



WATERFORD OAKS WAVEPOOL SHELTER RESERVATION

TERMS AND CONDITIONS

Shelter Reservations are offered Thursdays-Sundays from 12 p.m. to 5 p.m. Early season, late season, holiday, and special event restrictions apply.

BOOKING A SHELTER

- Shelters may be booked through to Oakland County Park's reservation line at 248.858.0916. They may not be booked directly through the waterpark.
- All reservations must be completely booked one business day before the desired reservation date (business hours are Monday-Friday 9 a.m. to 4:30 p.m.).
- Full payment of shelter is due at the time the reservation is booked. Reservations will not be held while waiting for payment. A reservation is not booked or competed, until: all appropriate payments have been made and a contract has been generated and sent to the person reserving the shelter.

ADMISSION

- All guests must pay regular admission rates to enter the wavepool or utilize your shelter. Admission sales stop one hour before close.
- A shelter reservation does not guarantee wavepool admission. Admission is subject to capacity.
- Wavepool admission tickets may be purchased on-line up to three days in advance, or on site any time.
- Wavepool admission is non-refundable and non-transferable.

CANCELLATIONS

- A \$50 cancellation fee is applied to all cancellations made up to 24 hours in advance.
- Cancellations made less than 24 hours in advance will result in the loss of full payment.

DAY OF RESERVATION

- The wavepool shelter reservation start and end times are listed on the reservation receipt under "Time." It is expected that at least one representative from the reserving party will be present at the wavepool and monitoring the shelter at the start of the reservation time. Wavepool staff will ensure that signs are posted to signify that the shelter is reserved. However, wavepool staff will NOT be responsible for watching the shelter to prevent anyone from occupying the space. If there are no members from the reserving party present at the shelter 2 hours after the reservation begins, the reservation will be considered cancelled. All reservation signs will be taken down and the shelter will become available for anyone to utilize. No refund of the shelter reservation fee will be available.

INCLEMENT WEATHER

- If the wavepool does not open on the day of your reservation due to inclement weather, your shelter payment will be refunded in full.
- No rain checks or refunds are provided if the wavepool closes early due to inclement weather after opening on the day of your reservation.
- Please visit OaklandCountyParks.com for complete inclement weather, mechanical failure and low attendance procedures.

LOCKERS

- Coin operated lockers are available on site both inside and outside the locker rooms.
- There is a \$30 replacement fee for a lost locker key.