

Hardship Assistance Program

A path to water affordability



Need help with your water bill? Call 844-211-4994.

The Hardship Assistance Program provides temporary relief and support to those experiencing hardship. This program can help eligible residents:

- Pay their current water or sewer bill for up to three months.
- Reduce past-due balances.
- Pay for plumbing repairs.

Program eligibility is flexible. Even if you're not sure you would qualify, you are strongly encouraged to apply.

We have partnered with the United Way for Southeastern Michigan for program administration and their Care Coordinators are available to assist with applications and to answer questions.

***Call 844-211-4994, Monday through Friday,
9 a.m. to 4 p.m. and press 3 for water assistance.***

