

Webinar – M365 Bookings: Streamline Scheduling with Ease

Prerequisite:

Must be licensed to use Microsoft 365 (M365).

Microsoft Bookings is an online scheduling tool that is included with the M365 suite of productivity applications. In this introductory webinar, you'll learn how to create a fully customizable bookings page that sends automatic confirmations and reminders to help make the booking process easier and more efficient for you and your customers.

What is covered in the webinar?

Key Features of Microsoft Bookings; Accessing Microsoft Bookings

Creating a Shared Booking Page; Modifying a Shared Booking Page; Booking Customers; Adding and Updating Staff and Team Member Roles; Adding and Updating Services; Adding and Updating Business Information

Scheduling a Booking Appointment; Rescheduling or Canceling a Booking Appointment

Creating and Updating a Personal Booking Page

Acrobat Reader: Discover What Reader Can Do for You

Prerequisite:

To be successful in this webinar the student should be familiar with using personal computers and have Acrobat Reader or Acrobat Pro installed on their workstation. Must also have basic exposure to Microsoft 365 (M365) productivity applications such as Microsoft Word and Microsoft Excel.

This session is designed specifically for users who have relied on Acrobat Pro but now find themselves using Reader. You will learn how Reader can still meet your document needs – with powerful tools that can save you time, streamline your workflow, and enhance your productivity.

What is covered in the webinar?

Exporting Documents to PDF; Using Microsoft Print to PDF

Opening PDFs; Displaying Toolbars; Navigating through PDF Pages

Adding Text Comments; Annotating PDF Text; Highlighting Text; Underlining Text; Extracting Pages; Deleting Pages

Filling Out a Form; Adding a Signature; Adding a Date; Using Stamps; Sharing a PDF; Rotating View

Microsoft Excel: PivotTables Made Easy

Prerequisite:

To be successful in this webinar the student should have a personal computer with Microsoft 365 (M365) installed on their workstation. They should also have a working knowledge of Microsoft Excel and PivotTables.

As one of Excel's most powerful features, a PivotTable is an interactive way to summarize large amounts of data. By rotating and manipulating your data in various ways, you can get answers to your questions quickly in just a few mouse clicks. If you want to learn all about PivotTables and pick up a few tips and tricks along the way, this webinar is for you!

What is covered in the webinar?

What is a PivotTable? Preparing Source Data for a PivotTable; Converting Source Data to a Table

Creating a PivotTable from a Recommended List; Creating a PivotTable Using Quick Analysis; Creating a PivotTable Using the Wizard; Creating a PivotTable Manually

Changing Sort Order and Default View of PivotTable Field List; Hiding PivotTable Elements

Adding Blank Rows; Showing Details Behind a PivotTable Value; Formatting a PivotTable Value; Changing PivotTable View; Repeating All Item Labels; Sorting by a PivotTable Field; Filtering Labels in a PivotTable; Replacing Blank Cells

Creating a Calculated Field; Moving PivotTable Columns; Creating a PivotChart from a PivotTable

Microsoft Forms: Unlock the Power of Surveys & Polls

Prerequisite:

Must be licensed to use Microsoft 365 (M365).

Microsoft Forms is included with the Microsoft 365 (M365) suite of online productivity applications and is a user-friendly tool for collecting information and easily analyzing responses in real-time. In this webinar, learn the basics of Microsoft Forms and how to create engaging surveys, polls, and quizzes. Whether you are gathering feedback or conducting assessments, this webinar covers all the essential features to get you started.

What is covered in the webinar?

Explanation of the Three Basic Types of Forms and Key Features

Accessing Microsoft Forms; Exploring the Forms Interface

Creating a Survey or Quiz; Adding a Title and Description; Exploring Different Question Types; Previewing the Form; Applying a Form Style; Sending the Form

Collecting Form Responses; Reviewing Form Responses; Exploring Miscellaneous Form Options

Creating a Poll in Microsoft Teams

M365 Planner: What You Should Know

Prerequisite:

Must be licensed to use Microsoft 365 (M365).

Microsoft Planner is included with the Microsoft 365 (M365) suite of productivity applications and is designed to help you manage projects more efficiently. In this introductory webinar, walk through the core features of Planner by exploring task creation, managing boards, creating schedules, and tracking project progress.

What is covered in the webinar?

Accessing Planner; Getting Started with a Plan; Creating a Plan; Modifying Plan Settings

Organizing Plans with Buckets; Adding a Bucket to a Plan; Deleting a Bucket; Repositioning a Bucket; Adding Tasks to a Bucket

Displaying Tasks in Different Views; Filtering Tasks; Using Group by to Sort Tasks; Viewing My Tasks; Moving Tasks Between Plans and Buckets; Copying Tasks to Another Plan or Bucket; Deleting a Task

Exporting a Plan to Excel; Deleting a Plan; Adding Planner to a M365 Team

Webinar – M365 Teams: Collaborate Like a Pro

Prerequisite:

Must be licensed to use Microsoft 365 (M365). While no experience with M365 Teams is required, completion of the [M365 Productivity Apps Overview](#) class and [M365 Teams Chat & Meetings Overview](#) is recommended.

This webinar is designed to provide you with the skills needed to use M365 Teams Channels. Learn how to effectively communicate by creating, organizing, and managing channels; post a team announcement; use channel tabs; and schedule and join channel meetings. If you want to collaborate like a pro, this webinar is for you!

What is covered in the webinar?

Accessing the M365 Teams Web and Desktop Applications; Navigating in M365 Teams

What is a Team? Creating a New Team; Joining a Team; Explanation of Team Roles; Adding or Removing Team Members; Changing Member Roles; Changing Team Settings; Creating Team Tags; Leaving a Team; Deleting a Team

What is a Channel? View Team Channels; Explanation of Channel Types; Creating a Channel; Posting a Channel Message; Creating an Announcement; Replying in a Channel Conversation; Reacting to Post; Adding Tabs to a Channel; Adding Apps to a Channel; Scheduling a Channel Meeting; Joining a Meeting from a Channel

M365 Productivity Apps Overview

Prerequisite:

Must be licensed to use Microsoft 365 (M365).

Who should take this class?

This is an instructor-led virtual course that is designed to provide individuals with an overview of the Oakland County best practices and guidelines for M365 productivity apps used for sharing and collaboration (OneDrive for Business, SharePoint Online, and OneNote). A variety of new features and applications will be introduced. This class will not be for the first time computer user.

What is covered in the class?

Configuring OneDrive Syncing on Your Device; Uploading a File to OneDrive; Reviewing OneDrive Toolbar and Menu Actions; Opening a OneDrive File from File Explorer; Checking OneDrive Syncing Status

Sorting and Filtering Documents in SharePoint Online; Displaying and Renaming SharePoint Documents; Adding and Deleting SharePoint Documents; Editing SharePoint Documents in Word, Excel, and PowerPoint

Opening the OneNote Notebook in SharePoint Online; Accessing Your Personal Notebook and Other Notebooks in OneNote; Adding Sections, Pages, and Subpages to a Notebook; Adding Elements (Text, Pictures, Lists) to Pages; Customizing the OneNote User Interface

M365 Teams Chat & Meetings Overview

Prerequisite:

Must be licensed to use Microsoft 365 (M365). While no experience with M365 Teams is required, completion of the [M365 Productivity Apps Overview](#) class is recommended.

Who should take this class?

This is an instructor-led virtual course that is designed to provide individuals with an overview of how to use chat-based conversations and schedule and join online meetings in M365 Teams. Learn how to master chat by sending and receiving messages using text and images; schedule and join Teams meetings; and use the calendar to set up and manage meetings.

What is covered in the class?

Accessing the M365 Teams Web and Desktop Applications

Navigating in M365 Teams; Explanation of the Chat Default Tabs; Starting a New Chat; Filtering Chats by Name; Marking All Chat Messages as Read; Starting a Group Chat; Adding Formatting to a Chat Message; Reacting to a Chat Message; Deleting a Chat Message; Pinning a Chat; Using Hide/Unhide; Making an Audio or Video Call from a Chat Conversation

Explanation of Meeting Roles; Scheduling a Meeting; Accessing Meeting Options; Joining a Meeting; Selecting Audio and Video Options; Navigating Meeting Controls; Creating Breakout Rooms; Sharing Content in a M365 Teams Meeting; Giving and Taking Control of Shared Content; Collaborating using Microsoft Whiteboard

Explanation of File Storage Locations

Using Microsoft Windows 11

Prerequisite:

Must have a personal computer with Microsoft Windows 11 installed on their workstation.

Who should take this class?

The class is intended for the student who has little or no knowledge of the Windows environment and wants to learn basic Windows skills such as using the mouse, identifying components of the Windows 11 screen, using the Start button, task switching, and working in file management.

What is covered in the class?

Logging in to Windows 11; Navigating the Windows 11 Desktop; Using the Start Menu

Using Apps; Multitasking with Open Apps

Browsing the Web; Using Cloud-Based Apps

Managing Files and Folders with File Explorer; Finding Files, Folder, and Apps; Storing and Sharing Files with OneDrive; Managing Removable Storage Devices

Configuring Settings; Using Windows System Commands; Managing Printers and Other Devices; Using Accessibility Features; Using Windows Tools

Managing Passwords and Sign-In Options; Managing Windows Security; Managing Windows Updates; Using Other Security Features

Creating Backups; Troubleshooting and Repairing your System

Microsoft Outlook: Level 1

Prerequisite:

To be successful in this course the student should be familiar with using personal computers and have Microsoft 365 (M365) installed on their workstation. They should have a basic understanding of the Windows environment, specifically able to open and close applications, navigate information stored on the computer, and be able to manage files and folders.

Who should take this class?

The class is intended for the student who needs to use Microsoft Outlook, Oakland County's standard for electronic mail. Outlook is a fully integrated electronic mail and scheduling application. The student will learn how to compose and send emails; receive and read new email; work with file attachments; and schedule appointments.

What is covered in the class?

Navigating the Outlook Interface; Working with Messages; Accessing Outlook Help; Understanding Retention Policy

Adding Message Recipients; Checking Spelling and Grammar; Formatting Message Content

Attaching Files and Items; Adding Illustrations to Messages; Managing Automatic Message Content

Customizing Reading Options; Tracking Messages; Recalling and Resending Messages

Marking Messages; Organizing Messages Using Folders

Creating and Editing Contacts; Viewing and Printing Contacts

Viewing the Calendar; Creating Appointments; Scheduling Meetings; Printing the Calendar

Creating Tasks; Working with Other Apps

Using M365 Teams Chat; Accessing Outlook on the Web (OOTW)

Microsoft Word: Level 1

Prerequisite:

To be successful in this course the student should be familiar with using personal computers and have Microsoft 365 (M365) installed on their workstation. They should have a basic understanding of the Windows environment, specifically able to open and close applications, navigate information stored on the computer, and be able to manage files and folders.

Who should take this class?

The class is intended for the student who has little, or no knowledge of basic Word functions and wants to create, edit, format, and print documents. Mastery of these skills is a prerequisite for taking the [Microsoft Word: Level 2](#) and [Microsoft Word: Level 3](#) classes.

What is covered in the class?

Navigating in Microsoft Word; Creating and Saving Word Documents; Editing Documents; Working with Word Online

Applying Character Formatting; Controlling Paragraph Layout; Aligning Text Using Tabs; Displaying Text in Bulleted or Numbered Lists; Applying Borders and Shading

Making Repetitive Edits; Applying Repetitive Formatting; Using Styles to Streamline Repetitive Formatting Tasks; Customizing the Word Environment

Sorting a List; Formatting a List

Inserting a Table; Modifying a Table; Formatting a Table; Converting Text to a Table

Inserting Symbols and Special Characters; Adding Images to a Document

Applying a Page Border and Color; Adding Headers and Footers; Controlling Page Layout; Adding a Watermark

Checking Spelling, Grammar, and Readability; Previewing and Printing Documents; Using Research Tools; Checking Accessibility; Dictating Text in a Document; Saving a Document to Other Formats

Microsoft Word: Level 2

Prerequisite:

To be successful in this course, the student should have completed [Microsoft Word: Level 1](#); and have a personal computer with Microsoft 365 (M365) installed on their workstation.

Who should take this class?

The class is intended for the student who needs to know how to create custom templates and styles, manage tables and table data, insert graphics, send form letters, and manage document changes.

What is covered in the class?

Sorting Table Data; Controlling Cell Layout; Performing Calculations in a Table; Creating a Chart; Adding an Excel Table to a Word Document

Creating and Modifying Text Styles; Creating Custom Lists or Table Styles; Applying Document Themes

Inserting Building Blocks; Creating and Modifying Building Blocks; Inserting Fields Using Quick Parts

Creating a Document Using a Template; Creating and Modifying a Template; Managing Templates with the Template Organizer

Controlling Paragraph Flow; Inserting Section Breaks; Inserting Columns; Linking Text Boxes to Control Text Flow

Inserting Blank and Cover Pages; Inserting an Index; Inserting a Table of Contents; Inserting an Ancillary Table; Managing Outlines; Creating a Master Document

Using Mail Merge; Merging Data for Envelopes and Labels

Microsoft Word: Level 3

Prerequisite:

To be successful in this course, the student should have completed [Microsoft Word: Level 1](#); and have a personal computer with Microsoft 365 (M365) installed on their workstation.

Who should take this class?

The class is intended for the student who needs to know how to create forms, manage lengthy documents, collaborate with others, and secure documents.

What is covered in the class?

Integrating Pictures and Text; Adjusting Image Appearance

Creating Text Boxes and Pull Quotes; Adding WordArt and Other Text Effects; Drawing Shapes; Creating Complex Illustrations with SmartArt

Sharing and Co-Authoring a Document; Marking up a Document; Reviewing Markups; Merging Changes from Other Documents

Adding Captions; Adding Cross-References; Adding Bookmarks; Adding Links; Inserting Footnotes and Endnotes; Adding Citations and a Bibliography

Suppressing Information; Setting Formatting and Editing Restrictions; Restricting Document Access; Adding a Digital Signature to a Document

Creating Forms; Modifying Forms

Automating Tasks by Using Macros; Creating a Macro

Microsoft Excel: Level 1

Prerequisite:

To be successful in this course the student should be familiar with using personal computers and have Microsoft 365 (M365) installed on their workstation. They should have a basic understanding of the Windows environment, specifically able to open and close applications, navigate information stored on the computer, and be able to manage files and folders.

Who should take this class?

The class is intended for the student who has little, or no knowledge of basic Excel spreadsheet functions and wants to learn to create, save, and print a spreadsheet. Students also learn how to enter labels and values, format numbers, work with ranges, and create simple formulas. Mastery of these skills is a prerequisite for taking the [Microsoft Excel: Level 2](#) and [Microsoft Excel: Level 3](#) classes.

What is covered in the class?

Navigating the Excel User Interface; Using Excel Commands; Using Excel Help; Creating and Saving a Basic Workbook; Creating a Template; Navigating in Excel Online; Entering Cell Data

Creating Worksheet Formulas; Inserting Functions; Reusing Formulas and Functions

Inserting, Deleting, and Adjusting Cells, Columns, and Rows; Searching for and Replacing Data; Using Proofing and Research Tools

Applying Text Formats; Applying Number Formats; Aligning Cell Contents; Applying Colors, Borders, and Styles; Applying Basic Conditional Formatting; Creating and Using Templates

Previewing and Printing a Workbook; Setting Up the Page Layout; Configuring Headers and Footers

Managing Worksheets; Managing Workbook and Worksheet Views; Managing Workbook Properties

Microsoft Excel: Level 2

Prerequisite:

To be successful in this course the student should have completed [Microsoft Excel: Level 1](#); and have a personal computer with Microsoft 365 (M365) installed on their workstation.

Who should take this class?

The class is intended for the student who needs to know how to work with more advanced features of Excel, including templates; sorting and filtering; importing and exporting; advanced formulas; and analysis tools.

What is covered in the class?

Working with Ranges; Using Specialized Functions; Working with Logical Functions; Working with Date and Time Functions; Working with Text Functions

Sorting Data; Filtering Data; Querying Data with Database Functions; Outlining and Subtotaling Data

Creating and Modifying Tables; Applying Intermediate Conditional Formatting; Applying Advanced Conditional Formatting

Creating Charts; Modifying and Formatting Charts; Using Advanced Chart Features

Creating a PivotTable; Analyzing PivotTable Data; Presenting Data with PivotCharts; Filtering Data by Using Timelines and Slicers

Inserting Graphical Objects; Modifying Graphical Objects; Working with SmartArt

Microsoft Excel: Level 3

Prerequisite:

To be successful in this course the student should have completed [Microsoft Excel: Level 1](#); and have a personal computer with Microsoft 365 (M365) installed on their workstation.

Who should take this class?

The class is intended for the student who needs to know how to create macros, collaborate with others using shared workbooks, analyze worksheet data, incorporate multiple data sources, and import and export data.

What is covered in the class:

Using Links and External References; Using 3-D References; Consolidating Data

Collaborating on a Workbook; Protecting Worksheets and Workbooks

Applying Data Validation; Searching for Invalid Data and Formulas with Errors; Working with Macros

Using Lookup Functions; Tracing Cells; Watching and Evaluating Formulas

Determining Potential Outcomes Using Data Tables; Determining Potential Outcomes Using Scenarios; Using the Goal Seek Feature; Forecasting Data Trends

Creating Sparklines; Mapping Data

Microsoft Access: Level 1

Prerequisite:

To be successful in this course the student should be familiar with using personal computers and have Microsoft 365 (M365) installed on their workstation. They should have a basic understanding of the Windows environment, specifically able to open and close applications, navigate information stored on the computer, and be able to manage files and folders.

Who should take this class:

The class is intended for the student who wants to develop and understand the concepts of a Relational Database Management System. Students learn how to create a new database, design data tables and queries, and create forms and basic reports. Mastery of these skills is a prerequisite for taking the [Microsoft Access: Level 2](#) and [Microsoft Access Level 3](#) classes.

What is covered in the class:

Launching Access and Opening a Database; Using Tables to Store Data; Using Queries to Combine, Find, Filter, and Sort Data; Using Forms to View, Add, and Update Data; Using Reports to Present Data; Getting Help and Configuring Options in Access

Planning an Access Database; Starting a New Access Database; Creating a New Table; Establishing Table Relationships

Creating Basic Queries; Adding Calculated Columns in a Query; Sorting and Filtering Data in a Query

Starting a New Form; Enhancing a Form

Starting a New Report; Enhancing Report Layout

Microsoft Access: Level 2

Prerequisite:

To be successful in this course the student should have completed [Microsoft Access: Level 1](#); and have a personal computer with Microsoft 365 (M365) installed on their workstation.

Who should take this class:

The class is intended for the student who needs to know how to construct a relational database, perform database maintenance, or create advanced queries and reports. Mastery of these skills is a prerequisite for taking the [Microsoft Access: Level 3](#) class.

What is covered in the class:

Restricting Data Input through Field Validation; Restricting Data Input through Forms and Record Validation

Normalizing Data; Associating Unrelated Tables; Enforcing Referential Integrity Creating

Lookups within a Table; Working with Subdatasheets

Creating Query Joins; Creating Subqueries; Summarizing Data

Applying Conditional Formatting; Creating Tab Pages with Subforms and Other Controls

Applying Advanced Formatting to a Report; Adding a Calculated Field to a Report; Controlling Pagination and Print Quality; Adding a Chart to a Report

Microsoft Access: Level 3

Prerequisite:

To be successful in this course the student should have completed [Microsoft Access: Level 1](#) and [Microsoft Access: Level 2](#); and have a personal computer with Microsoft 365 (M365) installed on their workstation.

Who should take this class:

The class is intended for the student who needs to know how to use the advanced capabilities of Microsoft Access to perform summary operations on data, create macros to automate tasks, enhance forms and reports, and use Microsoft Access data in other Office applications.

What is covered in the class:

Importing and Linking Data; Exporting Data; Creating a Mail Merge Creating Action

Queries; Creating Unmatched and Duplicate Queries

Creating Subreports; Creating a Navigation Form; Showing Details in Subforms and Popup Forms

Creating a Standalone Macro to Automate Repetitive Tasks; Creating a Macro to Program a User Interface Component; Filter Records by Using a Condition; Creating a Data Macro

Introduction to VBA; Using VBA with Form Controls

Backing Up a Database; Managing Performance Issues; Documenting a Database

Splitting a Database for Multiple-User Access; Implementing Security; Converting an Access Database to an ACCDE File; Packaging a Database with a Digital Signature

Microsoft PowerPoint: Level 1

Prerequisite:

To be successful in this course the student should be familiar with using personal computers and have Microsoft 365 (M365) installed on their workstation. They should have a basic understanding of the Windows environment, specifically able to open and close applications, navigate information stored on the computer, and be able to manage files and folders.

Who should take this class:

The class is intended for the student who has little or no knowledge of basic PowerPoint skills and wants to learn to effectively create presentations in Microsoft PowerPoint. Mastery of these skills is a prerequisite for taking the [Microsoft PowerPoint: Level 2](#) class.

What is covered in the class:

Navigating the PowerPoint Environment; Viewing and Navigating a Presentation; Creating and Saving a Basic PowerPoint Presentation; Navigating in PowerPoint Online; Using PowerPoint Help

Creating Presentations; Editing Text; Working with Slides; Designing a Presentation

Formatting Characters; Formatting Paragraphs

Inserting Images; Inserting Shapes; Creating SmartArt; Inserting Stock Media, Icons, and 3D Models; Sizing, Grouping, and Arranging Objects

Formatting Images; Formatting Shapes; Customizing SmartArt; Formatting Icons; Formatting 3D Models; Animating Objects

Reviewing Your Presentation; Applying Transitions; Printing or Exporting a Presentation; Delivering Your Presentation

Microsoft PowerPoint: Level 2

Prerequisite:

To be successful in this course the student should have completed [Microsoft PowerPoint: Level 1](#); and have a personal computer with Microsoft 365 (M365) installed on their workstation.

Who should take this class:

The class is intended for the student who needs to know how to use the advanced features of Microsoft PowerPoint and to create and prepare presentations for others for review.

What is covered in the class:

Modifying Slide Masters and Slide Layouts; Modifying the Notes Master and the Handout Master; Adding Headers and Footers

Creating a Table; Formatting a Table; Inserting a Table from Other Office Applications

Creating a Chart; Formatting a Chart; Inserting a Chart from Microsoft Excel

Adding Audio to a Presentation; Adding Video to a Presentation; Adding a Screen Recording

Using the Morph Transition; Customizing Animations

Reviewing a Presentation; Co-authoring a Presentation; Setting up a Slide Show Dividing a Presentation into Sections; Adding Links; Creating a Custom Slide Show Securing a Presentation; Creating a Video or a CD

Acrobat Pro: Level 1

Prerequisite:

To be successful in this course the student should be familiar with using personal computers and have Acrobat Pro installed on their workstation. They should have a basic understanding of the Windows environment, specifically able to open and close applications, navigate information stored on the computer, and be able to manage files and folders. Must also have basic exposure to Microsoft 365 (M365) productivity applications such as Microsoft Word and Microsoft Excel.

Who should take this class:

This is an instructor-led virtual course that is designed for the student with little or no experience using Acrobat Pro. Learn how to convert documents of different file types into Portable Document Format (PDF) files, edit text, images, and other content in PDFs, and reorganize PDF pages.

What is covered in the class:

Opening a PDF Document; Browsing a PDF Document

Creating and Saving a PDF Document from an Existing Document; Creating a PDF Document from a Web Page; Combining Multiple PDF Documents

Performing a Search in a PDF Document; Searching Multiple PDF Documents; Working with Bookmarks; Creating Links and Buttons

Manipulating PDF Document Pages; Editing Content in a PDF Document; Adding Page Elements

Adding Comments and Markup; Comparing PDF Documents; Initiating and Managing a Review; Digitally Signing PDF Documents

Reducing the File Size of a PDF Document; Optimizing PDF Files; Converting and Reusing PDF Document Content