Oakland County
Department of Information Technology
Project Scope and Approach

Project Name: G2G Participant Development Budget   **Project ID: DJ8182PD**

Leadership Group: eGovernment	
Department: IT	**Division: Application Services**
Project Sponsor: Phil Bertolini / Jim Taylor	**Date Requested: 4/16/2018** **PM Customer No. 182**
Request Type: _**New Development**_ *Enhancement* *Customer Support* *Planned System Maintenance or Upgrade*	
IT Team Name: eCommerce	**IT Team No: J**
Project Manager/Leader: Val Talia	

Account Number: 30004	**Account Description:** IT – eGovernment	**Customer Name:** IT - eGovernment
Grant Funded? Yes **No**	**Mandate?** Yes **No** **Mandate Source:**	

Project Goal

To perform support activities required to locate and potentially enroll additional G2G Cloud Solutions customers so that the program can continue to expand.

Business Objective

Gain additional agencies to participate in G2G Cloud Solutions to further the program as a leading product for government agencies to accept credit card payments.

Major Deliverables

- IT Services Agreements for customers

Approach

- Contact potential agencies regarding signing with G2G Cloud Solutions
- Team will work with customer to propose services that can be made available

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Research & Analysis

Gartner Research Recommendation – N/A

Benefits

See Return on Investment (ROI) Analysis Document

Impact

Number of Users - All

Divisions - All

Leadership Groups - eGovernment LG

Risk

Business Environment

　　　Low – Little or no impact to existing business processes.

Technical Environment

　　　Low - Proven and previously implemented technologies.

Assumptions

Staffing　　　IT Staffing: resources will be available for the hours indicated per the attached

　　　　　　project plan.

　　　　　　　　　Other Staffing: additional staffing will be available as follows:

Role:	Name	Hours per Day
Project Sponsor:	Phil Bertolini / Jim Taylor	As Needed

Facilities

- None identified.

Technical

-

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Funding

- Information Technology

Other

- Online Payments, Over-the-Counter Payments and PayLocalTaxes services will be offered to prospective participants.

Priority

-

Constraints

- Only Public Bodies may take advantage of the services provided.

Exclusions

- None identified.

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PROJECT PHASE AUTHORIZATION

Phase(s):		
Total Estimated Application Services **Hours:** 1,500		
Total Estimated Technical Systems **Hours:**		
Total Estimated CLEMIS **Hours:**		
Total Estimated Internal Services **Hours:**		
IT Application Services Division Manager Approval:		**Date:**
IT Technical Systems Division Manager Approval:		**Date:**
IT CLEMIS Division Manager Approval:		**Date:**
IT Internal Services Division Manager Approval:		**Date:**
IT Management Approval:		
Approved: Yes No		Date:
Reason:		
Project Sponsor Approval:		
Title:		Date:

PROJECT SUMMARY

Authorized Development (see above) **Hours:** 1,500		
Preliminary Estimated Development for Future Phases **Hours:**		
Grand Total Estimated Development **Hours:** 1,500 **Cost:** $ 247,500		

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PROJECT COMPLETION AUTHORIZATION

Customer Acceptance of Product:	
Title:	Date:
Project Office Review:	Date:

G2G Participant Development Budget - Size Estimate (+/- 10% to 50%) ×

	Type	ID	Task Name	Estimated Hours
1	Phase	DJ8182PD	⊟ G2G Participant Development Budget	1,500
1				1,500