

Red Oaks Waterpark Rules

Wave Pool

1. The only flotation devices allowed are Oakland County Parks clear tubes and U.S. Coast Guard approved life jackets.
2. Horseplay can be dangerous and is not permitted.
3. Only one tube per person while in the pool. Tubes may not be stacked in the water. Tubes must remain in the pool area at all times and may not be taken back to picnic areas.
4. Swimmers must enter the pool from the shallow end. Ladders are to be used for exiting the pool only. The ladder on the back wall is restricted to lifeguard or emergency use only.

Triple Waterslide

1. Riders must be at least 43 inches tall to ride.
2. Patrons must ride alone.
3. No loose articles (sunglasses, shoes, shirts, etc.) may go with the rider.
4. Patrons must ride feet first in either a seated or lying (on back) position. Standing or kneeling is not permitted.
5. Lifeguards and parents may not catch riders in the splash pools.
6. Skipping in line, rowdy play and spitting in line are prohibited.
7. Riders must walk to the starting point, be seated and stationary until staff signals them to start. Running and other moving starts are prohibited.
8. Splash pools must be exited immediately. Riders or others may not linger in the splash pools.

Splashtown - Family Splash Pad

1. All young children must be accompanied by an adult or guardian. Swim diapers must be worn.
2. No jumping off slides or riding down headfirst.
3. No food or chairs allowed inside water feature.

General Rules

1. To receive the Oakland County Resident Rate, the guest making the ticket purchase must show proof of current Oakland County residency on a valid photo ID at the time of purchase.
2. Children ages 11 and younger must be accompanied by an adult at all times.
3. The Waterpark is a smoke-free facility. Benches and ashtrays are provided outside the front entrance.
4. Do not talk to or distract lifeguards, unless there is an emergency. A lifeguard's role is surveillance of the water features, not to assist with the supervision of your group or to babysit children.
5. Alcohol is prohibited inside the waterpark and parking lots.
6. Glass containers are prohibited.
7. Aquatic facilities are family friendly. Swearing, lewd, inappropriate or slang language is not allowed.
8. Loitering in locker rooms is prohibited.
9. Guests may exit and re-enter the waterpark by obtaining a wristband at the main entrance prior to exiting. The wristband must be attached by a park staff member. Broken, damaged or stretched wristbands will be considered invalid for re-entry. Guests without a wristband will not be allowed to reenter the waterpark. Used admission tickets and purchase receipts are not valid for re-entry.

10. Visitors must taller than 43 inches to ride the Triple waterslide.
11. Only service animals are permitted in the waterpark.
12. Life jackets, tubes, tables, chairs, shaded areas and charcoal grills are provided on a first-come, first-served basis. They may not be held for anticipated guests. A valid state identification card may be required to check out a life jacket. Tubes must remain in the pool area and may not be taken to picnic areas.
13. Outside inflatables, chairs, umbrellas, tents and/or grills are prohibited except that waterpark patrons may bring in hand-held umbrellas used for sun protection; and personal flotation devices, approved by the United States Coast Guard with the stamped seal.
14. Fins, snorkels and other water toys or devices are not permitted. Goggles/masks may be worn at patron's discretion.
15. Ball and/or Frisbee throwing/kicking is not permitted inside the waterpark.
16. Only personal radios are allowed in the park and may be listened to via headphones only. Playing a stereo/boom-box with speakers is not allowed.
17. Oakland County Parks and Red Oaks Waterpark are not responsible for lost, stolen or damaged personal property.
18. The waterpark public address system may not be used for personal paging.
19. Guests may only enter water features at designated entrance areas.
20. Guests may not jump or dive into the wave pools, slide pools or River Ride.
21. In the case of inclement weather, water attractions will close for at least 30 minutes after the last occurrence of lightening or thunder. If inclement weather persists, management reserves the right to close the waterpark for the day. No refunds or rain checks will be given.
22. Swim attire worn by waterpark patrons must comply with all local and state laws, rules and regulations.
23. Swim diapers are required if children are not toilet trained.
24. Lightweight, non-restrictive shorts and shirts may be worn over proper swim attire. However, these may not be street clothes.
25. Religious Accommodations – a lined swimsuit is the required attire and may be worn underneath commercially approved full-body swim attire. The clothing material must be light-weight, such as nylon, polyester or lycra, so that it does not inhibit one's ability to swim or support one's self at the water's surface should the clothing become water-logged.
26. Red Oaks Waterpark is subject to capacity. When capacity is reached, no more tickets will be sold and only people who have purchased admission tickets from the park for that day will be admitted. If capacity is reached before 1:30 p.m., the waterpark will reopen by 4:30 p.m. If capacity is reached at or after 1:30 p.m., the waterpark will not reopen for the day. Waterpark officials have the right to adjust these times to meet the needs of the facility and maintain optimal safety.
27. No refunds or rain checks due to early closing, inclement weather or mechanical failure.
28. All staff have the right and responsibility to stop any play or action which they deem dangerous or unsafe.
29. Management reserves the right to refuse anyone entry or remove any one from the facility temporarily or permanently for violating any waterpark rule, policy or procedure.
30. The Waterpark is under 24-hour video surveillance.