

PROVIDER SEARCH INSTRUCTIONS

MultiPlan

GUIDE TO INSTRUCTIONS: If you are a Michigan resident, please begin your search with Physicians Care & HAP and continue with Cigna/MultiPlan if the provider does not participate with Physicians Care & HAP. If you are a non-Michigan resident, please begin your search with Cigna/MultiPlan.

Physicians Care & HAP (Michigan)

Step 1: Visit <u>www.asrhealthbenefits.com</u>
Step 2: Locate Figure 1 (see below)
Step 3: Click Physicians Care & HAP
Step 4: Enter search criteria

Cigna / MultiPlan (Nationwide)

Step 1: Visit <u>www.asrhealthbenefits.com</u>
Step 2: Locate Figure 1 (see below)
Step 3: Click Physicians Care & HAP
Step 4: Locate Figure 2 (see below)

Step 5: Click Cigna

Step 6: Click Find a Doctor

Step 7: Click Select a plan for your search and select

PPO Choice Fund, PPO

Step 8: Find Select Search Type dropdown and select person

or place then input your provider name/location

Continue to Step 9 if the provider does not participate with CIGNA.

Step 9: Return to www.asrhealthbenefits.com

Step 10: Locate Figure 2 (see below)

Step 11: Click MultiPlan

Step 12: Click Search for a Doctor or Facility

Step 13: Choose logo (Back of Card)
Step 14: Choose a provider type

Step 15: Enter Search criteria

If you are unable to locate your provider on our website, please contact ASR at:

888-262-6401

or via email at:

findprovider@asrhealthbenefits.com.

Please include your daytime telephone number, provider name and address, and we will respond promptly.





