CLEMIS Times

2003
Fall into Winter Edition

CLEMIS Manager's Report
By Joe Sullivan

New CLEMIS activities continue to move forward. The long awaited new Voice Over IP Radio System was launched November 11, 2003 in the City of Farmington. The Director of Public Safety for Farmington, Gary Goss, reports that the coverage is beyond expectations.

The "Network First" Pilot project was launched November 12, 2003. The "Network First" function is part of the new M/A COM Radio System but must be recognized as a powerful and distinct function. This function allows for the interoperability of desperate radio systems. Simply put, Fire Fighters and Police Officers can now communicate with other agencies on mobiles or portables, regardless of their radio systems or frequencies. This function is not a radio "patch" that some agencies may have had experience with in the past.

The launch of this pilot was two days short of the seventh anniversary of the Wixom Ford shooting. This technology would have allowed all the departments participating in the Wixom problem to have communication with one another on the scene. Those agencies that intend to operate via systems that are not M/A COM will be able to communicate in an agile manner. In an effort to illustrate this agility, the Michigan State Police were talking car to car with Oakland County agencies at the press release on November 12, 2003.

CLEMIS is the FIRST IN THE NATION in Public Safety to innovate this radio interoperability effort. It should be noted that elements of the U.S. Military are also implementing this M/A-COM integration technology.

Dynamic Imaging was selected as our mugshot solution provider. They have finished the design of the interface with the digital fingerprint vendor, Identix. CLEMIS is currently working out the details of an interface with the Michigan State Police. The net result of the cooperative effort with MSP would enable an officer to access both databases with a one-query transaction.

The new Video Arraignment System is being beta tested between Circuit Court Judge Young and the Oakland County Jail. The Judge has stated that the time-savings on the current level of use is about 66%. Oakland County recently received a
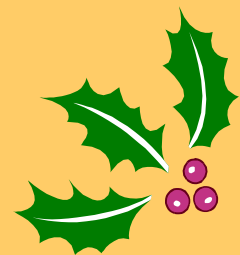
Auburn Hills wins CLEMIS Cyber Force Award
By Cathy Taylor, CLEMIS Times Editor

Chief Doreen Olko and Officer Ivette Negron
of Auburn Hills Police Department

Officer Ivette Negron of Auburn Hills PD received two nominations from her colleagues for the CLEMIS Cyber Force Award.

The arrest of a "dangerous drug dealer" appeared on Channel 7 Action News. This story was submitted by Sgt. Mike O'Hala of Auburn Hills PD.

Officer Negron was dispatched to Wal-Mart for an $8 Retail Fraud. When she arrived, she was told the suspect had no identification. While transporting the subject to another location, he claimed to be having an asthma attack. Medical staff was obtained and the subject's vital signs were normal. Officer Negron continued to process the suspect including electronic fingerprinting on the CLEMIS Livescan unit. The officer discovered there were two felony warrants for dangerous drugs, one misdemeanor warrant for assault, an attempted homicide, and a lengthy CCH. Officer Negron turned an $8 Retail Fraud arrest into a multiple count felony arrest.

The second story, also a Retail Fraud, was submitted by Sgt. Steve Groehn.

Officer Ivette Negron responded to a Retail Fraud at Meijers. After transporting this female suspect who could only identify herself verbally, Officer Negron fingerprinted the suspect using the CLEMIS Livescan unit. The officer was able to acquire the real name of the female. She was wanted for a parole violation, the original charge being breaking and entering, second offense.

Due to the technological advancements CLEMIS has provided the police departments, this subject was incarcerated, unable to commit other crimes.

Officer Negron received the "CLEMIS Cyber Force Award of the Quarter" at the July 17, 2003 Advisory Committee meeting for these arrests. She was excited about getting a Best Buy gift certificate for her contribution to the law enforcement mission as she was looking forward to purchasing an MP3, another advanced technological device.

Congratulations Officer Negron and Auburn Hills Police Department!

By serving as a technical link among multiple agencies, CLEMIS promotes communication and sharing of criminal justice information. CLEMIS standards and policies, as established and monitored by the Advisory Committee, are important in assuring the integrity of information entered into the CLEMIS System . . .
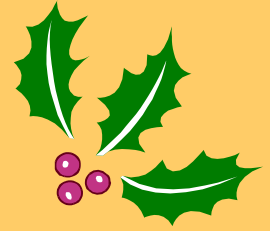
Jail Diversion Training
By Robert Daddow, Assistant Deputy County Executive

The Oakland County Community Mental Health Authority (CMHA) has been exploring methods of either keeping eligible mental health individuals out of jail or accelerating their release to an appropriate mental health program. To the extent possible, mental health services are better provided in the community. This effort should reduce some of the jail overcrowding concerns.

CMHA is developing officer training material for jail diversions with the help of other organizations. The training sessions are expected to begin in the spring. More to follow on this critical effort in the next CLEMIS Times!

CLEMIS Manager's Report (cont'd)

"Best Practice Award" from the Polycom User Group representing 2500 video conference professionals from 65 countries. See the article on page 4 for more info on this new system.

A positive development has taken place with MSP. The State Police has agreed to do a complete mugshot file exchange with CLEMIS. This is a win for the good guys and make the day longer for the bad guys !

On another note, the administration of Police, Fire and Courts should be aware that hardware maintenance does not cover damage or abuse. This includes power surges, outages, or physical damage. CLEMIS has contracted for maintenance but occurrences outside the scope of CLEMIS responsibility are the responsibility of each agency. Typical reports include beverage spilled inside mobile data computers, screen damage from long guns, and power supply problems. Clean power feed and surge protection is the sole responsibility of each agency.

Blackout of 2003 . . . "*We can do just about anything*"

CLEMIS and Networking staff received many kudos from IT management for the "Blackout of 2003"

. . . I would like to take this opportunity to commend you on the exceptional work you have done keeping our Public Safety Systems running during this incident . . .

. . . confident that the folks who rely on our systems are as grateful as I am . . .

. . . with this outage happening right after two long days working on the MDC MS Blast virus emergency, everyone displayed professionalism and dedication not often seen . . .

. . . you showed excellent teamwork in attacking the problems and resolving the issues . . .

. . . the County should feel very secure knowing that you folks are on the job . . .

. . . a humbling experience working with such a dedicated team who are continually putting the needs of the citizens we serve above your own . . .

. . . many of you made personal sacrifices to keep things running . . .

. . . this is a perfect example of why Oakland County is successful where others fail . . .

SUBMIT YOUR STORY !

If you would like to nominate someone for the "**CLEMIS Cyber Force Award**", please e-mail your story to Cathy Taylor at taylorc@co.oakland.mi.us or fax it to 248.858.5140. Your entry must indicate how a person in your agency used CLEMIS technology to assist in the law enforcement mission. Please include name, rank, and phone number of the person being nominated as well as the author of the story.
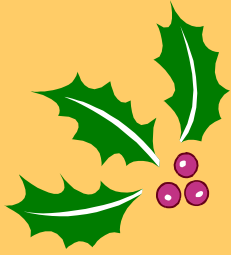
A winner will be announced each quarter at the CLEMIS Advisory Committee meeting, and reported in the CLEMIS Times.

Wireless Portability
By Patricia Coates, CLEMIS

Wireless Number Portability took effect November 24th. Wireless telephone customers can keep their wireless phone number when changing carriers and may be able to transfer their cell phone number to their home phone, and home number to wireless.

It is important for each 9-1-1 PSAP to register with NeuStar IVR. Registration will allow the PSAP to research the current carrier of a 9-1-1 caller and provides 24x7 contact information. PSAPs may register for this free service at: http://www.nationalpooling.com/law_911_registration/.

OAKVideo

By Robert Pence, Project Manager

The Video Arraignment Project, named "OAKVideo", went live October 21, 2003. Judge J. Young of the 6th Circuit Court is now performing bench warrant proceedings using a variation of the new system.

This system involves the implementation of video conferencing equipment and associated peripherals in order to connect District, Circuit and Probate Courts, the Prosecutor's offices, County Jail, Community Corrections, local jail booking facilities, and law enforcement agencies across the county. The goal is to minimize the transport of offenders, improve court security, and reduce the costs of law enforcement. This system will be unique to any system presently in use today. The County's system will be a multi-point system (able to connect multiple sites simultaneously) with full document retrieval over the existing OAK-Net system. OAKNet is the fiber optic network that connects the County's local area network to all cities, villages and townships within Oakland County.

There are three basic component configurations. A desktop based unit, which will be used at the Prosecutor's office, Community Corrections, and at law enforcement sites as a replacement of the existing video warrant systems. The law enforcement community as well as the prosecutors will not only be able to see and hear each other, but also using a web browser and integrated signature device and scanners, be able to share pertinent documents in real time. The second unit is a self-contained remote controlled system for holding cells, similar to the unit shown. In the courtrooms, judges and / or court administrators will use a web based control system to connect the sites, control camera, audio, and room lighting functionality at the far end units in holding cells, as well as view all case documents at the same time.

The system is augmented with a "queuing" system. The judge or court administrator will see which locations have defendants ready for arraignment, and the order in which they connected to the system. By simply selecting the case, and clicking the "start arraignment" button, he/she will be prompted to connect the appropriate sites, or review the associated documents from the police department, prosecutor, or community correction offices.

At any time before or during an arraignment, the judge can initiate a "side bar" conversation for a defendant and an attorney in the courtroom, or other remote site. A single button will facilitate the Holding Cell device to become a hands free phone. The judge enters the phone number for the attorney, and the holding cell camera will lock out all external video and audio feeds and place a private call to the attorney's phone. Once the conversation is complete, the judge can end the call, releasing the lockouts, and with a single click reconnect all the remote sites, and restart the recorders.

When an arraignment is complete, the video and documents are stored on a centralized server. A web browser interface will allow users to review documents or download video files for review.

Rather than create cumbersome input screens, the County's goal was to make data entry as simple as possible. Prosecutors, law enforcement agencies, jails and courts will use their existing forms as input. Electronic forms such as word processing templates, with electronic signatures, will be copied to the central server. Hand written reports can be entered though the systems integrated scanner, and stored as well.

The County is currently in the process of prepping the early adopter sites, and waiting for the delivery of equipment for all sites. The early adopters of the system are the Ferndale 43rd District Court, Ferndale Police Department, Troy 52/4 District Court, Troy Police Department, Clarkston 52/2 District Court, surrounding law enforcement agencies, Oakland County Jail, the Prosecutor's Office, and Community Corrections. The schedule is to have all of the early adopter's sites operational by November 28, 2003. Shortly after the pilot sites are operational, the remainder of the project will begin. The present schedule calls for a county wide project completion of April 30, 2004.

If you'd like more information about the project, please feel free to contact the Oakland County OAKVideo Project Manager, Bob Pence at 248-721-0928, or pencer@co.oakland.mi.us.

Bloomfield Twp wins CLEMIS Cyber Force Award

By Cathy Taylor, CLEMIS Times Editor

Lt. Steven Nordquist of Bloomfield Twp PD nominated Officer James Moschel for the CLEMIS Cyber Force Award.

Officer James Moschel
of Bloomfield Township
Police Department

Officer Moschel observed a female running to a vehicle from a CVS Pharmacy entrance/exit. The female got into the drivers position and drove out of the parking lot onto Woodward Avenue in a rush. Suspicious of her hurried nature, the Officer followed the vehicle and radioed Dispatch to call CVS to see if a Retail Fraud had just occurred. The Retail Fraud was confirmed and the vehicle description and suspect information matched the suspicious female and her vehicle.

Officer Moschel pulled the vehicle over. There was an adult male as the front seat passenger and two small children in the back seat. The stolen property (several cases of beer) was located and the subject was arrested. The female provided false identification which was verified by the CLEMIS Livescan System. The subjects name was entered into the CLEMIS System, and there were eight outstanding warrants originating from six District Courts, in three different counties. The suspect provided an immediate written confession to the Retail Fraud.

Officer Moschel received the CLEMIS Cyber Force Award and a Best Buy gift certificate at the CLEMIS Advisory Committee meeting on April 17, 2003. Nice arrest Officer James Moschel, and congratulations Bloomfield Township Police Department!

Welcome New Agencies

The following agencies were approved as new CLEMIS participants by the CLEMIS Advisory Committee April 17, 2003

Fenton Police Department
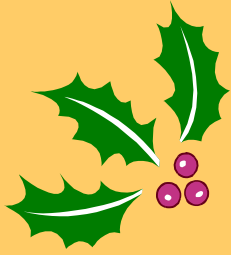*Wayne Police Department*
Westland Police Department

The following agencies were approved as new CLEMIS participants by the CLEMIS Advisory Committee July 17, 2003

Wayne County Airport Authority

The following agencies were approved as new CLEMIS participants by the CLEMIS Advisory Committee November 20, 2003

New Haven Police Department
Dearborn Police Department

Immigration Customs Enforcement
By John Flannigan, Detroit ICE Special Agent

The Detroit ICE – (Immigration Customs Enforcement) office was given a National Security assignment as part of Operation "Liberty Shield" just prior to the Iraq War. ICE was assigned 2,565 names to check for Criminal History, to verify Immigration status, and if necessary, to locate those persons. There was a very short time frame available to complete these assignments, such that it was virtually impossible for ICE to run all the names on its single LEIN machine. The LEIN Field Services office was contacted, to see if there were any options available. Their immediate response is that the people to contact were at CLEMIS. ICE was advised that CLEMIS likely had both the facilities and the personnel that were necessary.

CLEMIS personnel readily provided ICE a demonstration of, and training in the system capabilities. CLEMIS was able to provide not only a modern and expansive facility, but also the ready availability of highly proficient personnel, and CLEMIS made both the facilities and the personnel available to ICE Special Agents on a 24/7 basis. With the assistance of CLEMIS, ICE was able to accomplish all of the necessary checks, and to complete the assignment before the commencement of the Iraq hostilities. I can say without reservation that the successful completion would not have been possible without the resources provided by CLEMIS.

The most recent initiative that the U.S. Department of Homeland Security has assigned to ICE is Operation "Predator". This Operation, which is presented in detail on the Homeland Security website, is a nationwide focus on sexual predators who victimize children. Basically, Homeland Security is placing a priority on anything that threatens the safety and security of this Country, irrespective of whether the threat is external or internal. ICE will establish and maintain a clearinghouse of the Sex Offender Registries from all States.

Until now, every State has maintained its Registry in a different manner, and there is not necessarily a cross-reference when someone moves to another State. Aside from centralizing the information, ICE will also determine whether a person listed on the registry is a foreign national who is subject to removal from the United States.

The Michigan Sex Offender Registry lists 31,644 people, for which ICE must run a variety of checks to determine where the person falls into the prioritized categories of Operation "Predator." Given the immensity of this task, far larger than Operation "Liberty Shield", ICE again sought the assistance of CLEMIS. Without hesitation, CLEMIS again accorded ICE the use of their state of the art facility, and CLEMIS personnel worked over a weekend to configure their machines to use the ICE ORI, so that the machines were available as soon as possible.

Agents worked at the CLEMIS facility for over two weeks, utilizing the 15 machines in their training room. It is readily discernible that far more work has been possible using the CLEMIS facility that could have been accomplished using the single ICE machine. It is not only the number of machines, but also their capabilities and configurations, as well as the proficient and experienced personnel, that have made it possible. ICE has experienced a tremendous spirit of cooperation with CLEMIS, as they were quick to aid us in this program to enhance the safety of the public.

<div style="border:2px solid red; color:red; text-align:center;">

January's CLEMIS Cyber Force Award winner will be announced at the
January 22nd Advisory Committee Meeting –
read all about it in the next issue of the
CLEMIS Times !!!

</div>

Homeland Security – Representatives of the State Legislature Meet with ERP & CLEMIS

By Robert Daddow, Assistant Deputy County Executive

On July 22, 2003, the Emergency Response and Preparedness (ERP) Unit and CLEMIS hosted a meeting arranged by Rep. Fran Amos and other representatives from the State, including Rep. Mike Nofs, John Garfield, Craig DeRoche, Andy Meisner, and Matt Milosch. The meeting provided the County an opportunity to demonstrate the technology and other Homeland Security program initiatives. The meeting helped to explain the County's position on certain 'hot' topics – such as the shared use of the Michigan State Police towers – to the Legislators. Both the State and County personnel embraced a very open dialogue on all issues.
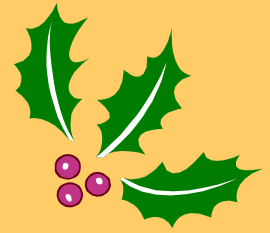
Oakland County ERP and CLEMIS personnel express a special thanks to Rep. Fran Amos in arranging the meeting.

From left to right: Assistant Deputy County Executive, Robert Daddow, State Representative Fran Amos, State Representative Mike Nofs, and Michael Sturm, Emergency Response & Preparedness Administrator

The CLEMIS vision is to empower criminal justice and public safety agencies to maximize the use of collected data, so they may enhance their daily operations and perform comprehensive planning.

Interested Agencies

Any agency that submits a request to join CLEMIS by January 16, 2004 will be reviewed by the CLEMIS User & Terminal Committee January 22nd.
A recommendation will be presented to the CLEMIS Advisory Committee that afternoon.