

Water Affordability Coalition

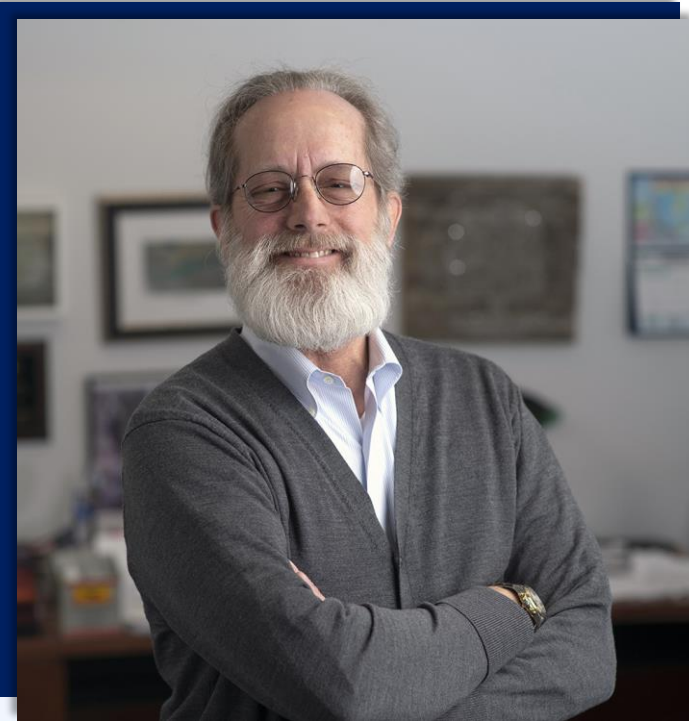
Affordability and Planning Grant

August 25, 2022



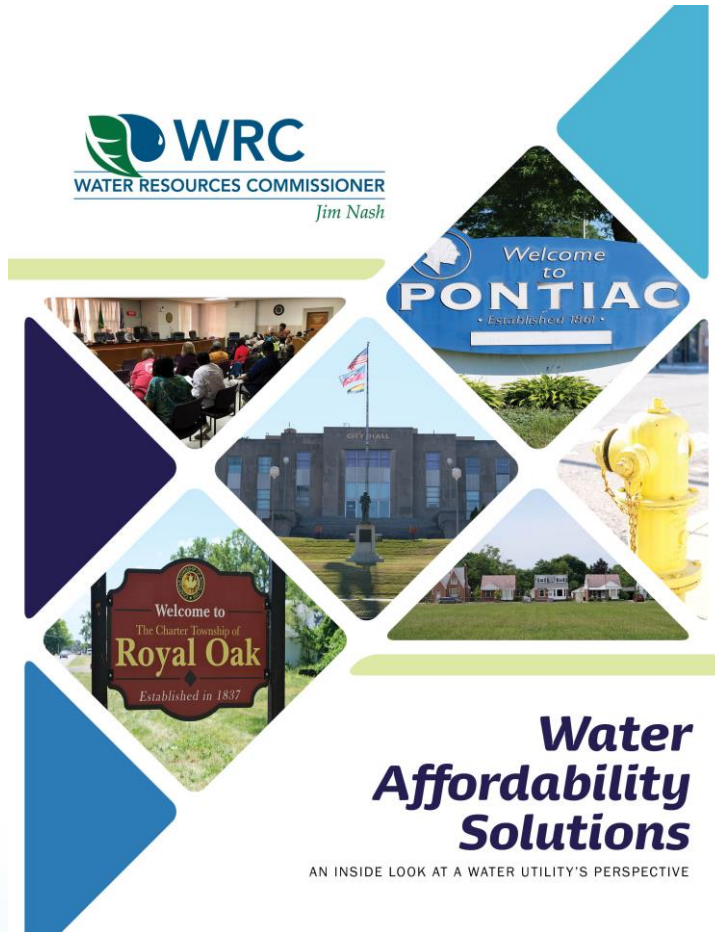
Desired Meeting Outcomes & Agenda

- Welcome and Introductions
- Update on Affordability Report Progress
- Report on Town Hall Meetings
- Presentation by GLWA: Update on Revised WRAP
- Questions & Comments from Coalition Members



Welcome & Introduction Commissioner Nash





Update on Affordability Report Progress

Town Hall Meetings



August 3, 2022

Dear Water Customer,

Water affordability is my top priority because I understand that clean, fresh water is necessary to protect public health, safety, and welfare. To ensure access to quality water services for everyone living in the Charter Township of Royal Oak, my office, in partnership with a coalition of community leaders, has been researching and developing a water affordability plan over the past year.

Input from the community, and especially from water customers like you, is necessary to make sure the plan will meet the needs of everyone who calls the Charter Township of Royal Oak "home." You can make your voice heard by sharing your thoughts, comments, and suggestions by emailing them to affordability@oakgov.com on or before Friday, August 26, 2022.

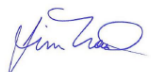
For more details about the proposed Charter Township of Royal Oak water affordability plan, please visit www.oakgov.com/affordability or attend our town hall meeting:

Date: Tuesday, August 16
Time: 7 p.m.
Location: 8725 Northend Ave, Ferndale, MI 48220


Our proposed water affordability plan is designed to help customers who meet the eligibility requirements. The proposed plan will provide long-term solutions to water affordability. It will include:


- Income-Based Bill Assistance
- Hardship Assistance
- Conservation Education
- Leak Detection and Plumbing Repairs
- Efficient Operations and Planning Strategy
- Updated Billing Policies and Payment Plans


Together, we can create a path to affordable water.



Jim Nash

For immediate assistance, visit: www.oakgov.com/affordability or call 248-214-2838 for more information.

 Purely Resourceful







Oakland County Water Resources

WRC's Community Water Partnership is an initiative comprised of a variety of short-term and long-term water assistance programs and policies designed to balance the amount of funding needed to maintain healthy, safe, and reliable water services, at a cost that all customers can afford.



Charter Township of Royal Oak and City of Pontiac Resident Town Hall Meetings



Resident Communication

GLWA WRAP Update



New WRAP Improvements

- **Overview of WRAP FY23 Improvements**

- Residential Household Impacts
- Member Partner Impacts
- Advisory Panels

- **WRAP Income Based Plan**

- Bill Credit Determination
- Implementation Approach
- Other Considerations & Next Steps



To learn more about WRAP & recent program improvements, visit www.glwater.org/assistance or email WRAP@glwater.org

Open Discussion




Thank You!

 **Questions:** affordability@oakgov.com

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