

IT supports the County's goals



Message from the CIO

As the Chief Information Officer of Oakland County, I am steadfastly committed to integrating innovative technology into our government operations. Our focus is on harnessing the power of digital transformation to significantly enhance the quality and accessibility of public services..

IT's Mission

The mission of Oakland County's IT department is to empower and enable the county's various departments and services through innovative, efficient, and effective use of technology.

IT's Vision


The vision for the IT department is to be recognized as a leader in public sector technology, setting standards for innovation, security, and service excellence.




Strategy outcomes in numbers


#% Average technical risk per device 


End users per IT support person 

 Benchmark **90%** of projects in Green Status

#% of Incidents resolved within 1 day 

 #% Cybersecurity training completed

#% of platforms going "red" within Plan without action 

 #% of IT activity on Innovation vs Run