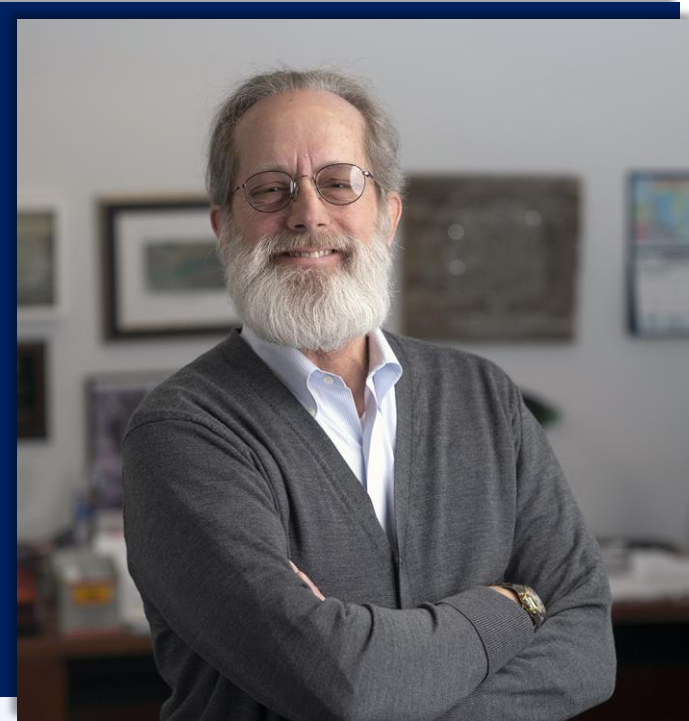


Water Affordability Coalition

Affordability and Planning Grant

June 23, 2022





Welcome & Introduction Commissioner Nash



Desired Meeting Outcomes & Agenda



Presentation from
Wayne-Metro



Status update on
WRC's Affordability Project



WRAP Program Overview

Megan Wilk and Jerome Drain





Water Residential Assistance Program

The Water Residential Assistance Program (WRAP) is a two-year program that provides funding to eligible, low-income residents to assist with water bills, water conservation, and self-sufficiency initiatives.

Funding for WRAP is administered through the Great Lakes Water Authority.



WRAP PROGRAM OVERVIEW

BENEFITS

- Up to \$1,500 per household: \$25, \$50 or \$75 bill credits based on billing cycle & up to \$1200 in arrearage assistance for eligible Option 1 clients
- \$300 per household: \$25, \$50 or \$75 bill credits based on billing cycle for eligible Option 2 and WRAPfinity clients
- At the time of enrollment, clients could receive up to \$625
- All credits could take one to two billing cycles to post to accounts
- Water-saving kits & conservation education (upon request)
- Supportive WRAP-Around Services through case management, resources, & referrals
- Home water audit & minor plumbing repairs up to \$2,000 (for renters & homeowners with at or above average (120%) water usage)

ELIGIBILITY

- 200% Federal Poverty or below
- Household Income
- Client is responsible for water with active service & current usage

Detroit Residents:

- Name MUST be on bill

Non-Detroit Residents:

- Bill stating resident, occupant, tenant, etc. must have a complete lease (if name is not on bill)

- Client must live in the property
- Live in a Great Lakes Water Authority Community

ADDITIONAL WRAP INFORMATION

- Shut off notice is not required
- Bill does not have to have a past due balance/arrears

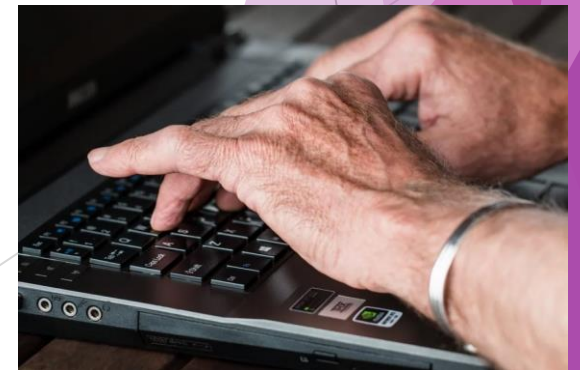
REQUIRED DOCUMENTS

- Photo ID (City, State or Federally issued, green card or Passport) for all household members 18 years of age and older
- Current water bill
- Proof of income, 30 days prior to and including the date of application submission (Pay stubs,
- Categorical Eligibility documents: SER, TANF, SNAP, Program assistance that can be obtained from FacsPro or CARES files (MEAP, APP, Weatherization, HHC, SS)
 - a. If someone has a job where they don't work in the summer but are c.e., we can enroll
 - b. Overtime makes the client ineligible
- Unemployment, Child support, self-employed, support from family/friend, Benefit award letter: SS, SSI, DHS, etc.)
- Lease stating responsibility for water: **ONLY** Non Detroit Residents with- Resident, Occupant, Tenant, etc. on bill



WRAPFINITY Program Overview

- **Successfully complete the 2-year WRAP enrollment period (Cannot have missed 2 or more payments in either year) - all WRAP Communities:**
- **Must have a household member:**
 - 62 years of age or older OR
 - A verifiable disabled household member (SSI, disability income document. **(Self-Declaration of Income is not an acceptable document for WRAPFINITY Only)**)
- **\$300 Annual benefit**
 - \$25, \$50 or \$75 based on billing cycle
- **Client must apply each year**



Wrap 1st & 2nd Year Enrollments

- **Up to \$1,500 annual payment**
 - \$300 in credits (\$25, \$50, \$75 based on billing cycle)
 - Up to \$1,200 in arrears/past due assistance
 - Past due amounts are frozen during enrollment
- **Up to \$2,000 in minor plumbing repair (Conservation team handles)**

WRAP Communities & Benefits

Beverly Hills	Farmington	Lathrup Village	Pleasant Ridge	Walled Lake
Bingham Farms	Farmington Hills	Madison Heights	Pontiac	West Bloomfield
Birmingham	Ferndale	Oak Park	Royal Oak	
Bloomfield Hills	Hazel Park	Orchard Lake	Royal Oak Township	
Clawson	Huntington Woods	Orion Township	Southfield	
Commerce Township	Keego Harbor	Oxford	Village of Lake Orion	

Conservation



Navigation Appointments

Navigation appointments are appointments in which a team member reaches out to a customer and completes the application for them(WM Universal application and/or SER applications)

If a client indicates that they need help applying for a service; they are offered 2 options:

- ▶ In person navigation appointments
- ▶ Telephone navigation appointments



📞 248-983-5656

💬 Chat with us!

✉ wmconnectcenter@waynemetrol.org

All staff are trained as navigators



Wayne Metropolitan
Community Action Agency
Established 1971

Welcome to WM Gateway

If you're not registered please [Sign Up Here](#)

Registered clients login below:

Email Address

Password

☐ Remember Me

[Forgotten Password?](#)

SIGN IN

 SIGN IN WITH GOOGLE

 SIGN IN WITH TWITTER

2022 Universal Application

Outreach



Outreach & Community Engagement

Municipality Level

- Information on bills
- Flyers in the lobby

Agency Level

- Website
- Connect Center
- Community events

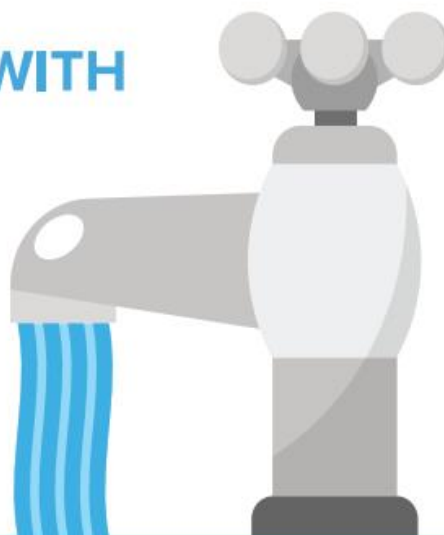
Municipality Engagement

- Ongoing relationship building
- Municipality given flyers
- Discussion on options for promoting program within their community

NEED ASSISTANCE WITH YOUR WATER BILL?

WRAP CAN HELP!

The Water Residential Assistance Program provides funding to eligible, low-income households. Funding is provided by the Great Lakes Water Authority and is administered in partnership with local community action agencies.



**WRAP can help reduce your water bill and
pay past due balances!**

WRAP Eligibility:

- Reside within an eligible GLWA Member Community (see reverse side for list)
- Responsible for paying your water bill
- At or below 200% of the federal poverty level
- Own or rent your home

200% Federal Poverty Chart

Number of Household Members	1	2	3	4	5	6	7	8	9	10	11	12	13	14
Income Limit (\$)	27,180	36,620	46,060	55,500	64,940	74,380	83,820	93,260	97,980	102,700	107,420	112,140	116,860	121,580



248-983-5656
www.WayneMetro.org/WRAP





WRC Affordability Project Update



Next Meeting

July 28 at 11 a.m. via Zoom




Thank You!

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