

MISSION STATEMENT: *to provide state of the art computer technology and related services to criminal justice and public safety agencies . . .*

CLEMIS Times

2006
First Edition

Generic E-mail Address Mandatory

By Cathy Taylor, CLEMIS Times Editor

At the February 16, 2006 CLEMIS Advisory Committee meeting, it was announced that each agency needs to have a generic “CLEMIS” e-mail address. Contact names and / or responsibility at all agencies are constantly changing, making it very difficult to keep track of who should get CAD, MDC, NetRMS, Mugshot, Livescan, WebLEIN, FRMS, network outage messages, etc.

Following is an example of an e-mail address that needs to be created at every CLEMIS participating agency:

clemis@ci.farmington-hills.mi.us

or

clemis@ci.troy.mi.us

The first portion should read **clemis@** then the appropriate domain name. This format is required for all agencies. There will only be exceptions for those agencies that have more than one physical location ie Livingston County Sheriff, and Livingston County Dispatch. **Clemis911@ . . .** will be used to recognize the distinction between the two agencies.

All CLEMIS messages will be sent to this generic CLEMIS e-mail address.

It will be up to each agency to set up a “forwarding” feature for individuals to receive the e-mail at that agency. It is suggested all Chiefs and Directors, Assistants, Supervisors, CLEMIS

(Continued on page 8)

INSIDE THE TIMES:	Page
Sgt Tony Cracchiolo, Livonia PD	2
CLEMIS IMS	3
PictureLink Success	4
Interested Agencies	4
BlackBerry LEIN	5
Community CrimeWatch Update	5
New Streets & Updates	6
Standardized Streets	6
Northville Twp Press Release	7
OCSO Subject Identified	8
Welcome New Agencies	9
CLEMIS Service Center Calls	10
APCO Director Award	11
APCO Telecommunicator Award	11
Advisory Committee Schedule	12
CLEMIS Contacts	12

Courts & Law Enforcement
Management Information System
Oakland County Information Technology



CLEMIS provides solutions through a cooperative effort that are affordable

Sergeant Tony Cracchiolo, Livonia PD

By Laura Harper, CLEMIS User Support

On Tuesday, January 17, 2006 Sgt. Tony Cracchiolo of the Livonia Police Department suffered a fatal heart attack. His wife Sharon, also employed with Livonia Police as an Emergency 911 Dispatcher, was at his side.

By serving as a technical link among multiple agencies, CLEMIS promotes communication and sharing of criminal justice information.

CLEMIS standards and policies, as established and monitored by the Advisory Committee, are important in assuring the integrity of information entered into the CLEMIS System . . .

Tony would have celebrated his 50th birthday on January 28th. He was a 30-year veteran of the Livonia Police Department beginning his career in 1975 as a police cadet. In 1978 he advanced to police officer and in 1994 was promoted to Sergeant. He worked in the departments Youth Bureau and was a DARE officer in Livonia's School District. He was also assigned to the Detective Bureau, Arson Investigations, and Road Patrol and served as Union President for the lieutenants and sergeants of the department.

The Livonia community knew Tony as more than a police officer. He was an active father with two sons; Mike, a Lincoln Park police officer, and Christopher, who is pursuing a career in Criminal Justice. Tony Cracchiolo volunteered his time to the Catholic Central High School Dad's Club, St. Michael's Parish Council, and the Livonia Hockey Association. He taught classes at Madonna College since 2000. Tony volunteered his time to several organizations within the Livonia community including collecting and delivering toys to disadvantaged children at Christmas. He also led the effort this past fall to collect and deliver donated goods for Hurricane Katrina victims.

Friends and co-workers describe Tony as a dedicated husband, father, police officer, and an avid community volunteer. He was a man of integrity, honesty, very giving of his time to help others, and never looking for praise.

CLEMIS staff remembers Sgt. Cracchiolo for his superior teaching skills when implementing Livonia PD on the Mobile Field-Based Reporting System.

Prayers and sympathies are with the family, co-workers, and friends of Sgt. Tony Cracchiolo. The Livonia Police Department and the Law Enforcement Community have lost a great man.



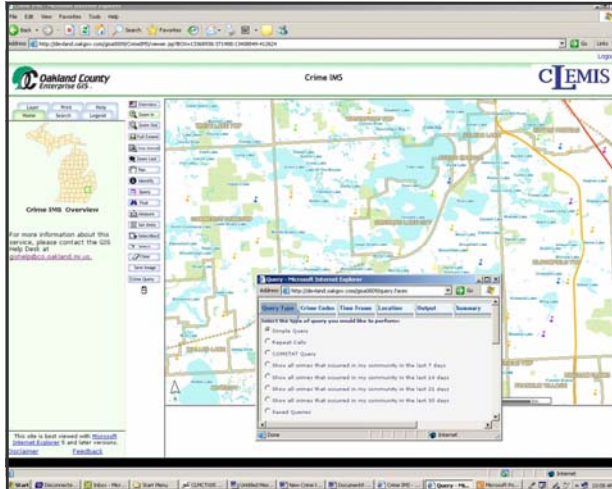
Sgt Tony Cracchiolo

CLEMIS Crime IMS

By Penny Peters, CLEMIS User Support



CLEMIS staff is preparing to roll out a new crime mapping tool. Crime IMS (Internet Map Service) was designed by CLEMIS and Oakland County GIS and built in-house with the assistance of ESRI (Oakland County's GIS vendor). Crime IMS will replace the current CrimeView application.



In addition to incidents being updated every 24 hours, GIS data will automatically be updated with new information provided by each County's GIS department.

Functionality of Crime IMS will include much of the same capabilities as Crime-View along with additional enhancements. Users will be able to query incidents by time frames, i.e., over the last 7 days, 14, 21, or 30 days. Current year and prior two year data will now be stored in one file making Comstat reporting much easier.

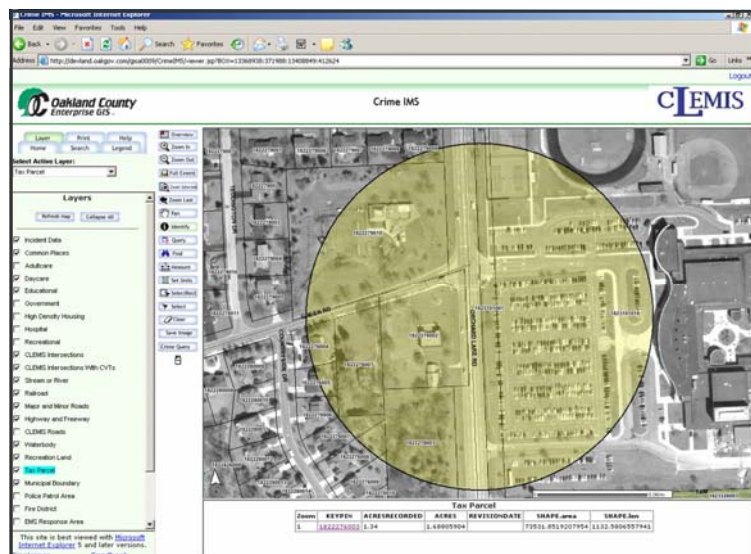
Users will sign on through a secure web page to access CLEMIS Crime IMS. The map automatically zooms to a community boundary which is determined by the logon. The user sets criteria using crime types, dates, times, and area, and can save it to their local drive. Text reports, charts, and maps can be printed, e-mailed, or saved as an image and added to a presentation if needed.

CLEMIS agencies will use this geographic reporting tool to identify and report on user-defined areas such as neighborhoods, buffers around schools, or addresses and intersections to name a few.

Location placement of incidents covers the primary charges for each reported incident and matches that address against a street, intersection or common place point file such as lakes, parks, and businesses.

For additional information on this new CLEMIS application, please contact, Penny Peters at:

petersp@co.oakland.mi.us





CLEMIS PictureLink Success !

By Rick Geary, CLEMIS User Support

Another great arrest made through superior police work using CLEMIS provided technology.

On January 2, 2006 a bank robbery was reported to the Pontiac Police in which the perpetrator had entered the bank and handed the teller a hold-up note demanding \$110.00 (this is not a typo), and that his friend had a gun.

In the process of handing the note to the teller, the perpetrator also handed over his ID card (remember, we don't always catch the smart ones).



After the felon left the bank, the teller wrote down his name and notified Pontiac Police Dispatch. Sgt Todd Hunt received the information on the suspect and ran the suspect's name through CLEMIS PictureLink using a combination of spellings on the name given to dispatch.

After viewing the results of PictureLink and receiving information from an Officer that a person matching the description of the perpetrator was seen on Mechanic Street, Sgt Hunt drove to the area. Within minutes, he observed the suspect walking out from behind a house. Sgt Hunt recognized the suspect from the PictureLink photograph and detained him.

While detained, the suspect confessed to the robbery.

According to Sgt Hunt, "no one said that the suspect was a criminal mastermind, or that he would have not been arrested later, but because of your system, a quick arrest was made and a confession obtained". Sgt Hunt went on to say "If it wasn't for the CLEMIS PictureLink System, the suspect may have stayed on the run for a while and have committed many more robberies, perhaps getting a little smarter each time".

Sgt Todd Hunt of the Pontiac Police Department also reports that CLEMIS PictureLink has been successful multiple times to verify the true identities of criminals who were giving false names.

Interested Agencies

Any agency that submits a written request to join CLEMIS by July 7, 2006 will be reviewed by the CLEMIS User & Terminal Committee July 27, 2006 at 1:15pm. A representative from your agency is required to attend or the request will be reviewed at the next quarterly meeting.

A recommendation will be presented to the Advisory Committee that afternoon.

BlackBerry LEIN

By George Butler, CLEMIS User Support

There are currently 18 CLEMIS agencies using BlackBerry devices for LEIN access at this time. These wireless handheld devices can connect to CLEMIS LEIN from almost anywhere. Undercover units, narcotic officers, bicycle and motorcycle patrols, school liaison officers, etc., are using this device successfully.



BlackBerry devices

Picture: Richard Drew / Associated Press

The BlackBerry offers basic LEIN access to Michigan's drivers license image database and other databases. This wireless Nextel device is also a cell phone with push-to-talk and other features. CLEMIS only supports LEIN on the BlackBerry at this time; individual agencies support all other features of the device.

If your department is interested in participating in this program, CLEMIS has worked out a purchase plan with Nextel. The BlackBerry Model 7520 is currently \$50 dollars to purchase and air time is \$36.20 a month for LEIN only (phone service is NOT included in this fee). CLEMIS members can contact Nextel representative Richard VanBuskirk @ 810-217-0479 to request CLEMIS pricing. After you receive the device, contact the CLEMIS Service Center and someone from CLEMIS will contact you about enabling LEIN on your BlackBerry device.

If you have questions or need further information regarding CLEMIS LEIN, contact George Butler @ 248-858-7124.

Community CrimeWatch Update

By Peggy Daniels, e-Government

Last fall, CLEMIS launched its Community CrimeWatch program to tap into community-oriented policing. Based on building partnerships between police officers and citizens, community-oriented policing delivers measurable results. With everyone working together, communities can proactively reduce crime instead of reacting to crime after it occurs. Community CrimeWatch helps local law enforcement agencies use the web to increase community-oriented policing efforts, sharing information with citizens and each other more effectively than ever before.

More than six months later, the program is going strong with three local police departments fully online, another scheduled for launch in early June, and several more to follow. The program's pilot phase ended successfully with Pontiac PD assuming full control of their web site at www.pontiacpolice.com. This marked the beginning of the program rollout for agencies who expressed early interest in Community CrimeWatch.

(Continued on page 9)



New Streets & Updates

By Betsy Hannahan, CLEMIS

It is extremely important to submit new and missing streets, address ranges, and intersections to CLEMIS staff as well as your County GIS department. This information is updated or input into the CLEMIS Mainframe, NetRMS, and CAD systems. If street files are not current, addresses cannot be verified and critical statistics could be missing from InfoView reports.

A “[New Street Listing and Updates](#)” form is located on the CLEMIS website at www.clemis.org—click on the “How Do I” link. This document can be downloaded, filled out and sent to Betsy at hannahanb@co.oakland.mi.us or faxed to her at (248) 858-5140. The document should also be used to send changes to the appropriate County GIS department.



Standardized Streets

By Penny Peters & John Hoppesch, CLEMIS

CLEMIS staff is working on standardizing addresses throughout CAD, NetRMS, and InfoView to improve query results. Scripted processes have been created to add spaces back into street names which was historically impossible due to mainframe constraints. Multiple aliases of these street names can be added in CAD to make it easier for Dispatchers as well.

Currently, queries need to be run on all the different spellings of roads to get a complete and accurate list of information. Mile roads are spelled numerous ways throughout the consortium; ie, 8 MILE, 8MILE, EIGHT MILE, EIGHTMILE or EIGHTH ST, 8TH ST. Mile roads across the entire CLEMIS footprint are being standardized to improve data analysis and eliminate having to perform multiple queries.

Oakland County Land Management is going through a similar process to clean up street names for tax records. Agencies within Oakland County’s cities, villages, and townships will be reviewing streets within their municipality to make all street names consistent across county and city departments.

In the future, CLEMIS and Oakland County Land Management will be working together with other GIS departments in the consortium to standardize these street names and enhance the CLEMIS address verification process as well as CLEMIS search applications.

**CLEMIS Biometric Imaging System
a/k/a CLEMIS PictureLink Mugshot System**



FOR IMMEDIATE RELEASE

From: Matthew Mayes, Detective Sergeant, Northville Township Police

IDENTITY THEFT ARREST USING COMPUTER TECHNOLOGY TO LOCATE SUSPECT



On 3-1-06, we arrested Blair Langston, age 24 of Detroit for Identity Theft.

Our victim from Northville Township, a 30 year old resident, made a report on 11-8-05 that an unknown person attempted to get some items sent to a Detroit address in his name via the internet. The victim observed several suspicious activities on his credit reports.

On 2-7-06 the suspect obtained a fraudulent driver license in the victim's name, the Secretary of State contacted the Northville Township Police Department. We ran the photo of the unknown suspect through a new computer database called "CLEMIS PictureLink" and found a match through a previous mugshot arrest.

The Northville Township Police Department conducted a search warrant on an address in Detroit that the suspect used on many of his identity theft transactions. We located several pieces of mail in the victims name in the room he was staying in at the address. Relatives of Blair Langston at the address stated he had recently resided in the residence.

It was discovered that the suspect used the false driver license to make withdrawals for a home equity line of credit in the victims name in the amount of \$77,000. Part of the money was used to purchase a \$42,000 BMW (which is in the process of being seized for the bank).

A cooperative effort with investigators from Bank One helped us put together pieces of the puzzle.

The suspect was arrested and charged with 5 Felony counts and was given a habitual offender notice. All charges are 5 year Felonies with a maximum \$25,000 fine. Langston was sent to the Wayne County Jail on \$40,000 cash bond.

Charges:

2 counts of Felony Identity Theft
1 count of Felony false certification to obtain a driver license
1 count of Felony false pretenses over \$20,000
1 count of obtaining and possessing personal identifying information
Habitual offender notice; convicted of Carrying a concealed weapon on 12-1-03 in Wayne County 3rd Circuit Court.

A preliminary examination will be held at the 35th District Court.

**CLEMIS
agencies
share data
and use
advanced
technology
that
improves
homeland
security,
identifies
suspects,
and solves
crime.**



Subject Identified !

*By Sgt. Steve Schneider, Oakland County Sheriffs Office
Rochester Hills Substation*

Just thought you might want to hear about a success story for the CLEMIS PictureLink Mugshot System. Clearly an important tool for Law Enforcement!

On December 20, 2005 a driver struck a vehicle and left the area. The victim obtained the license plate and officers responded to the listed address from the registration. Friends confirmed the subjects name and officers were familiar with the subject from prior contacts. Officers went to his parents home and his mother stated he had just been there. Units called out that he had pushed out the basement window and was on foot.

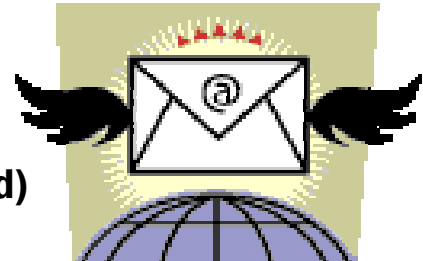
He was tracked by a K9 and eventually his girlfriend advised officers that he was in the Adams/Walton area, possibly near the Farmer Jacks.

One unit drove past the subject while he was on the phone in the lobby of Farmer Jacks since his clothing didn't match the description given earlier. Another unit in the area utilized the in-car CLEMIS PictureLink Mugshot System and drove around the area trying to match up the photo from a prior arrest with a face.

The second unit officer saw the same individual as the prior unit and clearly identified him as the subject we were looking for. After a brief foot chase through the produce section of Farmer Jacks, the suspect was apprehended.

When placed in the back of the patrol unit, the subject looked up at the computer screen and saw his face. He shook his head and looked away.

By the way, the first officer on-scene commented that he should have tried to identify the suspect who was only feet away through CLEMIS PictureLink.



Generic E-mail Address Mandatory (cont'd)

(Continued from page 1)

application Administrators (including CAD, MDC, NetRMS, Mugshot, Livescan, WebLEIN, FRMS) and agency IT or Network contacts, receive messages sent to the agency's generic e-mail address. There will be no "confidential" messages sent to this address.

So far, about 50 agencies have complied with the deadline date of May 1, 2006. There are still over 50 agencies we need verification from. It is mandatory for each agency to create this address, in the proper format. We hope this will aid in increased mission critical communications with all CLEMIS participating agencies.

Once the generic CLEMIS e-mail address has been created at your agency, please send a message to teaguec@co.oakland.mi.us to confirm. We need to hear from you ASAP.

CrimeWatch (cont'd)

(Continued from page 5)

During this past winter, CLEMIS and Oakland County e-Government staff worked with local police departments to develop new Community CrimeWatch web sites. South Lyon PD was second to go online at www.southlyonpolice.com. Oxford Village PD (www.oxfordvillagepolice.com) was recently launched and Ferndale PD's site will launch within the next few weeks. More than a dozen additional agencies are in the development process, with sites expected to go online through the rest of the year.

Once a site is approved for launch, all ongoing maintenance is handled by the agency who owns the site, using Oakland County's standard web content management system and design templates. Extensive training and support are provided to every site owner. To learn more about CLEMIS Community CrimeWatch, visit www.clemis.org and click on the Programs & Services link.



Welcome New Agencies

Many agencies were approved as new CLEMIS participants by the CLEMIS Advisory Committee in 2005 including:

Washtenaw County Sheriff

Ann Arbor Police

Chelsea Police

Eastern Michigan University Public Safety

Milan Police

Northfield Township Police

Pittsfield Public Safety

Saline Police

University of Michigan Public Safety

Ypsilanti Police

Van Buren Township Public Safety

Brighton Area Fire

Fowlerville Area Fire

Green Oak Township Fire

Hamburg Township Fire

Hartland Area Fire

Howell Area Fire

Putnam Township Fire

Unadilla Township Fire

Welcome new CLEMIS Agencies !



Common CLEMIS Service Center Calls

By John Hoppesch, CLEMIS Analyst



CLEMIS Service Center

248-858-5265

**Please have your
System Administrator call or e-mail :**

servicecenter@co.oakland.mi.us

What do you do if you are missing calls for service or cases in NetRMS ?

- **Missing Calls for Service**

1. Verify with Dispatch the missing call is closed in CAD.
2. After the call is closed, wait 10 minutes for it to appear in NetRMS.
3. If the call doesn't appear after 10 minutes, there are two common problems:
 - 1) The feed from CAD is down. In this case, the Service Center should be called.
 - 2) NetRMS rejected the call. In most cases, NetRMS will only reject one call at a time.
(If possible, contact CLEMIS the next business day. If the user cannot wait until the next business day, the System Administrator should contact the Service Center.)

- **Missing Case Report**

1. Verify the Call for Service has loaded. If not, go to the section above labeled "Missing Calls for Service". If it has loaded, skip to the next step.
 2. Verify that the call was originally closed with a disposition of "R" or "CLR". The only way to do this is by checking the CAD audit trail. It is possible that the call was closed with an "N" but later changed to an "R". This will not trigger a case report. You only have one chance to make a case automatically generate. Regardless, as long as the Call for Service is there, you can manually create a case:
 - 1) Open the Call for Service that you would like to write a case for.
 - 2) Move the mouse to the field titled "Case". Type the "#" sign and press tab.
This will create a new case number. Once you hit the "Save and Close" button, there will be a case folder for that Call for Service.
-

APCO Director of the Year

By Christina Russell, Oakland County Sheriff's Dispatch Chief



Kelly Pigeon has been employed at Northville Township Public Safety for 15 years. She is currently part of the Command Staff and her primary assignment is Dispatch Supervisor. While maintaining responsibilities of a busy dispatch center, participating in departmental committees, and being on call 24/7, she recently completed 10 months at Eastern Michigan University's School of Staff and Command.

Last year, the dispatch centers from Northville Township Police & Fire and Northville City Police & Fire started a discussion of combining dispatch centers. Kelly was instrumental in researching the needs of both communities, and developing an implementation plan. Northville Consolidated Dispatch was created and implementation went seamlessly without losing any full-time dispatchers from either department.

Kelly has initiated major improvements to the dispatch center, involving education, team spirit, and setting high standards for both the center and herself. Her efforts and professionalism have been praised by her coworkers.

Congratulations Kelly - APCO Director of the Year !

APCO Telecommunicator of the Year

By Christina Russell, Oakland County Sheriff's Dispatch Chief



Anne Wilhelm has worked at the Sterling Heights Police Department for 25 years and is noted for outstanding professionalism with police, fire fighters, and citizens she comes in contact with.

Anne is the person everyone relies on during a major event because she knows exactly what needs to be done. She is able to make quick, dependable decisions based on her knowledge and many years of experience.

Anne Wilhelm displays dedication and respect for those involved in the profession. She's been graced with a beautiful voice and sang at departmental funerals. This is a commitment she makes for those in public safety and will make arrangements to attend on her own time. Anne touches the lives of everyone around her.

Congratulations Anne - APCO Telecommunicator of the Year!

A stylized illustration of a police badge with a blue and white design, featuring a central shield and two side handles.

The CLEMIS vision is to empower criminal justice and public safety agencies to maximize the use of collected data, so they may enhance their daily operations and perform comprehensive planning.

CLEMIS Advisory Committee

www.clemis.org – Contacts

2006 CLEMIS Advisory Committee Schedule:



July 27, 2006

October 19, 2006

Advisory meetings begin at 2:00 pm at Oakland County Information Technology for all CLEMIS participants and any agency considering CLEMIS.

CLEMIS Times

Chief Editor & Designer: Cathy Taylor
Co-Editors: Robert Daddow, Joseph Sullivan

Contributors: Northville Twp PD, Pontiac PD,
Oakland County Sheriff's Office
(Sgt Schneider, Christina Russell),
George Butler, Peggy Daniels, Rick Geary, Betsy Hannahan,
Laura Harper, John Hoppesch, Penny Peters

Chief William Dwyer, Advisory Chairperson
Farmington Hills PD 248-871-2700

Chief Charles Craft, Advisory Co-Chairperson
Troy PD 248-524-3474

Joseph Sullivan, CLEMIS Manager 248-858-5267

Jamie Hess, CLEMIS Chief 248-858-7674

Supervisors:

Vickie Aldred, Public Safety Apps	248-858-0824
Marge Bozarth, Corrections/Biometrics	248-858-0875
Tim McRae, Field Support	248-452-9249
David Glassford, Radio	248-858-1100

CLEMIS Service Center – Users Only 248-858-5265

E-Mail: servicecenter@co.oakland.mi.us

Note: to contact staff by e-mail, use the following address:
lastnamefirstinitial@co.oakland.mi.us
(Example: sullivanj@co.oakland.mi.us)

Visit Oakland County's Home Page at www.co.oakland.mi.us
or visit the CLEMIS site at: www.clemis.org

Presorted Standard
US Postage Paid
Royal Oak MI
Permit 14

