

## MISSION STATEMENT:

to provide state of the art computer technology  
and related services to criminal justice and  
public safety agencies . . .



# CLEMIS Times

- 2002 -  
Fall Edition

## Courts & Law Enforcement Management Information System Oakland County Information Technology

### Consolidated Communication Effort

By Joe Sullivan, CLEMIS Manager

There is a lot of talk coming from police agencies on Communication Center issues. A "grass roots" movement started among a dozen agencies seeking the feasibility of consolidating a multi-agency dispatch center. The group headed by Chief Kitchen in Ferndale requested assistance from CLEMIS. A Plante & Moran management consultant was obtained. This is not; I repeat this is **not** an Oakland County originated initiative, but rather a City, Village, and Township Police and/or Public Safety idea.

On the west side of the County, Chief William Dwyer of Farmington Hills Police has been analyzing Communications Center trends including creating a consortium approach. Both Chief Kitchen's group and Chief Dwyer have initiated an inquiry to determine if Oakland County would participate and provide a building.

If you have any interest in participating in this effort, please contact Chief Kitchen or Chief Dwyer. It is their desire to provide significant cost savings and high quality function to the locals.

### Mobile Data Field-Based Reporting

By Joe Sullivan, CLEMIS Manager

The current Mobile Data Computer's Field-Based Reporting System has a troublesome issue. The speed of the software application is unacceptable while running on the Motorola model MW520.

Users are indicating it may take up to 30 seconds to move from one screen to another. This is grossly unacceptable and we have discussed the issue with Motorola. Please advise your officers that CLEMIS will resolve this problem.

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**CLEMIS provides solutions through a cooperative effort that are affordable and efficient for agencies of all sizes . . .**

***By serving as a technical link among multiple agencies, CLEMIS promotes communication and sharing of criminal justice information. CLEMIS standards and policies, as established and monitored by the Advisory Committee, are important in assuring the integrity of information entered into the CLEMIS System . . .***



## **FRMS Occupancy Module Deployed**

*By Leanne Robinson & Colleen Prosyniuk, CLEMIS User Support*

During the months of July and August, classes were conducted for the CLEMIS participating fire agencies.

Fire Inspectors and Marshals were trained how to utilize the Fire Records Management Occupancy module. They learned how to use the software to customize their department's codes and records, maintain inspection data, issue violations, schedule and track activities, and run various reports.

Tony Turner, Local Emergency Planning Officer for the Pontiac Fire Department commented, "This software will give our staff the ability to view, change, and/or print inspections of our buildings within our city. It will allow us the availability to document detailed inspections and investigations with ease, without having to research hard copies in an array of file cabinets."

Fire agencies envision this feature to have the potential to remarkably improve the data available in the field. Lyal Bigger, Fire Marshal for the Bloomfield Township Fire Department mentioned, "This new Occupancy Module will be great. In the future, it will provide the Fire Ground Commander with a wealth of knowledge about an occupancy that we only dreamed of in the past."

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## **Re-deployment Tracking**

*By Robert Daddow, Assistant Deputy County Executive*

While implementation of the new CLEMIS systems continue, the County has made great strides to finalize several functional areas, most notably Computer-Aided Dispatch (CAD), mobile data applications, and analytical tools; especially CrimeView.

While legacy CAD systems were replaced for some police departments (with improvements in functionality), others have realized an even more significant operating improvement with the automation of their former, manual dispatch systems.

A number of agencies are piloting the mobile field-based reporting modules with general deployment this fall. The County expects to have UD-8 and UD-10 reporting available by early next spring. CrimeView is providing pilot agencies with geographic-based crime reporting and analysis that used to be virtually impossible to achieve manually. Training and deployment to all CLEMIS agencies should be completed by year-end.

In an effort to close out areas and in compliance with the COPS MORE grant, time saved from these applications will be initiated. The County will begin disseminating information on the time tracking required to permit the CLEMIS staff, along with Plante & Moran, to prepare the necessary COPS-MORE reports according to the Redeployment Tracking Plan on file with the COPS office. As other system components become operational, the County will continue to expand our COPS-MORE compliance reporting.

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## M/A Com Radio Contract is Signed

*By Patricia Coates, CLEMIS Administrator*

Oakland County public safety agencies are one step closer to a seamless, county-wide communications system, following the signing of a \$32 million dollar contract with M/A COM. This contract is the culmination of several years of research, planning, and evaluation by the CLEMIS Radio Oversight Subcommittee under the leadership of Chairperson Chief Jeffrey Werner and Co-chairperson Chief Doreen Olko, with the support of Oakland County Executive L. Brooks Patterson and the Oakland County Board of Commissioners.



Chief Jeffrey Werner of Bloomfield Township Police Department, Chairperson of Radio Oversight Committee

The contract was signed during a formal ceremony at the July 18, 2002 CLEMIS Advisory meeting and attracted considerable media attention. Speakers included CLEMIS Advisory Chairperson Chief William Dwyer, Sheriff Michael Bouchard, Chief Jeffrey Werner, Assistant Deputy County Executive Robert Daddow, Oakland County Commissioner Sue Ann Douglas, and M/A COM Vice President, Larry Ward.

Chief Dwyer's remarks emphasized the need for both routine and emergency communications and interoperability among the diverse law enforcement, fire, and emergency medical services within Oakland County. However, his closing remarks emphasized the ultimate beneficiaries of the system as he stated: "The true winners today are the citizens of Oakland County who, within the twenty-seven months required to complete the project, will see improved public safety response to emergency situations through a cohesive communications system".

In addition to the signing of the contract by Oakland County and M/A COM officials, a proclamation was signed by Chief Dwyer, Chief Werner, and Mr. Daddow, acknowledging the teamwork and cooperation involved in bringing the project to this point. The proclamation recognized and commended all participants in the

*(Continued on page 6)*



### **Official Signing of the contract between Oakland County and M/A Com.**

*Back row, left to right:* Assistant Deputy County Executive Robert Daddow, Commissioner Sue Ann Douglas, CLEMIS Advisory Chairperson Chief William Dwyer, CLEMIS Advisory Co-Chair & Chairperson of Radio Oversight Chief Jeffrey Werner, Sheriff Michael Bouchard, and Captain Michael McCabe

*Front row, left to right:* M/A Com Vice President Larry Ward, Purchasing Manager Joe Hylla, and CLEMIS Manager Joseph Sullivan

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## Oakland County Emergency Alert Banner

*By Tricia Smith, Emergency Management Coordinator*

The events of September 11<sup>th</sup> have thrust our nation, as well as our state and county, into an environment of unpredictability. Safety and security can no longer be taken for granted. These events and the strong possibility of future terrorist attacks has prompted Oakland County and the Emergency Response and Preparedness Division to enhance Oakland County's readiness posture. One of these initiatives is an Internet Emergency Alert Banner and corresponding web page. In the event of a threat or emergency in Oakland County, the state or the nation, this alert banner will be activated on the County's master home-page to notify the public and provide procedural and follow-up information.

Features of the alert banner and web pages include current information on emergency contacts, event timelines, evacuation plans, protection against contamination of food and/or water, dealing with injuries or death, links to other sources of media, maps of effected areas, and security measures. In the event the banner is activated, local media will be contacted to inform our citizens to visit the site.

All county departments and municipalities can request activation. All requests must take into consideration the level of the threat, the areas affected by the situation, as well as the impact on the community. Requests to activate the banner can be made by contacting the Emergency Response and Preparedness Division at 248/858-5300.



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## Macomb County Seeks Funding for Radio System

*By Patricia Coates, CLEMIS Administrator*

On August 15, 2002, the Macomb County Board of Commissioners approved language to place a 911 telephone operational surcharge before the voters on the November 5<sup>th</sup> ballot. If approved, the monthly surcharge of \$1.50 per billable telephone line would raise approximately \$35 million over four years toward a county-wide 800 MHz public safety radio system.

According to Captain Rick Kalm of the Macomb County Sheriff Department and Macomb County CLEMIS representative, public awareness of the cost effectiveness of a county-wide system will be key in the success of the project. "The board approved the language and now the public has to be educated as to the importance of this surcharge to public safety entities throughout

Macomb County," said Captain Kalm. "In order to have county-wide interoperability, it is important that a coordinated radio upgrade take place county-wide, not piecemealed by individual governmental agencies over different time periods. Many municipalities just simply can't afford their own radio system and the county Sheriff requires a new system. If the County and local agencies work independently, taxpayers then pay twice; once for a municipal radio system through local taxes, and again through their County surcharge for the Sheriff's system. The Sheriff believes that the most cost effective way is a phone surcharge of \$1.50 per month with a sunset after four years to pay for one cohesive system. All of public safety (Police, Fire, and EMS) would benefit through shared resources, and so would the public."



# Oakland County Sheriff's Department Wins CLEMIS Cyber Force Award

*By Cathy Taylor, CLEMIS Times Editor*

**O**n July 18, 2002 Ms. Judy D'Alessandro, Administrative Assistant Public Safety Aide for the Oakland County Sheriff's Rochester Hills Sub-Station, was presented the CLEMIS Cyber Force Award.

According to Lieutenant Timothy Atkins and Captain Robert Smith of the Oakland County Sheriff's Department, Ms. D'Alessandro assisted in apprehending a suspect of a North Oakland Community Bank Robbery that occurred in the City of Rochester Hills. The suspect threatened that he held a bomb if the teller did not comply. The suspect left the bank with over \$2,000.

"Because of Judy's experience using CLEMIS and the LEIN Network, we were able to quickly identify and arrest the perpetrator and recover most of the money."  
Judy has assisted with solving many other major crimes throughout her years working for the Oakland County Sheriff's Department.

Congratulations Ms. D'Alessandro, and Rochester Hills Sub-Station !



Chief William Dwyer, CLEMIS Advisory Chair, presented Ms. Judy D'Alessandro a certificate and small gift. Captain Robert Smith of Oakland County Sheriff's Rochester Hills Sub-Station observes Ms. D'Alessandro opening her CLEMIS award - a hand-held device.



**October's winner will be announced at the  
October 16th Advisory Committee Meeting –  
read all about it in the next issue of the  
CLEMIS Times !!!**

## M/A Com Radio Contract is Signed (continued)



Oakland County Commissioner  
Sue Ann Douglas and CLEMIS Advisory  
Chairperson Chief William Dwyer

“I, Farmington Hills Police Chief William Dwyer, Chairperson of CLEMIS, together with Bloomfield Township Police Chief Jeffrey Werner, Co-Chairperson of CLEMIS, and Robert Daddow, Assistant Deputy Oakland County Executive, do hereby proclaim commendation to all persons who have participated in the development and support of the Oakland County Public Safety Voice and Data Radio Communications System. We are very appreciative of their dedication and unrelenting efforts to improve the quality of life through public safety response in Oakland County.”

*(Continued from page 3)*

project, including the members of the Radio Oversight Subcommittee, the CLEMIS staff, and the Oakland County Board of Commissioners.

The closing paragraph of the proclamation summarizes the spirit of the entire signing ceremony:



M/A Com Representatives

### *Interested Agencies*

Any agency that submits a request to join CLEMIS by October 4, 2002 will be reviewed by the CLEMIS User & Terminal Committee October 16th. A recommendation will be presented to the CLEMIS Advisory Committee that afternoon.

A request was received from:

City of Troy Fire Department

## WMD/HAZMAT Response Capability

By Steve Iannucci, Emergency Response and Preparedness

To ensure the safety of the citizens of Oakland County, specialty emergency equipment is being purchased to increase our emergency response capability to thwart any situation.

The newest equipment to the emergency responder's arsenal are four 14' X 21' Portable Zumro Air Shelter Decontamination Systems. Some observers may call them tents, but in fact they are much more. These "air shelter systems" not only afford shelter, but allow for the decontamination of hundreds of persons in case of a biological, radiological, or chemical release.

The process will allow a contaminated person the ability to be "deconned" with warm water in a clean, heated, secure, and confined area. Air shelter systems allow for the decontamination of both ambulatory (walking) or injured (non-ambulatory) on carts, stretchers, or gurneys. The units also include the capability of separating male and female.

The air shelter systems have been distributed to the four area Fire/Hazmat Consortia: North Oakland, West Oakland, Oakway and East Oakland. When needed, these air shelter systems can:

- Inflate in approximately 30 seconds using compressed air
- Inflate in about 1.5 minutes using an electric inflator
- Be completely operational in less than 30 minutes utilizing two staff
- Process 60 patients per hour (30 ambulatory and 6 non-ambulatory)
- Includes a water heater, tent heater system, 500 gallon waste water storage bladder, and a decontamination solution proportioner



**Zumro Air Shelter Decontamination Systems**



These air shelter systems can be connected to provide a larger decontamination facility, if necessary. The shelters can be used for other disaster situations by providing a heated shelter for use as a command post, external triage, etc.

The County is also looking forward to acquiring a 32' decontamination trailer, 2 Hazmat vehicles, and interoperable communications equipment. If interested in additional information, please contact Steve Iannucci at (248) 858-5323, e-mail: [iannuccis@co.oakland.mi.us](mailto:iannuccis@co.oakland.mi.us)

*The CLEMIS vision is to empower criminal justice and public safety agencies to maximize the use of collected data, so they may enhance their daily operations and perform comprehensive planning.*