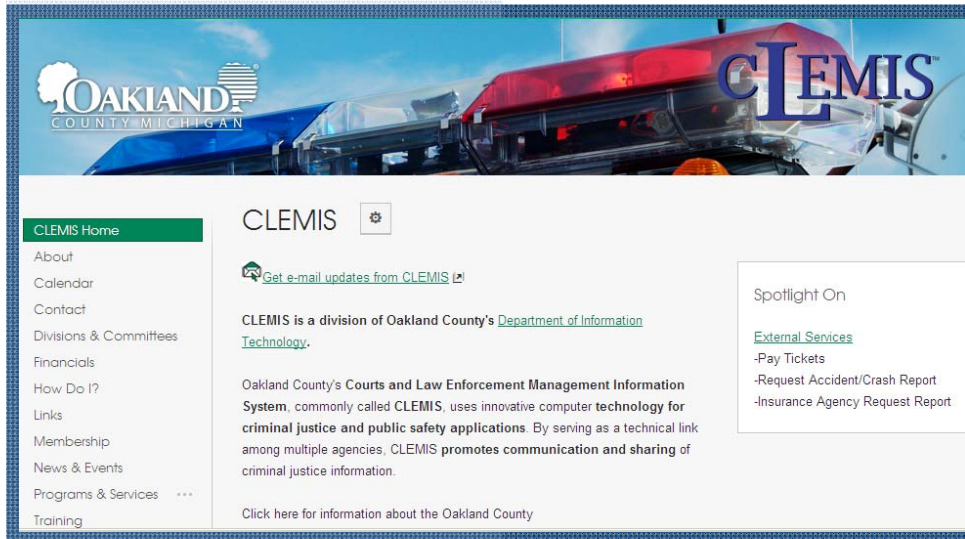


2013
November Edition

CLEMIS Times



MEMBER FEEDBACK

by: CLEMIS Chief
Jeffrey Werner

WE WANT TO KNOW

CLEMIS relies heavily on member/user feedback. We need to hear how we're doing so we can continue to improve. We are extremely confident and proud of the job our employees do every day, but we also realize that it's impossible for everyone to bat 100% every day. While Service Center user feedback responses runs consistently positive, we want to deal with those situations where you felt we didn't meet your needs. If you have any questions, concerns or situations that you believe we should be aware of, please call Jamie or myself so we can deal with those situations quickly. While we have found that most of these calls result from a lack of information or a simple misunderstanding, we want that feedback.

A message from the CLEMIS Manager, Jamie Hess

The purpose of the CLEMIS Times newsletter is to keep the members updated on CLEMIS events and activities. We do our best to explain the ongoing efforts and issues at the quarterly Advisory Committee meeting, but the CLEMIS Times helps provide additional information that is valuable and interesting. Not only do we want to provide articles from various CLEMIS staff, but strongly encourage our member agencies input about wins, updates, kudos and other valuable information. The CLEMIS Times is a good method to tell about your experiences, and about new exciting issues and projects that are coming in the future.

Obviously day-to-day operations and security is the most important effort, but CLEMIS leadership has identified the Computer Aided Dispatch rewrite as our number one priority. We work closely with the CAD rewrite committee which has representatives from 13 agencies made up of Police, Sheriff, Fire and Public Safety, to be sure application functionality is addressed by all disciplines. We look forward to the deployment of the new Computer Aided Dispatch system in 2014, and know the importance of this addition to our suite of applications. Also, the new CrimeView Dashboard mapping application is a great addition to our offerings and have additional agencies implementing and migrating off the CrimeIMS system.

As always, we encourage your input and ongoing dialog as we move forward with new and improved solutions for the CLEMIS Consortium of member agencies and partners in our regional public safety initiative.

CLEMIS SHARING SUCCESSES

Grosse Pointe City PD

by: Lt Edward Tujaka

On August 25, 2013, Grosse Pointe City PD received a request from Detroit PD to come to a homicide scene to positively identify a witness using a CLEMIS Bluecheck. Grosse Pointe City PD was able to positively identify the witness and was then asked to identify the victim of the fatal shooting. The PD took prints from the deceased with the CLEMIS Bluecheck and positively identified him as well.

Clinton Twp PD

by: Captain Richard Maierle

I was checking my NCIC hits for stolen articles and noticed a hit on a gun. The serial number turned out to be on another make of firearm but the suspect had just pawned 13 firearms. Being suspicious, I checked the suspect on CLEMIS and found numerous arrests and a Home Invasion report had just been made from Grosse Pointe Woods listing the suspect. Checking with Grosse Pointe Woods, the guns had in fact been stolen in the burglary. The owner did not have the serial numbers so they were not in NCIC. The guns will be returned to the owner.

From the Oakland County Sheriff's Daily Log:

City of Pontiac - Armed Robbery

OUTCOME OF INCIDENT: Upon Blue-Checking both subjects, one was found to be lying about his identity and had a felony warrant for drugs. He was subsequently charged for Providing False Info to a Police Officer. After interviews, both subjects were lodged at OCJ on Armed Robbery charges.

CLEMIS TRAINING

by: CLEMIS Chief Jeffrey Werner

TRAINING: It's CONTINUOUS AND It's FREE!

CLEMIS not only provides technical applications that increase the effectiveness of your public safety staff, we also ensure that they know how to take full advantage of the system's capabilities. What good is the tremendous amount of information found in the CLEMIS databases if your staff can't get to it when they need it? We believe that member agency training on the front end is only where our commitment begins. Whether it's the basics, a detailed refresher, advanced user training, or a brush-up class for your administrators, you have everything to gain by attending many of our training opportunities.

In addition to the initial training on all of our applications, we offer a number of practical refresher classes that keeps your staff in tune with system capabilities. Our instructors are our experienced CLEMIS staff, many having extensive public safety experience, as well as many of your own in-house experts who can provide that practical link between the raw data and its use in a criminal investigation. Investigators are instructed on ways to search various databases and gather critical pieces of information crucial to their investigative efforts.

Of course, like all other CLEMIS application training, it's free and we keep the sessions as short and to the point as possible so that the impact on the agency is kept to a minimum. Training opportunities are offered at the CLEMIS location, the South Oakland Training facility in Troy, and in many of our member agency classrooms. A schedule of training classes are featured in this publication, on the CLEMIS website, and in notices sent to your system administrators.

THE ONLY THING CLEMIS TRAINING COSTS . . . IS TIME!

CLEMIS WEB SITE

Remember to visit www.clemis.org
to view financial information to plan for next year's budget.

Click on the "Financials" link on the left navigation bar.
See the Related Link - "Explanation of CLEMIS Costs" for
detailed information regarding CLEMIS fees or costs.

OAKWIN TEST BED (BEHIND THE SCENES)

by: Steve Murphy, CLEMIS

As with everything that is developed or maintained by CLEMIS, all OakWIN hardware and software is first vetted in a controlled environment before it is installed on the live system.

CLEMIS, working with Harris, built a scaled-down model of the OakWIN system in 2010-2011. This is a fully-functional radio system (sans antennas) that duplicates all major components of the live system, including the system controllers, site equipment (high-profile and cell sites, one and two channel), and PSAP hardware (two operator position T5 system). It also includes a variety of portable and mobile radios representative of what is used by agencies throughout Oakland County.

Since this system was installed, everything proposed for use on OakWIN, from speaker mics to system server software, is first tested in the lab before being approved for use. While it's not possible to catch every bug using the test environment, we have caught quite a few that would have necessitated additional software updates and/or hardware recall/replacement.

OAKLAND COUNTY RADIO SHOP ADD-ON

by: Steve Murphy, CLEMIS

If you've been to the CLEMIS Radio Shop lately, you may have noticed that it's more than a little cluttered. Maintaining a system the size of OakWIN requires a lot of inventory and equipment, and all of this stuff takes up a lot of space. George Carlin used to have a routine where he spoke about the basic human need for a place for your stuff, and as one accumulates more stuff, one needs a bigger place to put it. So, we're adding on to our Radio Shop building.

On September 3, we broke ground on a 3,000 square-foot addition to our facility, which will roughly double the amount of space we currently occupy. The new addition will give us not only the storage space that we've desperately needed, but will include two vehicle service bays, one of which will be over-sized to facilitate all but the largest public safety vehicles.

The existing space will be renovated to provide adequate office space for our support staff and a large shop area for the technical people and their accouterments.

These are very welcome changes that will put an end to our need for shared workspaces; something that never seems to work very well.

The project is moving at a blistering pace and is scheduled for completion in February. As I write this, a bit over two weeks into the project, the foundations are in and the walls are going up.

Please note that repaving of County Center Drive is taking place at the same time, so if you need to visit CLEMIS/Radio in the near future, you'll want to enter County Center Drive from the north and follow the posted "Vehicle Operations" detour signs. These will lead you to the north entrance of our building, where you'll be able to park and enter near the gas pumps.

LEADSONLINE IS PROVIDING LEADS

Auburn Hills PD

by Lt Jill McDonnell /Det Ron Tuski

On March 11, 2013, day shift took a report of two-way radios being taken out of 17 trucks over the weekend. A Detective was assigned the case and began following up on it. He searched the radios in LeadsOnline for EBay postings of radios for sale and found a posting for the radios. The Detective obtained the records for the seller of the radios. Those records identified a Pontiac woman's eBay account. An interview of the woman produced a confession of her involvement in the theft and sale.

Eastern Michigan University PD

by: Detective Shana Thompson

While searching local stores for a stolen iPad, I checked the repeated transactions and found that a subject had pawned eight iPads within a few weeks. The subject was an employee of the university that had access to the iPads. The serial numbers were checked through the university's records and found to belong to the university. The property was recovered, an arrest was made, and the subject pled guilty to embezzlement.

CLEMIS PROVIDED MUGSHOT UPGRADES

by: Marge Bozarth, CLEMIS



As part of the maintenance fee to Dynamic Imaging, CLEMIS has negotiated a significant upgrade to the Mugshot system software and hardware. While the back-end servers remain mystery boxes to most, CLEMIS has purchased new servers, and database and operating system software which will significantly increase the speed with which arrestees can be processed. The high-end servers that were purchased to support this effort will more than quadruple the processing power of the system. With staffing currently low, this will assist your staff in completing their jobs much more efficiently.

As part of this upgrade, new PCs and cameras have been also purchased by CLEMIS. The PCs are an upgrade to devices that have, for the most part, largely reached the end-of-life cycles. By far, the most exciting part about this upgrade is the fact that you will be receiving new Canon digital cameras that have top-notch image quality and general shooting performance. These cameras will allow your staff to take great quality images without needing to know anything technical about how this all works. After this roll-out has been completed for the entire consortium, CLEMIS can move forward with newly developed facial recognition software. CLEMIS is expecting to see the hits vastly improved on facial recognition queries due to the excellent qualities of the new mugshot images.

CLEMIS BRINGING HUGE UPGRADES TO OAKVIDEO CONFERENCING

by: Marge Bozarth, CLEMIS

CLEMIS has purchased and is in the process of upgrading and installing new OakVideo Arraignment equipment. Courtrooms will be fully upgraded with Polycom HDX8000 video conferencing hardware, which includes new high-definition cameras, and 50" plasma displays. This will bring high-definition video and voice technology to the system.

Police Departments have had their OakVideo workstations upgraded with high-definition cameras and new PC's. The holding cells located throughout Oakland County are in the process of being upgraded with Polycom HDX6000 systems, as well as new flat panel displays.

The OakVideo network infrastructure has also been upgraded; now allowing CLEMIS agencies to video conference outside of the OakVideo system network to any IP-based video conferencing system with an internet connection. Hearings occur weekly with MDOC sites, as well as other courtrooms statewide. This upgrade has also increased the growing capacity needs of the CLEMIS OakVideo system.

CANTON PD . . . ONE SUCCESS AFTER ANOTHER

Canton PD, Success #2

by: Detective Erik Kaledas

I asked LeadsOnline to contact me if a model e510 Olympus camera with a particular serial number was pawned or sold. On 1/23/2013 I received an email by Leads that the camera had been sold to Belleville Exchange. The camera was indeed sold by the person of interest in the case. On 1/24/2013 my partner and I interviewed the suspect and he gave us a full confession that he committed the home invasion we had been investigating. We arrested him on the spot and "Home Invasion" charges were approved shortly thereafter. Thanks for all of your help CLEMIS and LeadsOnline!

CLEMIS HELP BULLETINS

Officer's
need to
know!!!

Did you know there are valuable Help Bulletins in CLEAR?

Simply click on the Help (?) button in CLEAR to access these educational documents.

Bulletin 11-02 - Transfer

This addresses how to write a point that has a red "Locked By".

The transfer bulletin will make it easy for an officer to learn how to update a locked point so an officer can complete their report.

Other Valuable Bulletins include:

Societal Crimes – Bulletin 11-13

Drugs – Bulletin 11-15

Pulling forward a suspect -
Bulletin 12-05

CLEMIS TRAINING CLASSES

by: Leanne Robinson, CLEMIS

CLEMIS training is available to all CLEMIS law enforcement agencies at no additional cost and is provided as part of your CLEMIS membership.

Take a look at the upcoming training classes offered at Oakland County IT - CLEMIS below:

- **MICR Workshop -**
Tuesday, November 19th 8:30 am – 11:30am
- **MICR Workshop -**
Tuesday, November 19th 1:30 pm – 3:30pm
- **Activity Logs -**
Tuesday, November 26th 9:00 am – 12:00
- **CLEAR Basic Class -**
Tuesday, December 10th 9:00 am – 12:00
- **CLEAR Command/Detective Class -**
Tuesday, December 10th 1:00 pm – 3:00pm



Register for these classes by emailing
Kim McCabe, CLEMIS at
mccabe@oakgov.com

MICHIGAN CRIMES

by: Barb Wolfe, CLEMIS

The 2012 Crime in Michigan report is now available on-line.

Visit www.michigan.gov/micr and select the link on the left-hand side to see the Annual Publications of Crime in Michigan.

The State of Michigan has announced the addition of a new Offense File Class of 30004 to track "Organized Retail Crime". This addition will take effect January 1, 2014.

Organized retail crime means the theft of retail merchandise from a retail merchant with the intent or purpose of reselling, distributing, or otherwise re-entering the retail merchandise in commerce, including the transfer of the stolen retail merchandise to another retail merchant, or to any other person, through the mail, or through any electronic medium, including the internet, in exchange for anything of value.

Offense File Class 30004 will follow the same edits as Retail Fraud (30002) and may be found in the MICR Specification Handbook, Section 4.

In addition, there will be five new arrest charge codes associated to this new offense:

- 3081 – Knowingly Committing an Organized Retail Crime
- 3082 – Conspiracy to Commit an Organized Retail Crime
- 3083 – Receiving, purchasing or possessing Retail Merchandise for sale or resale, knowing or believing the Retail Merchandise to be stolen from a retail merchant.
- 3084 – Removing, destroying, deactivating or knowingly evade any component of an antishoplifting or inventory control device to prevent the activation of that device; or to facilitate another person in committing an Organized Retail Crime.
- 8085 – Organized Retail Crime, All Other

Human Trafficking

Human Trafficking, Involuntary Servitude - The obtaining of a person(s) through recruitment, harboring, transportation, or provision, and subjecting such persons by force, fraud, or coercion into involuntary servitude, peonage, debt bondage, or slavery (not to include commercial sex acts).

Offense File Class 40003 - Purchasing Prostitution
4007 – Purchasing Prostitution

Offense File Class 64001 - Commercial Sex Acts
6401 – Commercial Sex Acts

Offense File Class 64002 - Involuntary Servitude
6402 – Involuntary Servitude

Additions to Bias Codes: 71 – Anti-Transgender
72 – Anti-Gender, Non-Conforming

Addition to Location Codes: 57 – Community Center

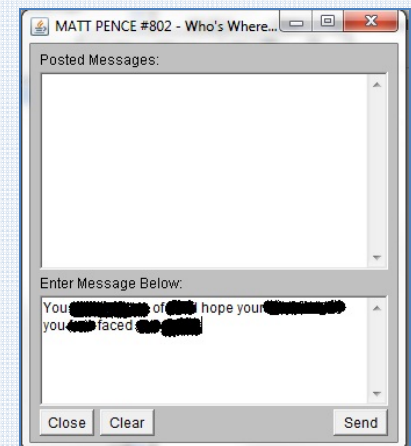
All of the above changes and additions will be implemented by CLEMIS effective January 2014 in accordance with the State of Michigan (MICR) guidelines.

Who's Where ?

by: Jason Kulczycki, CLEMIS

A friendly reminder that the "Who's Where" feature in Talon is to be used for **work-related purposes only** – it is for communication between officers/dispatchers/etc.

If you type a message similar to the following, if given to the main stream media, it's probably not a good idea to send it "over the air":



Remember, this information is **stored** and **viewable** by administration if requested.

Do Send:

- BOL info
- Set up a coffee break
- General "work-related" info

Don't Send:

- Complaints about co-workers
- Info about the hot/not-so-hot guy/girl walking down the street
- Things that would get you fired if you said them to the boss

www.clemis.org

SPECIAL ANNOUNCEMENT

RE: Internal Investigations & Confidential Records

Inquiries for information concerning internal investigations or confidential record searches must be requested by the agency's head (Chief/Director/Sheriff) and directed to either the CLEMIS Manager or Chief.

Please do NOT contact the Service Center for this type of request.

Director/Chief David Molloy
(Advisory Chairperson)

Jamie Hess, CLEMIS Manager
Jeffrey Werner, CLEMIS Chief

CLEMIS Times Editor – Cathy Taylor

FOR HELP
Contact the IT/CLEMIS
Service Center
248-858-8812
servicecenter@oakgov.org

CLEMIS Advisory Committee Schedule

Advisory meetings begin at 2:00 pm at
Oakland County Information Technology
for all CLEMIS participants,
any agency considering CLEMIS,
and others that are invited to attend.

January 23, 2014

April 17, 2014

July 17, 2014

October 16, 2014



Information Technology – CLEMIS
1200 N Telegraph, Bldg 49West
Pontiac, MI 48341-0421

