



## **A Precautionary Boil Water Notice for Sylvan Lake is in Effect**

For Immediate Release

**December 31, 2024**

For updates: 248-858-1555

A precautionary boil water notice is in effect for the City of Sylvan Lake.

**What caused the Boil Water Notice?** A water main break is the reason for the boil water notice. Whenever a water system loses pressure for any significant length of time, precautionary measures are recommended because a loss of pressure can lead to bacterial contamination in the water system. Bacteria generally are not harmful and are common throughout our environment. Although no contamination has been detected, as a precaution, all water customers in the affected area are advised to boil water used for drinking and cooking. Boiling the water will kill bacteria and other organisms that may be in the water. **Water should be boiled for at least one minute and allowed to cool before consumption.** Boiled, bottled or disinfected water should be used for drinking, making ice, washing dishes, brushing teeth, and preparing food until further notice.

**All residents connected to the community water supply in the affected area should boil their water. If you have a private well, you do not need to boil your water.**

The water system will be flushed and samples will be collected. The boil water notice will be lifted once the laboratory confirms that the water is safe to drink. The outgoing message on our water hotline, 248-858-1555, will be updated when new information is available.

Boil water notice information and frequently asked questions are available on our website at: [www.oakgov.com/water/notifications](http://www.oakgov.com/water/notifications).