

Oakland County WRC Water Affordability Coalition Meeting

DELIVERY MODE: virtual, Zoom

DATES/TIMES: Thursday, February 24, from 11:00 am-12:30 pm

CONNECTING INFORMATION:

Zoom Meeting

<https://oakgov.zoom.us/j/91957578098?pwd=a05CWExFY0d0QU8xZDlMNHdJanQ1dz09>

Meeting ID: 919 5757 8098

Passcode: 488878

Goals:

- Provide an opportunity for shared learning of the Water Shutoff program
- Identify alternative communication and outreach methods to bring customers to assistance programs

AGENDA

Time	Activity
11:00	Welcome
11:01	Introductions
11:10	Meeting Purpose, Agenda
11:15	Ground Rules and Acknowledgements
11:20	Project Purpose Overview About Water Shut off Policy, Notices, and Shut offs
11:25	Clarifying questions and reactions
11:45	Identify additional communication and outreach methods to bring customers to assistance programs [BO Rooms]
12:15	Report back
12:25	Next Steps