

# NEW MEDICAL & Rx ID CARDS

All retirees enrolled in the BCBSM Medicare Supplement plan for 2025 will receive one card for both medical and prescription drug coverage. Cards may take up to 14 business days to arrive, although we expect ID cards to be delivered the week of December 30<sup>th</sup>.

Please continue to use your current ID card for all services through December 31, 2024.

On January 1, 2025, you may begin using your new ID card and updating your insurance information with providers. You may access a virtual copy of your new ID card and order additional cards via the BCBSM mobile app beginning January 1, 2025.



## IF YOU NEED CARE BEFORE RECEIVING YOUR ID CARD

Your physician or pharmacist should be able to electronically verify your coverage information in the BCBSM system. You will need to provide your BCBSM Contract Number, as well as your **BCBSM group number: 000071872**.

If you are going to a retail pharmacy to obtain a new prescription without a new ID card, you may also be asked for the following information:

- **Rx Group Number:** BCBSMRX1
- **RxBIN:** 610011

Contact BCBSM at 877-752-1233 if your provider is unable to verify your coverage.



## ACCESS YOUR VIRTUAL ID CARD

You will need a Blue Cross account to access your virtual ID card.

Register on the BCBSM app or go to [bcbsm.com/register](https://bcbsm.com/register). You will need the last four digits of your Social Security Number to register.

Once your account is created, you may view your card by logging in and selecting “ID Cards & Proof of Coverage” on the homepage.

