MISSION STATEMENT:
to provide state of the art computer technology and related services to criminal justice and public safety agencies . . .

CLEMIS Times

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Summer Edition

Courts & Law Enforcement Management Information System Oakland County Information Technology

CAD / RMS Project Progress

By Joe Sullivan, CLEMIS Manager

In one of the most ambitious projects engaged at CLEMIS, the vision of a multi-jurisdictional CAD/RMS system nears reality. Closely coordinated efforts between CLEMIS and Printrak, A Motorola Company, have produced significant results.

System components for Automated Vehicle Location (AVL), Alphanumeric Paging, and Mobile Field-Based Reporting (FBR) have been installed, integrated, and accepted. A highlight of the Mobile FBR system is that report forms resident in the Mobile Data Terminal are auto populated directly from LEIN queries. These system components all work towards maximizing the productivity of police and fire units in the field.

As this newsletter goes to print, major Computer-Aided Dispatch (CAD), Fire Records Management System (FRMS), and Mobile Message Switch upgrades will have been completed delivering even greater system performance and reliability. The initial delivery of Infotrak LRMS™, Printrak's Records Management solution, was delivered for testing and certification during the first week in April. This delivery included the core components of RMS as well as the CLEMIS Justice Database System (CJDB).

Printrak's investigative query capability delivers unparalleled relationship analysis linking people, property, and events in a multi-jurisdictional environment. "The whole reason for a multi-jurisdictional CAD/RMS System is to link agencies with shared data to save lives. Initial testing of the CJDB meets that promise. Printrak technology is making this possible," says Vickie Aldred, CLEMIS RMS Administrator.

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CLEMIS provides solutions through a cooperative effort that are affordable and efficient for agencies of all sizes . . .

By serving as a technical link among multiple agencies, CLEMIS promotes communication and sharing of criminal justice information. CLEMIS standards and policies, as established and monitored by the Advisory Committee, are important in assuring the integrity of information entered into the CLEMIS System . . .

Radio Oversight Committee Approves Project Plan

By Robert Daddow, Assistant Deputy County Executive

A subcommittee of the CLEMIS Radio Oversight Committee met in May to discuss the radio project cost and projected revenue from the anticipated signing of a contract with M/A COM (successful radio vendor) from July 2002 to the end of the telephone-operating surcharge on December 31, 2002. When the award of the radio communications project to M/A COM was provided in April, 2002, the project shortfall was approximately $8.4 million through December 31, 2006. Through the diligent efforts of the subcommittee, recommendations were developed to almost completely resolve this shortfall by December 31, 2006.

On May 30, 2002, the Radio Oversight Committee reviewed and approved the recommendations of the subcommittee. On June 4, 2002, the Public Services Committee reviewed the recommendations of the subcommittee and approved the radio project. The Finance Committee is expected to take the radio project up in mid-July with final Board of Commissioners action expected on July 18, 2002. The contract should be signed shortly thereafter.

In the interim, the Oakland County Radio staff will be working with the consultant to address the acceptance test plan, securing a vendor for tower management, finalizing the contract negotiations, and performing other tasks. Meetings will be held with local public officials concerning tower siting issues. The County is hopeful in securing the support for tower sites from public safety agencies to help ensure the high level of radio coverage contemplated at the outset of this project.

Interested Agencies

Any agency that submits a request to join CLEMIS by October 4, 2002 will be reviewed by the CLEMIS User & Terminal Committee October 17th. A recommendation will be presented to the CLEMIS Advisory Committee that afternoon.

Warren Dispatch Wins CLEMIS Cyber Force Award

By Vickie Aldred, CLEMIS User Support

Captain Donna Fulton Smith of Warren Police Department addressed the CLEMIS Advisory Committee April 25, 2002

Warren Dispatch Center handles one of the largest and busiest Police and Fire Departments within the State of Michigan while processing critical 9-1-1 emergency calls.

Warren Police Department has demonstrated their commitment to excellence by assembling a staff of highly motivated personnel. When creating an incident, the Communication Agents are required to verify the address upon creation of the call. When verifying the call, a list of possible street matches will be presented to the call-taker. After this process occurs, the call-taker will either search for the correct address or if displayed, select the address from the list presented to them. With one of the lowest rates of by-passed addresses in the system, they demonstrate their understanding as skilled Communication Agents.

Warren has never failed to offer CLEMIS personnel to assist in training other users of the CLEMIS / Printrak CAD System. With their assignment of dedicated CAD Agency Administrators, they have ensured that their staff maintains a high level of expertise.

Captain Donna Fulton Smith of Warren Police Department was presented a Cyber Force Award by CLEMIS Chairperson, Chief William Dwyer.

Congratulations Warren Police Department!

July's winner will be announced at the July 18th Advisory Committee Meeting – read all about it in the next issue of the CLEMIS Times !!!

Point of Presence (POP)

By Robert Daddow, Assistant Deputy County Executive

Over the past year or so, the State has attempted to launch a program involving a single connection from Lansing to counties (including Oakland County). In turn, the counties would be expected to develop an "OAKNet type" connection referred to as a POP, or Point of Presence, to the cities, villages and townships (CVTs). Frankly, no other county has even attempted to replicate OAKNet connections with the CVTs in their borders.

With the exception of Oakland County, the State's project has been sporadic. The control over the project appears to be vested in several State departments. The County has requested the answers to questions for roughly a year now. The questions remain unanswered.

Notwithstanding the POP status of deployment by the State, the federal government is requiring that data communication to the State be performed through a TCP/IP connection for all criminal justice law enforcement agencies. The Michigan State Police intend on holding educational meetings over the next several months on this conversion. The County is uncertain as to how this matter will be resolved until such time as the questions are answered by the State. Likely, the next CLEMIS Times will cover the resolution of this issue – stay tuned.

Access to Internet and E-Mail

By Colleen Prosyniuk, CLEMIS User Support

CLEMIS recently received a request from a customer asking if it was possible for them to have access to Oakland County's Internet and E-mail services. The answer is . . . YES!

If you are a current CLEMIS participant, and have any questions regarding the set-up of your mail system, please contact the CLEMIS Help Desk at 248/858-5265, or send an e-mail to internetadmin@co.oakland.mi.us. Please provide your agency's name, contact person and phone number, and an Oakland County Information Technology Technical Services representative will return your call.

To get started, you will be asked to fill out an Oakland County e-mail survey. E-mail accounts will be established for your mail administrators. You will receive instructions on how to set up e-mail accounts, change passwords, and administer users. Once you are set up, you can use Outlook or any other e-mail client, and will be able to use Webmail to access your e-mail from any PC, anywhere.

County to Offer Radiological Detection Equipment to First Responders

By Mike Loper, Oakland County Emergency Response & Preparedness

In February 2002, Readers Digest featured articles on the unthinkable "what ifs" of terrorism such as a nuclear suitcase device. Recent news headlines quote government warnings of potential terrorist attacks against Nuclear Power Facilities and movie-goers are being treated with the Hollywood version of the Tom Clancy novel "The Sum of All Fears".

Though it is still unlikely that an atomic bomb would be deployed by terrorists in Anytown, Michigan, the threat remains a real concern. The most likely nuclear Weapon of Mass Destruction (WMD) is a Radiological Dispersal Device (RDD) – a conventional explosive packed with radioactive materials – also known as a "Dirty Bomb".

First responders may want to utilize handheld detection devices to make an initial assessment concerning a potentially contaminated area. Specialized responders from local HAZMAT teams and the Oakland County Health Division will conduct further evaluation and determine further consequence management actions.

Close-up view of probe from CD V-700 with window open

CD V-700 Radiological Detector

The Oakland County Emergency Response & Preparedness office maintains a small stockpile of the old Civil Defense CDV-777 kits that contain the CDV-700 Geiger-Mueller (GM) counter, CDV-715 ion chamber (IC), and quarts fiber direct-reading dosimeters (DRD) and charger. A few new 'D" cell batteries and standard re-calibration in Ohio makes these instruments fully operational and a viable option for use by local police and fire departments.

Should there be any interest, the County will get these devices calibrated and provide a limited number of them at no charge to public safety agencies in Oakland County. Agencies must be willing to commit a staff member to a two-day training program. Those interested should contact:

Mike Loper at (248) 858-5324
e-mail: loperm@co.oakland.mi.us

CAD / RMS Project Progress (continued)

(Continued from page 1)

Printrak has made significant changes in leadership that is having a positive effect on the increased efficiency and effectiveness of their product delivery. Tony Marshall has assumed responsibilities as General Manager of Printrak's Boulder Division and Robert Knowlton is Vice-President of Operations. These men have brought new energy and valued experience to this project. It seems that our problems are being addressed with renewed enthusiasm, and the project is on target again.

Printrak continues to invest in delivering a turnkey CAD/RMS system. An applications engineer, Ms. Jackie Kaiser, is on-site full-time. Printrak's Program Manager is on-site bi-weekly directly interfacing with CLEMIS management and staff. A team of over 40 application developers and testers are hard at work completing the final touches on the Infotrak LRMS.

CLEMIS would also like to recognize the special efforts on the latest CAD 6.4.1 release of Beth Meek, Printrak / Motorola Operations Director, and her CAD developers in Boulder.

CLEMIS CAD Workstation

"The professionalism and ongoing support from CLEMIS and its staff has been invaluable," says Mike Coelho, Printrak's Program Manager. "Working together, we have been able to set priorities, schedules and complete work tasks. No stone goes unturned as we address and manage every obstacle, resolve every problem. Other vendors walked away from this project because of its complexity. Printrak shares a common vision with CLEMIS; a fully integrated multi-jurisdictional CAD/RMS system that can save lives and put criminals behind bars. That's why we're here. That's what we're committed to delivering."

Michigan Incident Crime Reporting (MICR)
CLEMIS Services Role and YOUR Agency's Role

By Donalda Villalpando, CLEMIS Contractor

In July 2001, CLEMIS joined a pilot program to begin sending and receiving MICR incident crime data 'on-line' offered by the Michigan Criminal Justice Information Center Crime Analysis Unit. Previously, the data sent to the State was sent on a tape medium and mailed. It took longer for the State to receive the data, longer to process, and longer to issue confirmation reports for each agency. Sending MICR data 'on-line' has afforded both the State and CLEMIS many advantages and opportunities to better service participating agencies.

MICR reporting may not be a favorite task; however, the impacted results of how the data is reported will spark the interest of many once statistics are published. Many factors impact the statistics published for each agency. One main impact is how the incident data is received (written forms) and entered into the computer.

Preventive measures can be taken to avoid finding out at the end of the year that there has been negative publication of criminal information within your agency. You must closely monitor, track, and reconcile each indexed crime related incident activity until that incident is finished or closed. There are dispatch log reports, incident activity reports generated by CLEMIS, as well as paper incident forms that can be used to help track incident activity.

MICR error report **LIE-113** should be included with each monthly mailing. The paper copy of this report should be given to the person responsible for records and be **held until the end of the year**. Incidents will not be brought into the next reporting month for MICR. PLEASE MAKE SURE ALL CLEMIS REPORTS ARE DISTRIBUTED TO THE PROPER PERSON! If you aren't sure, please contact us.

CLEMIS recognizes the need for a better understanding of the MICR reporting cycle, terminology, and data elements related to how information is entered. Therefore, we are developing better reporting analysis tools designed to track incident entry and reporting activity. These reports will help balance or reconcile all incident activity for each month, each year.

The CLEMIS vision is to empower criminal justice and public safety agencies to maximize the use of collected data, so they may enhance their daily operations and perform comprehensive planning.

Please contact Donalda Villalpando at 248/858-9387 or send a message to villalpandod@co.oakland.mi.us if you have any questions re: MICR. CLEMIS offers data entry and MICR error correction training for new agencies. We recognize the need for MICR meetings and are planning to start them up again as soon as possible. Understanding the relationship between data entry and statistical data reporting is probably one of the most difficult and ignored concepts. Consequently, the impact and recovery is very high profile when not done properly!

Welcome New Agencies

The following agencies were approved as new CLEMIS participants by the CLEMIS Advisory Committee April 25, 2002

Romeo Police Department
Shelby Township Police Department