					
Non-Governmental Organizations	Customer Engagement and Program Implementation					
Internal Project Team (WRC/OHM Advisors)	Project Management, Meeting Facilitation, Grant Administration and Technical Support					

Reflection – Are we hearing you?



- How does the community define affordability?
- Examine structural and institutional issues
- Develop policies that are sustainable
- Differentiate between a plan and assistance; focus on the plan
- Create a vision for everyone to have clean water
- Include diversity, equity, and inclusion
- Embrace influx of federal funding
- Develop workforce
- Discuss issues with private water and sewer lines

- Address affordability of private repairs
- Study the error in the system that even allows a large bill to accumulate
- Establish high priority issues rental properties and housing availability
- Help with fear of reporting health issues with water and sewer services in a home
- Provide avenue to ask for help
- Educate on water conservation
- Service plumbing issues and provide aid
- **Identify** communication gaps

Meeting Structure Going Forward



Stakeholder Group Composition

- Join forces of Pontiac Water Affordability Coalition with the Royal Oak Township Affordability Coalition
- Identify stakeholders who are missing and add them
- Communicate that key stakeholders are needed as regular participants to make progress

Stakeholder Group Meeting Schedule

- One 60–90-minute meeting once per month
- Virtual, hybrid, or in-person

Stakeholder Group Objectives

- Report on progress of the grant work
- Gain feedback on plans and actions taken
- Collaborate to ensure WRC is on the path to achieving critical success

Next Meeting



- How do you define affordability?
- What does affordability mean to you?
- What would need to happen for you to say this grant work was a success?



Thank you!



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