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## COVID-19 at-home test kits

FAQs for members

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How can we help?

Once on the site, Click on Find a doctor, then click Search

Learn more about COVID-19 [vaccines](#) and [test kits](#).

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## Find a doctor

Locate doctors, pharmacies, urgent care centers and more

[Search](#)

Already a HAP member?  
Log in for a personalized search based on your plan. [Log in](#)

### HAP's find a doctor tool

Our find a doctor or facility search tool makes it more convenient for you to locate nearby doctors, urgent care facilities, hospitals, pharmacies and more.

HAP is home with thousands of health doctors and hospitals in our network. And, search results find you the right doctor.

Announcement: HAP adds BSHS Spectrum Health West Michigan to provider network.



You can search by doctor's name, Facilities/Pharmacies, specific services, or Behavioral Health. You can also narrow the search by choosing your insurance plan, adding a location, or by the name or facility, specialty, or condition.

A screenshot of the hap provider search homepage. The browser address bar shows 'https://hap.providerlookuponlinesearch.com/search'. The page has a dark header with 'My Provider List', 'Help', and 'Language'. Below the header, a 'Welcome' message is displayed. The main content area is divided into two columns. The left column contains a search form titled 'Find a doctor or care provider'. This form includes links for 'Related Links' and 'Printable Directories', a note about search criteria, an 'Insurance plan' dropdown menu (currently set to 'No Preference'), a 'Location' text input field, and a 'Search by' section with radio buttons for 'Name or Facility' (selected), 'Specialty', and 'Condition'. An example text 'Ex. John Doe' is in the search input field. A blue 'Search Providers' button is at the bottom of the form. The right column features four white boxes with orange icons and blue text links: 'Doctors' (with a single doctor icon), 'Facilities / Pharmacies' (with a building icon), 'Services' (with a group of people icon), and 'Behavioral Health' (with a group of people icon).

Clicking the Doctors tab will give you a list of the types of doctors you can select from.

## Doctors

A screenshot of the 'Select Type of Doctor' page. The title 'Select Type of Doctor' is at the top. Below it, the text 'Insurance Plan Selected: None' is displayed. A link 'View All Specialty Definitions' is provided. A list of doctor types is shown, each in a white box with a blue right-pointing arrow: 'All Doctors', 'All Primary Care Physicians', 'All Specialty Doctors', 'Behavioral Health', 'Cardiologist', 'Chiropractic Medicine', 'Internal Medicine', 'OB/GYN', and 'Pediatrics'. Information icons (i) are present next to 'Behavioral Health', 'Chiropractic Medicine', 'Internal Medicine', and 'Pediatrics'.



Clicking the Facilities/Pharmacies tab will give you a list of the facilities you can select from.

#### Facilities / Pharmacies

Select Type of Facility / Pharmacy

Insurance Plan Selected: None

[View All Specialty Definitions](#)

- All Facilities >
- Hospice > ⓘ
- Hospital >
- Pharmacy > ⓘ
- Urgent Care > ⓘ
- Retail Clinic >
- Ambulatory Surgical Centers >

Clicking the Services tab will give you a list of the specific services you can select from.

#### Services

Select Type of Provider

Insurance Plan Selected: None

[View All Specialty Definitions](#)

- Dialysis >
- Durable Medical Equipment (DME) >
- Hearing Aids >
- Home Health >
- Lab >
- Physical Therapy (PT) >
- Skilled Nursing Facility (SNF) >
- Speech Therapy >
- Routine Vision >



Clicking the Behavioral Health tab will give you a list of the behavioral health options you can select from.

## Behavioral Health

### Select Type of Provider

Insurance Plan Selected: None

[View All Specialty Definitions](#)

All Behavioral Health



Facilities (Clinics)



Autism



Psychiatric Inpatient



Psychiatric Outpatient



Substance Abuse Inpatient



Substance Abuse Outpatient



Other Behavioral Health



Individuals (Practitioners)

